

i-Get In Touch: APPOINTMENT OF NOMINEE(S)





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Ver 1.0 06/2021





Step 2: Key in 'GREAT ID' and 'Password', then click 'Submit'.

Step 3: Key in the six-digit pin number sent to your registered mobile number.

Then click 'Next'.

Step 4: Read and Accept 'Terms & Conditions'. Click 'I Agree'.

Great Eastern Takaful i-Get in touch Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of this website, including the web-account ("i-Get in touch") granted by Great Eastern Takaful Berhad ("GETB") to you. Please read the Terms and Conditions carefully before accessing and using this website.

1. ACCESSAND USE

- 1.1 By viewing, accessing and using this website, you agree to be bound by the Terms and Conditions, GETB's Client Charter & Customer Service Charter, Privacy Policy and Personal Data Protection Notice (available at https://www.greateasterntakaful.com)
- 1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.
- 1.3 GETB is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in GETB's sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless GETB is unable to do so due to circumstances beyond GETB's reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.

2. YOUR CONDUCT

- 2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from GETB or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.
- 2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects GETB's rights or the rights of others, which is morally offensive, adversely affects GETB's internet takaful system or the security of GETB's internet takaful system or which is otherwise against the law.
- 2.3 In the event you breach any of the provision to the Terms and Conditions, GETB reserves the rights to restrict, suspend or terminate your i-Get in touch.

3. PASSWORD CONFIDENTIALITY

- 3.1 You may apply to subscribe to i-Get in touch through this website (or any other application channels made available by GETB from time to time) in which you are required to go through a registration process by entering certain information as may be required by GETB. GETB will forward to you your default password for first-time log in.
- 3.2 Upon receiving the default password from GETB, you will be required to follow the on-screen guided steps, including acknowledging that you have read and accepted this Clause 3, in order to complete the registration process.

	• Click 'Log In with GREAT ID'.
	 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
	Key in six-digit pin number.Click 'Next'.
Step 4	 Read and Accept 'Terms & Conditions'. Click 'I Agree'.
Step 5	 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
	Select a certificate.Tick the required box.
	 Update details of Beneficiary/ Executor.
	 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
	 Key in OTP for verification. Click submit.

Step 5: Under 'My Service Request', select 'Appoint/Change of Beneficiary/Executor'.

A Takaful Solutions Get Help Careers	About Us Quick Links -	L My Account English	
Great My Eastern Portfolio	1 My Service Request • Subscribe @ Great Eastern Takaful •	Notifications - Logout	• Click 'Log In with GREAT ID'.
	Service Request Overview ILP Service Request Submission Character Service Request Submission	2021 12:07 PM	 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
FAMILY PLAT 2	Change Contribution Method Change Contribution Frequency Appoint/Change of Beneficiary/Executor	Step 3	 Key in six-digit pin number. Click 'Next'.
Pour Coverage	Customer Care e-Contribution Services Customer Service Form Customer Service Form	tion gaps are addressed,	 Read and Accept 'Terms & Conditions'. Click 'I Agree'.
	Contact Us Contact Us Yerage You may call our Custom 13- 8338 for further inform	her Service Careline at 1300- mation.	 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
	The information presented herein covers the key benefits of your current in-force certificates. For more details, please refer to your certificate View Certificate Details	ificate document or contact our Customer Service.	Select a certificate.Tick the required box.
My Family Protection Certifica	tes View All Certificates Collapse All	Download all certificates as PDF	 Update details of Beneficiary/ Executor.
Family Protection, 4004 i-GREAT MEGA			 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
Person Covered SGGIY SHSL YIO S.RS Rider(s)			 Key in OTP for verification. Click submit.

Step 6: Select a certificate and tick the required box.

Click on 'Continue, Step 2: Beneficiary / Executor Details'.

Great Eastern TAKAFUL	My Portfolio My Document My Service Request Subscribe @ Great Eastern Takaful Votifications Log	Step 1	• Click 'Log In with GREAT ID'.
Appointmen	nt/Change of Nominee(s) as Beneficiary(ies)/Executor		 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
Step 1: Certificate Selecti	tion > Step 2: Beneficiary/Executor Details > Step 3: Preview		 Key in six-digit pin number. Click 'Next'.
Select A Certi	ificate		 Read and Accept 'Terms & Conditions'. Click 'I Agree'.
Select Plan Name	EGA (40044)		 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
Please note that the certificate	te(s) listed here is eligible for the service	Step 6	Select a certificate.Tick the required box.
I hereby confirm the F Service Request.	Person Covered and Witness are informed to get ready with mobile phone to receive verification code before performing this	Step 7	Update details of Beneficiary/ Executor.
	Continue, Step 2: Beneficiary / Executor Details		 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
TIPS: 1. Please ensure <u>code on their</u>	e <u>'Person Covered</u> ' and <u>'Witness'</u> are ready to <u>receive verification</u> <u>mobile phones</u> upon submission of the service request.		 Key in OTP for verification. Click submit.

Step 7: Update details of Beneficiary/Executor.

Step 1: Certificate Selection		Step 2: Beneficiary/Executor Details >		Step 3: Preview	
Personal Information				2 Allocation of Share	
Plan Name	i-GREAT MEGA (4004)	Certificate Owner	SGGIY SHSL YIO S.RSYSB	
ID Number	840119-		Person Covered	SGGIY SHSL YIO S.RSYSB	
			Relationship to Certificate Owner	-	

Current Beneficiary(ies)

Name	ID Number	Relationship	% of Share	Action
ILARYS AG YAAFO YARA	850501	Wife	100	Delete

* Maximum allowed is 4 Beneficiaries.

* To appoint new Beneficiary, please 'Delete' one of the existing Beneficiary first.

* If you wish to appoint more than 4 Beneficiaries, please submit hard copy Appointment/Changes Of Nominee(s) as Beneficiary(ies) form to us.

Current Executor(s)

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Name	ID Number		Action
		No record available	

* Maximum allowed is 1 Executor.

* To appoint a new Executor, please 'Delete' the existing Executor first.

I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person(s) as Beneficiary(ies) to receive all certificate benefits according to the percentage stated and payable only upon my death under the basic certificate and any attaching supplementary benefits and revoke all existing beneficiary(ies)(if any), named before this. The receipt of these certificate benefits by the Beneficiary(ies) shall discharge Takaful Operator from all liabilities in respect of the said benefits.

I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person to be the Executor of all certificate benefits under the basic certificate and any attaching supplementary benefits, and payable only upon my death, and the receipt of these certificate benefits by the Executor shall discharge Takaful Operator from all liabilities in respect of the said benefits.

	• Click 'Log In with GREAT ID'.
	 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
	 Key in six-digit pin number. Click 'Next'.
	Read and Accept 'Terms & Conditions'.Click 'I Agree'.
	 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
Step 6	Select a certificate.Tick the required box.
Step 7	 Update details of Beneficiary/ Executor.
	 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
	 Key in OTP for verification. Click submit.

Great Eastern TAKAFUL

Step 7: Update details of Beneficiary/Executor.

After filling in the required fields, click 'Next'.

Beneficiary Personal Detail						
Denonolary Fersonia De						• Click 'Log In with GREAT ID'.
Title * ID Type *	Please select	•	Name (as shown on NRIC/ Passport) * ID Number *			 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
Gender *	MALE	FEMALE	Date of Birth *	Malaysia New NRIC No. e.g. 880627136023, Singapore Passport No. e.g. S1234567A		Key in six-digit pin number.Click 'Next'.
Age			Nationality *	MALAYSIAN		 Read and Accept 'Terms & Conditions'. Click 'I Agree'.
Country of Birth *	MALAYSIA	•	Relationship *	Please select		 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
Next					Step 6	Select a certificate.Tick the required box.
Contact Information					Step 7	Update details of Beneficiary/ Executor.
Add New Beneh	Clary				Step 8	 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
						Key in OTP for verification.

9

• Click submit.

Step 7: Update details fields of Beneficiary/Executor.

Click 'Add New Beneficiary' after filling in all fields under 'Contact Information'.

Mobile *	
	E.g. if Mobile Number is 012-8917893, please enter 128917893
Home	MALAYSIA 🔻 +60
Office	MALAYSIA +60
Dislaimer: For Beneficiary below	r 18, you may enter certificate owner's mobile number.
Address Line 1 *	
Address Line 2 *	
Address Line ?	
Address Line 5	
Address Line 4	
Postal Code *	
City/Town *	
Country 1	
Country *	MALAYSIA 🔻

I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person to be the Executor of all certificate benefits under the basic certificate and any attaching supplementary benefits, and payable only upon my death, and the receipt of these certificate benefits by the Executor shall discharge Takaful Operator from all liabilities in respect of the said benefits.

	• Click 'Log In with GREAT ID'.
	 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
	 Key in six-digit pin number. Click 'Next'.
	 Read and Accept 'Terms & Conditions'. Click 'I Agree'.
	 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
	Select a certificate.Tick the required box.
Step 7	Update details of Beneficiary/ Executor.
	 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
	 Key in OTP for verification. Click submit.

Step 7: Update details fields of Beneficiary/Executor. Verify accuracy of newly appointed Nominee's details.

Then, click on 'Allocation of Share' if the appointed Nominee is a Beneficiary.

Step 7: Update details of Beneficiary/Executor.

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Grea East	at ern FUL	P	My Portfolio	My My Document Service R	equest Gre	oscribe @ at Eastern Takaful	Notification	s 👻 Logout
/	Appointmer	nt/Cha	nge o	f Nominee(s) as Benefici	ary(ies)/Ex	ecutor	
	Step 1: Certificate Selec	tion	>	Step 2: Beneficiary/Exec	utor Details >	Step 3: Preview		
(Personal Information						- 🥑 Allocation	of Share
_	Plan Name	i-GREAT M	EGA (40044)	Certificate Owner	SGGIY SHSL YIO S.RSY	'SB	
	ID Number	840119-			Person Covered	SGGIY SHSL YIO S.RSY	'SB	
					Relationship to Certificate Owner	-		

Beneficiary Allocation (%)

	Name	ID Number	Relationship	% of Share
	ILARYS AG YAAFO YARA	850501-28-	Wife	70
	sddfdg	880627-13-	Daughter 1	30
TIPS: 1. Kindl 2. This t	y ensure that the <u>total allocation of</u> tip is <u>not applicable</u> for appointment	<u></u>	ntinue, Step 3: Preview 义	

	• Click 'Log In with GREAT ID'.					
	 Key in 'GREAT ID' and 'Password'. Click 'Submit'. 					
	 Key in six-digit pin number. Click 'Next'.					
	 Read and Accept 'Terms & Conditions'. Click 'I Agree'.					
	 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'. 					
Step 6	Select a certificate.Tick the required box.					
Step 7	 Update details of Beneficiary/ Executor. 					
	 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details. 					
	 Key in OTP for verification. Click submit.					

Step 8: Verify the updated personal details and agree to the Terms & Conditions.

Then, update Witness' details.

Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor

Step 1: Certificate Sel	ection >	Step 2: Beneficiary/Exec	cutor Details >	Step 3: Preview
Plan Name	i-GREAT MEGA (40044)	Certificate Owner	SGGIY SHSL YIO S.RSYSB
ID Number	840119-		Person Covered	SGGIY SHSL YIO S.RSYSB
			Relationship to Certificate Owner	-

Current Beneficiary(ies)

Name	ID Number	Relationship	% of Share
ILARYS AG YAAFO YARA	850501	Wife	100

Current Executor(s)

Name	ID Number
	No record available

I, the Proposer / Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person(s) as Beneficiary(ies) to receive all certificate benefits according to the percentage stated and payable only upon my death under the basic certificate and any attaching supplementary benefits and revoke all existing beneficiary(ies)(if any), named before this. The receipt of these certificate benefits by the Beneficiary(ies) shall discharge Takaful Operator from all liabilities in respect of the said benefits.

Latest Beneficiary(ies)

Name	ID Number	Relationship	% of Share
ILARYS AG YAAFO YARA	850501	Wife	70
sddfdg	880627	Daughter	30

	• Click 'Log In with GREAT ID'.
	 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
	 Key in six-digit pin number. Click 'Next'.
	 Read and Accept 'Terms & Conditions'. Click 'I Agree'.
	 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
	Select a certificate.Tick the required box.
	 Update details of Beneficiary/ Executor.
Step 8	 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
	 Key in OTP for verification. Click submit.

Step 8: Verify the updated personal details and agree to the Terms & Conditions. Then, update Witness' details.

• Click 'Log In with GREAT ID'. • Key in 'GREAT ID' and 'Password'. • Click 'Submit'. • Key in six-digit pin number. • Click 'Next'. • Read and Accept 'Terms & Conditions'. • Click 'I Agree'. • Click on 'My Service Request'. • Select 'Appoint/Change of Beneficiary/ Executor'. • Select a certificate. • Tick the required box. • Update details of Beneficiary/ Executor. • Verify the updated personal details. • Agree to the Terms & Conditions. • Then, update Witness' details. • Key in OTP for verification. • Click submit.

Declaration

title) for the following purposes:

Step 8: Verify the updated personal details and agree to the Terms & Conditions. Then, update Witness' details.

Step 8: Verify the updated personal details and agree to the Terms & Conditions.

Then, update Witness' details.

Consent Verification De	tail				
Name of Witness (as shown on NRIC/ Passoc	ortì			Step 1	• Click 'Log In with GREAT ID'.
* ID Type *	NEW MALAYSIAN IC	•			 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
ID Number *					Key in six-digit pin number.Click 'Next'.
Mobile Number *	Malaysia New NRIC No. e.g. 88062713 MALAYSIA	8023, Singapore Passport No. e.g. S1234587A +60			 Read and Accept 'Terms & Conditions'. Click 'I Agree'.
_		E.g. if Mobile Number is 012-8917893, please enter 128917893		Step 5	 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
I hereby declare th	e Witness appointed is above 18 yea	ars old and he/she is not the Beneficiary nor Executor.		Step 6	Select a certificate.Tick the required box.
				Step 7	 Update details of Beneficiary/ Executor.
K Back, Step 2.2:	Allocation of Share	3	Confirm	Step 8	 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
TIPS:1. Appoint2. Click 'Co	t a Witness after obtaining	g consent. Then, <u>tick the declaration box</u> .		Step 9	 Key in OTP for verification. Click submit.

Step 9: Key in One-Time-Password for verification. Click 'Submit'.

Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor

Your Appointment/Change of Nominee(s) as Beneficiary(ies)/Executor request has been successfully submitted. Please note that submission after 6pm will be processed on the next working day.

Reference No.: UIP-TMCU210504000009

	• Click 'Log In with GREAT ID'.
	 Key in 'GREAT ID' and 'Password'. Click 'Submit'.
	 Key in six-digit pin number. Click 'Next'.
	 Read and Accept 'Terms & Conditions'. Click 'I Agree'.
	 Click on 'My Service Request'. Select 'Appoint/Change of Beneficiary/ Executor'.
	Select a certificate.Tick the required box.
	 Update details of Beneficiary/ Executor.
	 Verify the updated personal details. Agree to the Terms & Conditions. Then, update Witness' details.
Step 9	 Key in OTP for verification. Click submit.

How-to Guide: Delete existing Nominee(s)

How-to Guide: Delete Existing Nominee(s)

Step 1: Click on 'My Service Request', then select 'Appoint/Change of Beneficiary/Executor'.

How-to Guide: Delete Existing Nominee(s)

Step 2: Select a Certificate and tick the required box. Click on 'Continue, Step 2: Beneficiary / Executor Details'.

How-to Guide: Delete Existing Nominee(s)

Step 3: Select 'Delete' action for the Nominee which you would like to delete or amend.

Chan de Cartificado Calastian	<u>`</u>	64 0- D	Esta - IF	Chan 2: Desuit					
Personal Information	,	Step 2: Bene	ficiary/executor Defails	Step 3: Previe	ew 2 Allocation of	If Share			 Click on 'My Service Requi Select 'Appoint/Change of Beneficiary/Executor'.
Plan Name i-G	REAT MEGA (4004)	Certificate Owner	SGGIY SHSL	YIO S.RSYSB				
Number 84	0119-		Person Covered	SGGIY SHSL	YIO S.RSYSB				
rrent Beneficiary(ies)			Relationship to Certificate Owner	-					 Select a certificate and tick required box. Click on 'Continue, Step 2: Dependence (Executor Detail
ame	ID Nu	ımber	Relationship	% of Share	Action				Beneficiary/Executor Detai
ARYS AG YAAFO YARA	8505	01	Wife	100	Delete				
ximum allowed is 4 Beneficia appoint new Beneficiary, plea ou wish to appoint more than	ries. se 'Delete' one of the e 4 Beneficiaries, please	existing Beneficia e submit hard coj	rry first. by Appointment/Changes Of Nomine	e(s) as Beneficiary(ie	es) form to us.			Step 3	 Select 'Delete' action for the nominee to be deleted or amended. Appoint a new pominee
irrent Executor(s)									- Appoint a new nonlinee.
lame	ID Numi	ber		Action					
			No record available			г			
laximum allowed is 1 Executor.							TIPS:		
appoint a new Executor, pleas	se 'Delete' the existing	Executor first.					1. You c	an proceed to ame	end the nominee by adding the
 I, the Proposer / Participal to receive all certificate be supplementary benefits a Beneficiary(ies) shall disc 	nt of the abovementic enefits according to th nd revoke all existing charge Takaful Operat	oned Proposal f he percentage s beneficiary(ies for from all liabi	or Family Takaful / Certificate, her stated and payable only upon my ()(if any), named before this. The r lities in respect of the said benefit	eby appoint the foll leath under the bas eceipt of these certi s.	owing person(s) as Beneficiary sic certificate and any attaching ificate benefits by the	y(ies) g	nomi	nee's details again	after deleting them.

How-to Guide: View PDF copy of the submitted service request

How-to Guide: View PDF copy of the submitted service request. Step 1: Click on 'Notifications', then select 'View All Notifications'.

How-to Guide: View PDF copy of the submitted service request.

Step 2: Click 'View' on 'Service Request' notification.

How-to Guide: View PDF copy of the submitted service request.

Step 3: Check status of service request. Click on 'Actions' for completed service.

How-to Guide: View PDF copy of the submitted service request.

Example of Nominee Appointment Letter

Reference No.	:	UIP-TMCU210504000009
Certificate No.	:	40044
Plan Name	:	i-GREAT MEGA
Certificate Owner Name	:	SGGIY SHSL YIO S.RSYSB
Contact No.	:	194710931
Email Address	:	NOORSAFARIZAAMINALDIN@GREATEASTERNTAKAFU
Service Type	:	Appoint/Change of Beneficiary/Executor
Request Date	:	04 MAY 2021 12:24:19 PM
Details		

Contact Information	
Mobile	601234567890
Home	-
Office	-
Address Line 1	dsdasdcs
Address Line 2	dfgdfgdfg
Address Line 3	-
Address Line 4	-
Postal Code	53300
City/Town	KUALA LUMPUR
Country	MALAYSIA

Existing Beneficiary(ies)

Name	ID Number	Relationship	% of Share
ILARYS AG YAAFO YARA	850501-	WIFE	100

I, the Proposer/Participant of the abovementioned Proposal for Family Takaful / Certificate, hereby appoint the following person(s) as Beneficiary(ies) to receive all certificate benefits according to the percentage stated and payable only upon my death under the basic certificate and any attaching supplementary benefits and revoke all existing nominees (if any), named before this. The receipt of these certificate benefits by the Executor(s) shall be discharged to the Takaful Operator of all lialibities in respect of the said benefits.

Latest Beneficiary(ies):

Name	ID Number	Relationship	% of Share
ILARYS AG YAAFO YARA	850501-	WIFE	70
sddfdg	880627-	DAUGHTER	30

Beneficiary Personal Detail (sddfdg)

Title	СІК	Name (as shown on NRIC/ Passport)	sddfdg
ID Type	NEW MALAYSIAN IC	ID Number	880627-
Gender	MALE	Date of Birth	27-JUN-1988
Nationality	MALAYSIAN	Country of Birth	MALAYSIA
Relationship	DAUGHTER		

Declaration:

PERSONAL DATA PROTECTION NOTICE

By interacting with Great Eastern Takaful Berhad ("the Takaful Operator"), submitting information to the Takaful Operator, enrolling or signing up for any products or services offered by the Takaful Operator, you are providing personal information to the Takaful Operator. You hereby consent (and where required, explicitly consent) to the use of your personal information including sensitive personal information, in the manner set out in this notice.

"Personal information" means any information which relates to you and which has been or will be provided by you to the Takaful Operator, including but not limited to your name, National Registration Identity Card number, passport number, address, telephone number, email address, images, your personal preferences, particulars of any third party person covered or beneficiary, financial and banking account information and any information which may identify you, any person covered, executor or beneficiary, that has been or may be collected, stored, used and processed by the Takaful Operator from time to time. The term "personal information" also includes sensitive personal data which means any personal data consisting of information as to physical or mental health or condition, political opinions, religious beliefs or other beliefs of a similar nature and the commission or alleged commission of any offence.

If you provide us with any personal information relating to a third party, including where you have named them as a person covered, executor, or beneficiary, or where you refer an individual to us for the purposes of us offering our products and/or services to that individual, by submitting such information to us, you represent to us that you have obtained the consent of the third party to provide us with their personal information for the purpose related to you as set out in this notice.

Your personal information may be used, recorded, stored, archived, disclosed or otherwise processed by or on behalf of the Takaful Operator (and its successors in title) for the following purposes:

How-to Guide: View PDF copy of the submitted service request.

Example of Nominee Appointment Letter

- a, for the provision of takaful services, as may be applicable and to carry out any activity or duty as a takaful operator, including but not limited to any operational or internal management purposes:
- b. to assess or process any proposals or applications submitted on any of the Takaful Operator's products and services, including any future underwriting;
- c. any claim or investigation or analysis of such claim, including ascertaining your claims history to improve claims processing, prevent fraudulent claims and future claims assessment:
- d. to manage and service the Takaful Operator's relationship with you and to provide you with improved customer service;
- e. to correspond and update any personal information held by the Takaful Operator and the Great Eastern group of companies ("Great Eastern") relating to you from time to time (for more information, log on to https://www.greateasterntakaful.com);
- f. to offer and/or process any alteration, variation, cancellation or renewal of products or services by the Takaful Operator or by Great Eastern;
- g, for direct marketing and general marketing of the Takaful Operator, Great Eastern or third party products and services which are Shariah compliant that may be of interest to you. Please be assured that marketing information in respect of such products and services will only be sent to you if you have expressly consented to receive;
- h. for research and audit including but not limited to historical and statistical purposes:
- i. to exercise any right of subrogation or recovery;
- j. to prevent, investigate, or report any actual or suspected money laundering, terrorist financing, bribery, corruption, actual or suspected fraud
- including but not limited to takaful fraud, evasion of tax or economic or trade sanctions, and other criminal or unlawful activities; k. for retakaful:
- I. for litigation or potential litigation; and

m. if required by law or in good faith, if such action is necessary:

- i. to comply with any law enforcement, court orders or legal process, and/or
- ii. to protect and defend the rights or property of the Takaful Operator and Great Eastern
- (for information, log on to https://www.greateasterntakaful.com).

The Takaful Operator may also collect, store, use and process your personal information from the certificate owner who has taken up the takaful certificate for and on behalf of you, agents, brokers and/or business or strategic partners of the Takaful Operator or third parties from whom we seek or receive information on you pertaining to or in connection with your takaful certificate, which includes your takaful certificate application or claims.

The Takaful Operator may retain your personal information for such time as deemed to be necessary for the purpose of fulfilling any operational, audit, investigation, legal, regulatory, tax or accounting requirements, including but not limited to any potential litigation and future underwriting and claims assessment purposes.

The information that you have provided to the Takaful Operator is necessary. If you do not provide the Takaful Operator with such information, the Takaful Operator may not be able to provide you with the takaful coverage or respond to any claim submitted by you.

The Takaful Operator may disclose and/or provide your personal information to the following parties (within and outside Malaysia) for the purposes stated above:

a. the Takaful Operator's authorised representatives;

- b. in relation to third party certificates, the certificate owner and/or person covered;
- c. in relation to group certificates, the certificate owner and/or to their agent or brokers:
- d, third party service providers (who provide administrative, telecommunications, computer related facilities including but not limited to the purchase of hardware or software, system enhancements, migration or maintenance, if any, payment, data processing, storage, or other services to the Takaful Operator in connection with or related to the conduct or manner of operation of our business) to fulfil the obligations of the Takaful Operator to
- e. banks and financial institutions:
- f. takaful operators, fraud detection and prevention services, retakaful operators, takaful associations such as the Malaysian Takaful Association and takaful industry regulatory authorities;
- g. any credit reference agencies or, in the event of default, any debt collection agencies;
- h. any takaful rating organizations that collect information about credit history, accident fault, injury description and amounts paid and share it with other takaful operators and others entitled to see it;
- i. any person, who is under a duty of confidentiality and has undertaken to keep such data confidential, which the Takaful Operator has engaged to fulfil its obligations to you;
- . actual or proposed assignee, transferee, participant or sub-participant of the Takaful Operator's rights or business;
- k. any person to whom the Takaful Operator is under an obligation to make disclosure under the requirements of any law, rules, regulations, codes of practice or guidelines binding on the Takaful Operator including, without limitation, any applicable regulators, governmental bodies, or industry recognized bodies such as the Malaysian Takaful Association, and where otherwise required by law; and
- I. other companies in Great Eastern, and the Takaful Operator's affiliates; and any business or strategic partners.
- Our affiliates, business or strategic partners may contact you about products, services and offers, which are Shariah compliant and which may be of

actual or proposed assignee, transferee, participant or sub-participant of the Takaful Operator's rights or business;

k. any person to whom the Takaful Operator is under an obligation to make disclosure under the requirements of any law, rules, regulations, codes of practice or guidelines binding on the Takaful Operator including, without limitation, any applicable regulators, governmental bodies, or industry recognized bodies such as the Malaysian Takaful Association, and where otherwise required by law; and

other companies in Great Eastern, and the Takaful Operator's affiliates; and any business or strategic partners.

Our affiliates, business or strategic partners may contact you about products, services and offers, which are Shariah compliant and which may be of interest to you or benefit you financially.

You may access certain personal information held by the Takaful Operator based on the applicable data protection laws of Malaysia.

You may access your personal information at any time by calling the Customer Careline at 1300-13-8338 or visit our Customer Portal at http://bit.ly/iGetinTouch. If you have any inquiry such as limiting the processing of certain information, including the withdrawal of consent to receive marketing information, you may contact our Customer Careline at 1300-13-8338, or write to the Takaful Operator at i-greatcare@greateasterntakaful.com.

If you have any complaints in respect of your personal information, you may contact our Privacy Officer at 603-4259 8381.

For more information on how the Takaful Operator processes your personal information, please log on to our website https://www.greateasterntakaful.com and read the Client Charter and Privacy Policy.

The Takaful Operator may charge a reasonable fee for access. If you can show that the personal information held by the Takaful Operator is not accurate, complete and up to date, the Takaful Operator will take reasonable steps to ensure it is accurate, complete and up to date upon receiving your verification or feedback.

The Takaful Operator may review and update this Personal Data Protection Notice from time to time to reflect changes in the law, changes in the business practices, procedures and structure of the Takaful Operator and Great Eastern, and changes in the community's privacy expectations. Any updatesand/or changes to this Personal Data Protection Notice will be posted in our website and you are advised to refer to our website at https://www.greateasterntakaful.com at any time to keep yourself updated of any changes.

In the event of any inconsistencies between the English version and the Bahasa Malaysia version of this notice, the English version shall prevail.

I accept the terms and conditions as stated above.

	Consent	Verificat	ion Detai
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Witness Name	;	vedd
ID Туре	:	NEW MALAYSIAN IC
ID Number	:	880627-
Mobile No.	:	601234567899

I hereby declare the Witness appointed is age 18 above and he/she is not the Nominee and/or Executor.

Need help? Please contact us at

i-greatcare@greateasterntakaful.com

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