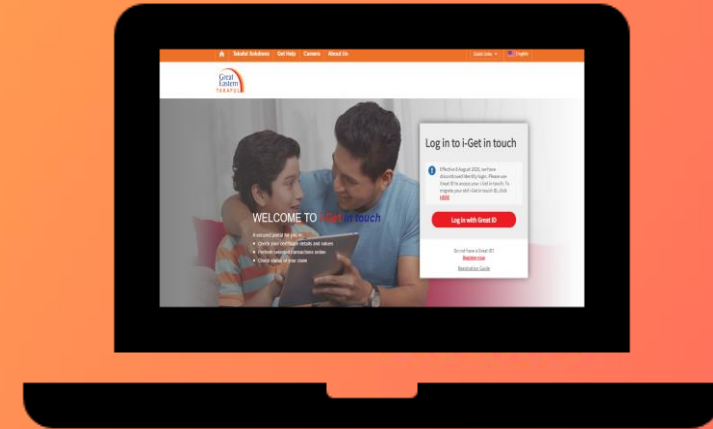


i-Get In Touch: CHANGE OF CONTRIBUTION METHOD AND FREQUENCY



i-Get In Touch: Change of Contribution Method and Frequency

MAIN MENU

1. Change of Contribution Method



2. Change of Contribution Frequency



1. CHANGE OF CONTRIBUTION METHOD

i-Get In Touch: Change of Contribution Method and Frequency

Step 1: Click 'Log in with GREAT ID'.



HERE', and 'Log in with Great ID'. Below this box, there is a link for 'Do not have a Great ID?' with sub-links for 'Register now' and 'Registration Guide'. At the bottom of the page, there is a footer with 'Need help?' and a phone icon, 'For customer service 1 300 13 8338', and buttons for 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'."/>

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Method'.

Step 6

- Select a certificate.
- Click on 'Continue, Step 2: Select Contribution Method'.

Step 7

- Select your new contribution method.
- Click on 'Continue, Step 3: Preview'.

Step 8

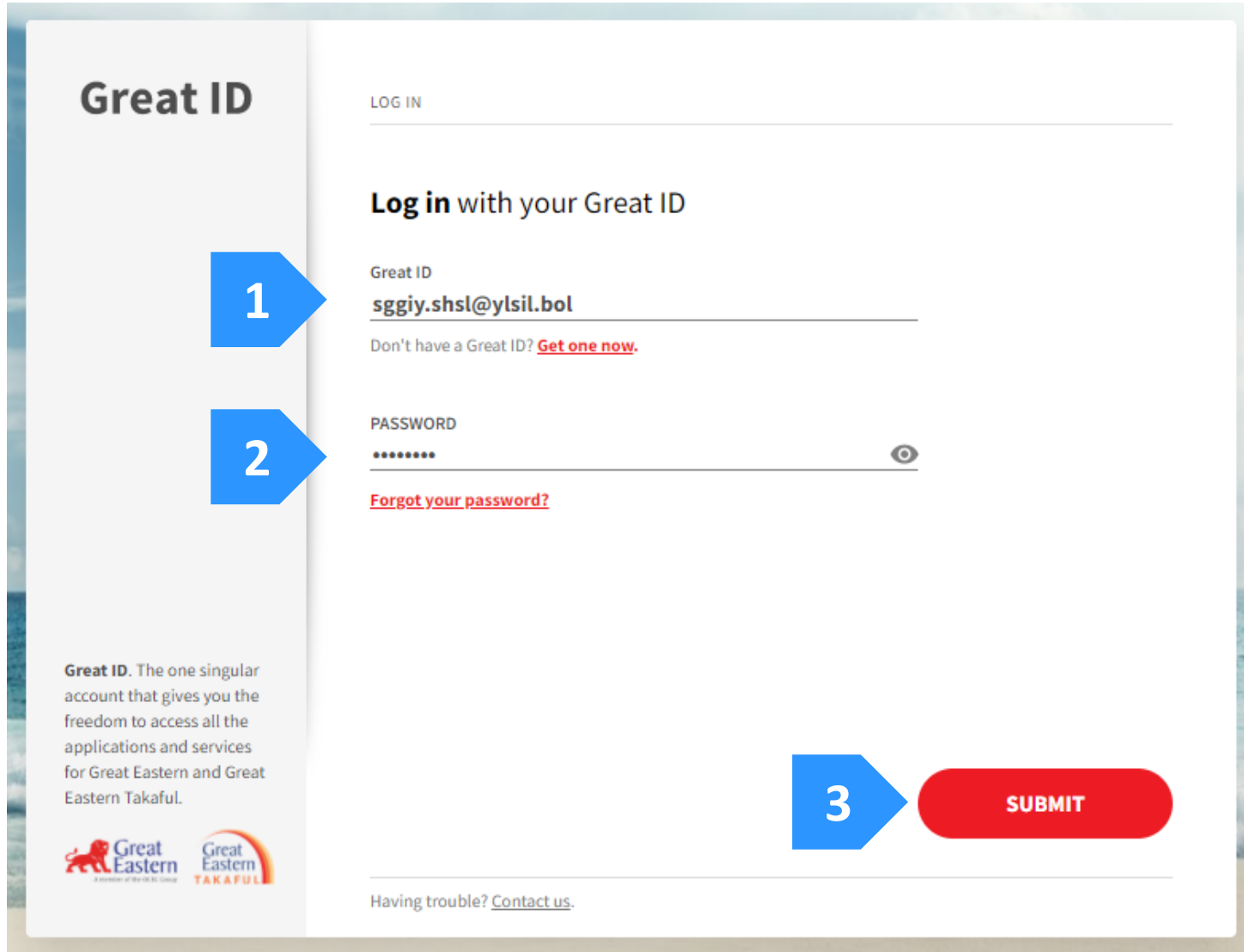
- Verify the updated contribution method.
- Read and Accept 'Terms & Conditions'.
- Click 'Confirm'.

Step 9

- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 2: Key in 'GREAT ID' and 'Password', then click 'Submit'.



Great ID

LOG IN

Log in with your Great ID

Great ID



Don't have a Great ID? [Get one now.](#)

PASSWORD

[Forgot your password?](#)

3

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Having trouble? [Contact us.](#)

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Method'.

Step 6

- Select a certificate.
- Click on 'Continue, Step 2: Select Contribution Method'.

Step 7

- Select your new contribution method.
- Click on 'Continue, Step 3: Preview'.

Step 8

- Verify the updated contribution method.
- Read and Accept 'Terms & Conditions'.
- Click 'Confirm'.

Step 9

- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 3: Key in the six-digit pin number sent to your registered mobile number, then click 'Next'.

Great ID

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit OTP sent to your mobile number: 12**56

123456

Did not receive your OTP? [Send again.](#)

No longer using that number? [Update your records.](#)

2 NEXT

Having trouble? [Contact us.](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

TIPS:

1. If you did not receive your OTP, click '[Send again](#)'.
2. If your mobile number is not updated, click '[Update your records](#)'.

- Step 1
 - Click 'Log In with GREAT ID'.
- Step 2
 - Key in 'GREAT ID' and 'Password'.
 - Click 'Submit'.
- Step 3
 - Key in six-digit pin number.
 - Click 'Next'.
- Step 4
 - Read and Accept 'Terms & Conditions'.
 - Click 'I Agree'.
- Step 5
 - Click on 'My Service Request'.
 - Select 'Change Contribution Method'.
- Step 6
 - Select a certificate.
 - Click on 'Continue, Step 2: Select Contribution Method'.
- Step 7
 - Select your new contribution method.
 - Click on 'Continue, Step 3: Preview'.
- Step 8
 - Verify the updated contribution method.
 - Read and Accept 'Terms & Conditions'.
 - Click 'Confirm'.
- Step 9
 - Click 'Back to Service Request Overview'.
 - Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 4: Read and Accept 'Terms & Conditions'. Click 'I Agree'.

Great Eastern Takaful i-Get in touch Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of this website, including the web-account ("i-Get in touch") granted by Great Eastern Takaful Berhad ("GETB") to you. Please read the Terms and Conditions carefully before accessing and using this website.

1. ACCESS AND USE

1.1 By viewing, accessing and using this website, you agree to be bound by the Terms and Conditions, GETB's Client Charter & Customer Service Charter, Privacy Policy and Personal Data Protection Notice (available at <https://www.greastertakaful.com>)

1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.

1.3 GETB is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in GETB's sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless GETB is unable to do so due to circumstances beyond GETB's reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.

2. YOUR CONDUCT

2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from GETB or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.

2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects GETB's rights or the rights of others, which is morally offensive, adversely affects GETB's internet takaful system or the security of GETB's internet takaful system or which is otherwise against the law.

2.3 In the event you breach any of the provision to the Terms and Conditions, GETB reserves the rights to restrict, suspend or terminate your i-Get in touch.

3. PASSWORD CONFIDENTIALITY

3.1 You may apply to subscribe to i-Get in touch through this website (or any other application channels made available by GETB from time to time) in which you are required to go through a registration process by entering certain information as may be required by GETB. GETB will forward to you your default password for first-time log in.

3.2 Upon receiving the default password from GETB, you will be required to follow the on-screen guided steps, including acknowledging that you have read and accepted this Clause 3, in order to complete the registration process.

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Method'.

Step 6

- Select a certificate.
- Click on 'Continue, Step 2: Select Contribution Method'.

Step 7

- Select your new contribution method.
- Click on 'Continue, Step 3: Preview'.

Step 8

- Verify the updated contribution method.
- Read and Accept 'Terms & Conditions'.
- Click 'Confirm'.

Step 9

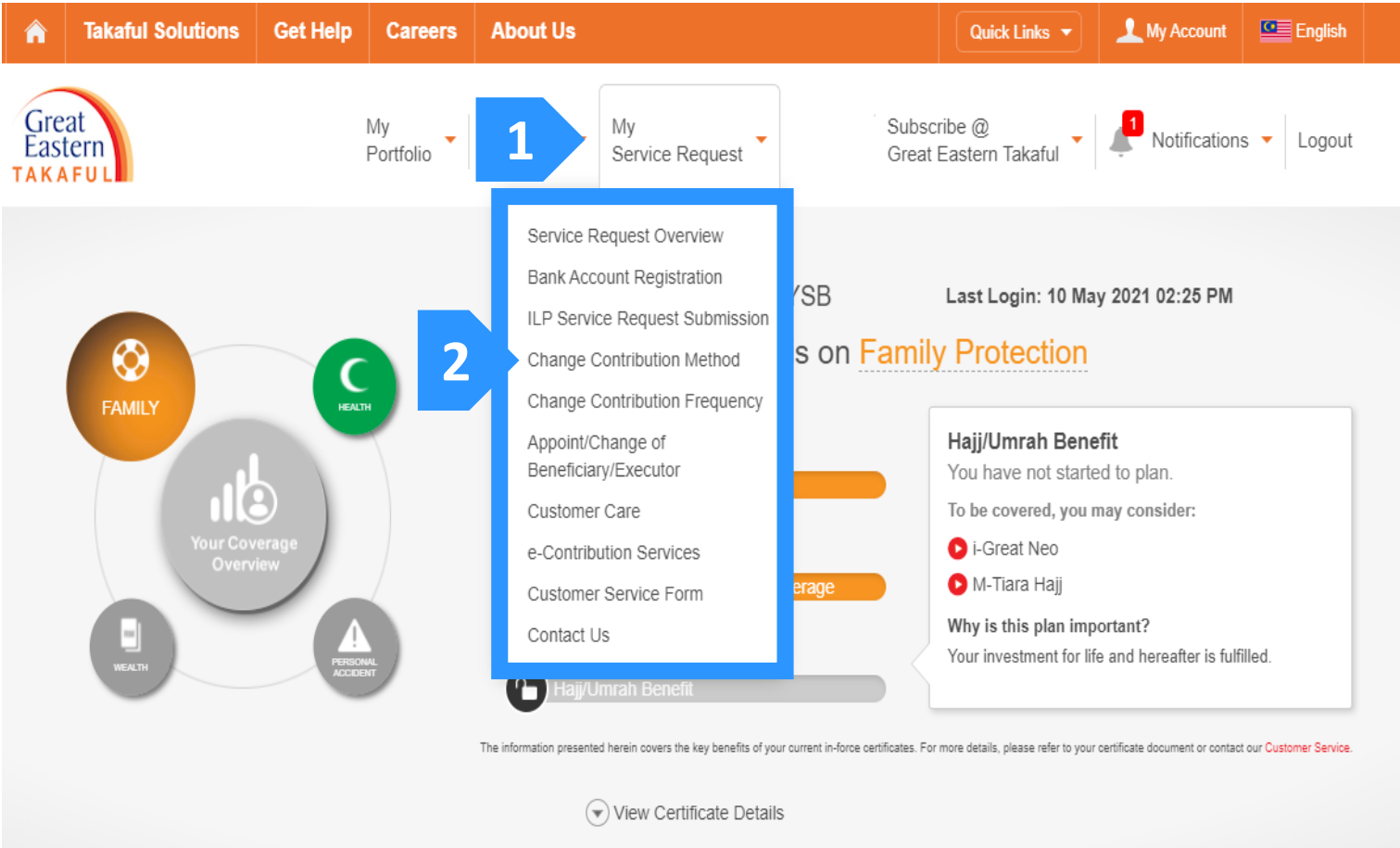
- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

1

I Agree

i-Get In Touch: Change of Contribution Method and Frequency

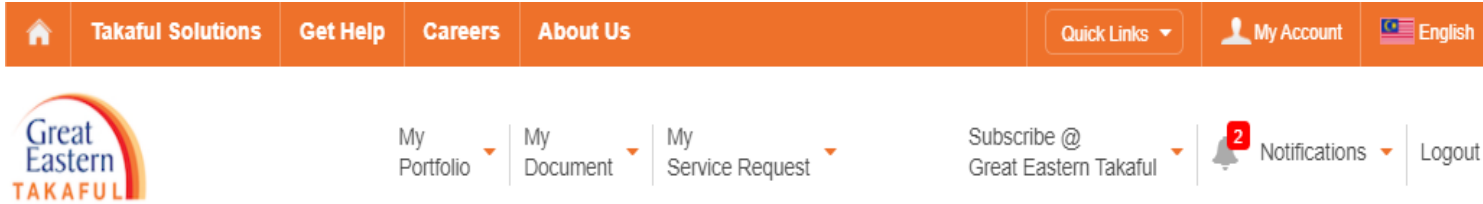
Step 5: Under 'My Service Request', select 'Change Contribution Method'.



- Step 1
 - Click 'Log In with GREAT ID'.
- Step 2
 - Key in 'GREAT ID' and 'Password'.
 - Click 'Submit'.
- Step 3
 - Key in six-digit pin number.
 - Click 'Next'.
- Step 4
 - Read and Accept 'Terms & Conditions'.
 - Click 'I Agree'.
- Step 5
 - Click on 'My Service Request'.
 - Select 'Change Contribution Method'.
- Step 6
 - Select a certificate.
 - Click on 'Continue, Step 2: Select Contribution Method'.
- Step 7
 - Select your new contribution method.
 - Click on 'Continue, Step 3: Preview'.
- Step 8
 - Verify the updated contribution method.
 - Read and Accept 'Terms & Conditions'.
 - Click 'Confirm'.
- Step 9
 - Click 'Back to Service Request Overview'.
 - Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 6: Select a certificate. Click on 'Continue, Step 2: Select Contribution Method'.



Change Contribution Method



Select A Certificate

Update	Plan Name	Existing Contribution Method
1	i-Great Mega (400)	BANK'S ORDER



TIPS:

1. **Select a certificate** to change contribution method.
2. Please ensure that you have **selected the correct certificate** if you own multiple certificates.

- Step 1
 - Click 'Log In with GREAT ID'.
- Step 2
 - Key in 'GREAT ID' and 'Password'.
 - Click 'Submit'.
- Step 3
 - Key in six-digit pin number.
 - Click 'Next'.
- Step 4
 - Read and Accept 'Terms & Conditions'.
 - Click 'I Agree'.
- Step 5
 - Click on 'My Service Request'.
 - Select 'Change Contribution Method'.
- Step 6**
 - Select a certificate.
 - Click on 'Continue, Step 2: Select Contribution Method'.
- Step 7
 - Select your new contribution method.
 - Click on 'Continue, Step 3: Preview'.
- Step 8
 - Verify the updated contribution method.
 - Read and Accept 'Terms & Conditions'.
 - Click 'Confirm'.
- Step 9
 - Click 'Back to Service Request Overview'.
 - Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 7: Select the new contribution method of your choice.

Click on 'Continue, Step 3: Preview'.

Change Contribution Method

Step 1: Certificate Selection > **Step 2: Contribution Method** > Step 3: Preview

Select new contribution method

Plan Name	Existing Contribution Method
i-Great Mega (40)	BANK'S ORDER

New Contribution Method

1

Please select

Please select

< BIRO PERKHIDMATAN ANGKASA

CASH

CHEQUE

Credit Card

DIRECT DEBIT AUTHORIZATION

GIRO

2

Continue, Step 3: Preview >

Back to top

- Step 1**

 - Click 'Log In with GREAT ID'.
- Step 2**

 - Key in 'GREAT ID' and 'Password'.
 - Click 'Submit'.
- Step 3**

 - Key in six-digit pin number.
 - Click 'Next'.
- Step 4**

 - Read and Accept 'Terms & Conditions'.
 - Click 'I Agree'.
- Step 5**

 - Click on 'My Service Request'.
 - Select 'Change Contribution Method'.
- Step 6**

 - Select a certificate.
 - Click on 'Continue, Step 2: Select Contribution Method'.
- Step 7**

 - Select your new contribution method.
 - Click on 'Continue, Step 3: Preview'.
- Step 8**

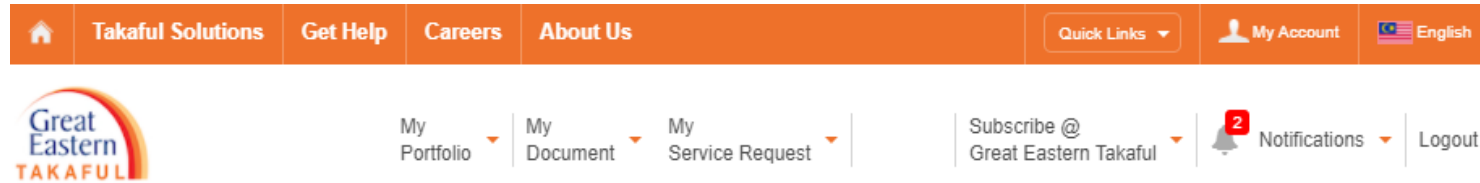
 - Verify the updated contribution method.
 - Read and Accept 'Terms & Conditions'.
 - Click 'Confirm'.
- Step 9**

 - Click 'Back to Service Request Overview'.
 - Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 8: Verify the accuracy of updated contribution method.

Accept the Terms & Conditions, and click 'Confirm'.



Change Contribution Method



Preview Page

Plan Name	Existing Contribution Method	New Contribution Method
i-Great Mega (4004)	BANK'S ORDER	CASH

TIPS:

1. Check if the updated information of contribution method as displayed on the preview page is **accurate**.

- Step 1
 - Click 'Log In with GREAT ID'.
- Step 2
 - Key in 'GREAT ID' and 'Password'.
 - Click 'Submit'.
- Step 3
 - Key in six-digit pin number.
 - Click 'Next'.
- Step 4
 - Read and Accept 'Terms & Conditions'.
 - Click 'I Agree'.
- Step 5
 - Click on 'My Service Request'.
 - Select 'Change Contribution Method'.
- Step 6
 - Select a certificate.
 - Click on 'Continue, Step 2: Select Contribution Method'.
- Step 7
 - Select your new contribution method.
 - Click on 'Continue, Step 3: Preview'.
- Step 8**
 - Verify the updated contribution method.
 - Read and Accept 'Terms & Conditions'.
 - Click 'Confirm'.
- Step 9
 - Click 'Back to Service Request Overview'.
 - Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 8: Verify the accuracy of updated contribution method.

Accept the Terms & Conditions, and click 'Confirm'.

Declaration

Terms and Conditions

1. "Initial Contribution" shall mean the first outstanding contribution paid (based on the payment mode indicated in the proposal form) that is payable before the certificate proposed is issued.
2. "Initial Monthly Contribution" shall mean the contributions for the first two (2) months if monthly contribution is elected.
3. "Future contributions" shall mean the subsequent contribution payments due after the certificate is issued.
4. "Contribution Adjustments" shall refer to Rider's contribution, loading, backdated contribution and/or increase in contribution due to a change in sum covered and/or upgrade of certificate (as the case may be).
5. If the cardholder is not the certificate owner of the certificate, he/she has no right under the Contracts (Rights of the Third Parties) Act to enforce any of the terms and conditions of the certificate. The Company shall not be obligated to take any instructions from the cardholder in respect of the payment of any amount due to the Company by charging the same to the relevant credit cards of the cardholder which is authorised herein. Any refundable contribution will be paid to the certificate owner of the relevant certificate only. The cardholder shall seek recovery from the aforesaid certificate owner only in the case of refund, and it will not contest the refunded contribution. In the event of any proven fraud, the Company shall have the sole discretion to determine the manner in which the payment shall be made and the person to whom the refund shall be made.
6. For Renewal Contributions and Future Contributions for Certificate, the contributions will be charged to the credit card on the contribution due date.
7. This credit card authorisation will remain in force until terminated by the certificate owner by giving at least one month's notice in writing to the Company.
8. The cardholder and the certificate owner shall accept full responsibility for all transactions arising from the use of the relevant credit cards in payment of contribution(s).
9. The Company shall not be held responsible for any claims, losses, damages, costs and expenses arising from the successful processing of the debit or the unsuccessful processing of the debit due to exceeding credit limit, malfunction of system, electricity failure and any other factors beyond the control of the Company.
10. The Company may at its absolute discretion at any time terminate this credit card payment arrangement without assigning any reason by giving the certificate owner notice in writing.
11. The Company reserves the right to change any terms and conditions set out herein at any time or from time to time when circumstances warrant without prior written notice to the cardholder and the certificate owner.
12. The certificate owner and the cardholder hereby agree to indemnify and keep the Company indemnified against any claims, losses, damages, costs and expenses which the Company may suffer or incur arising from the cardholder's and certificate owner's authorisation to debit the cardholder's and/or certificate owner's credit card accounts.
13. Contribution payments that are due in respect of the relevant certificate. No official receipts will be issued.
14. Should payment not be successfully effected pursuant to this arrangement, the cardholder and certificate owner shall remain liable for the contribution payments due in any manner whatsoever including any subsequent expiry.
15. The Proposer/Cardholder will need to bear all charges (admin and interest) on the credit card used for payment.

TIPS:

1. Accept the terms and conditions by **ticking the box**.
2. Click '**Confirm**' to submit the service request.
3. Click '**Back, Step 2: Contribution Method**' if the input information is incorrect.

I accept the terms and conditions as stated above.

[Back, Step 2: Contribution Method](#) [Confirm](#)

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Method'.

Step 6

- Select a certificate.
- Click on 'Continue, Step 2: Select Contribution Method'.

Step 7

- Select your new contribution method.
- Click on 'Continue, Step 3: Preview'.

Step 8

- Verify the updated contribution method.
- Read and Accept 'Terms & Conditions'.
- Click 'Confirm'.

Step 9

- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

1

2

i-Get In Touch: Change of Contribution Method and Frequency

Step 9: Click 'Back to Service Request Overview'.

Then, click on 'Action' to view PDF copy of service request submitted.



My Portfolio

My Document

My Service Request

Subscribe @ Great Eastern Takaful

3 Notifications Logout

Change Contribution Method

Your Change Contribution Method request has been successfully submitted. Please note that submission after 6pm will be processed on the next working day.

Your request will take effect on the next due date.



Reference No. : UIP-TMCU

1

Back to Service Request Overview

e-Contribution Services

Back to Dashboard

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Method'.

Step 6

- Select a certificate.
- Click on 'Continue, Step 2: Select Contribution Method'.

Step 7

- Select your new contribution method.
- Click on 'Continue, Step 3: Preview'.

Step 8

- Verify the updated contribution method.
- Read and Accept 'Terms & Conditions'.
- Click 'Confirm'.

Step 9

- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 9: Click 'Back to Service Request Overview'.

Then, click on 'Action' to view PDF copy of service request submitted.

[Takaful Solutions](#)
[Get Help](#)
[Careers](#)
[About Us](#)
[Quick Links](#)
[My Account](#)
[English](#)



[My Portfolio](#)
[My Document](#)
[My Service Request](#)
[Subscribe @ Great Eastern Takaful](#)
[3 Notifications](#)
[Logout](#)

Check Service Request

Note:

Please note that any submission of Service Requests between 6.01p.m. to 7.59a.m will be processed during the next business day operating hour.



Pending



Complete



Rejected

Advance Search

Download as PDF

Service Request	Status	Request date	Reference no.	Certificate No.	Actions
Contribution Arrangement - Application to Change Contribution Method	Submitted	10-May-21	UIP-TMCU2	40€	1

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Method'.

Step 6

- Select a certificate.
- Click on 'Continue, Step 2: Select Contribution Method'.

Step 7

- Select your new contribution method.
- Click on 'Continue, Step 3: Preview'.

Step 8

- Verify the updated contribution method.
- Read and Accept 'Terms & Conditions'.
- Click 'Confirm'.

Step 9

- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Example of a 'Change of Contribution Payment Method' Letter:

Reference No. : UIP-TMCU210510000515
Certificate No. : 400
Plan Name : i-Great Mega
Certificate Owner Name : SGGIY SHSL YIO S.RSYSB
Contact No. : +60 194
Email Address : IGREATEASTERNTAKAFU
Service Type : Change Contribution Method
Request Date : 10 MAY 2021 03:27PM

Details

Existing Contribution Method : BANK'S ORDER
New Contribution Method : CASH

Terms and Conditions

1. "Initial Contribution" shall mean the first outstanding contribution paid (based on the payment mode indicated in the proposal form) that is payable before the certificate proposed is issued.
2. "Initial Monthly Contribution" shall mean the contributions for the first two (2) months if monthly contribution is elected.
3. "Future contributions" shall mean the subsequent contribution payments due after the certificate is issued.
4. "Contribution Adjustments" shall refer to Rider's contribution, loading, backdated contribution and/or increase in contribution due to a change in sum covered and/or upgrade of certificate (as the case may be).
5. If the cardholder is not the certificate owner of the certificate, he/she has no right under the Contracts (Rights of the Third Parties) Act to enforce any of the terms and conditions of the certificate. The Company shall not be obligated to take any instructions from the cardholder in respect of the payment of any amount due to the Company by charging the same to the relevant credit cards of the cardholder which is authorised herein. Any refundable contribution will be paid to the certificate owner of the relevant certificate only. The cardholder shall seek recovery from the aforesaid certificate owner only in the case of refund, and it will not contest the refunded contribution. In the event of any proven fraud, the Company shall have the sole discretion to determine the manner in which the payment shall be made and the person to whom the refund shall be made.
6. For Renewal Contributions and Future Contributions for Certificate, the contributions will be charged to the credit card on the contribution due date.
7. This credit card authorisation will remain in force until terminated by the certificate owner by giving at least one month's notice in writing to the Company.
8. The cardholder and the certificate owner shall accept full responsibility for all transactions arising from the use of the relevant credit cards in payment of contribution(s).
9. The Company shall not be held responsible for any claims, losses, damages, costs and expenses arising from the successful processing of the debit or the unsuccessful processing of the debit due to exceeding credit limit, malfunction of system, electricity failure and any other factors beyond the control of the Company.
10. The Company may at its absolute discretion at any time terminate this credit card payment arrangement without assigning any reason by giving the certificate owner one month's notice in writing.
11. The Company reserves the right to change any terms and conditions set out herein at any time or from time to time when circumstances warrant without prior written notice to the cardholder and the certificate owner.
12. The certificate owner and the cardholder hereby agree to indemnify and keep the Company indemnified against any claims, losses, damages, costs and expenses which the Company may suffer or incur arising from the cardholder's and certificate owner's authorisation to debit the cardholder's and/or certificate owner's credit card accounts.
13. Contribution payments that are due in respect of the relevant certificate will be considered as paid only upon successful processing of the debit by the Company. No official receipts will be issued.
14. Should payment not be successfully effected pursuant to this authorisation for any reason, the Company shall under no circumstances be held responsible or liable in any manner whatsoever including any subsequent expiry of the certificates due to late or non-payment of contributions.
15. The Proposer/Cardholder will need to bear all charges (administration fees, foreign exchange charges, etc) imposed by the bank.

I accept the terms and conditions as stated above.

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Method'.

Step 6

- Select a certificate.
- Click on 'Continue, Step 2: Select Contribution Method'.

Step 7

- Select your new contribution method.
- Click on 'Continue, Step 3: Preview'.

Step 8

- Verify the updated contribution method.
- Read and Accept 'Terms & Conditions'.
- Click 'Confirm'.

Step 9

- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

2. CHANGE OF CONTRIBUTION FREQUENCY

i-Get In Touch: Change of Contribution Method and Frequency

Step 1: Click 'Log in with GREAT ID'.



Navigation: Home, Takaful Solutions, Get Help, Careers, About Us

Great Eastern TAKAFUL

WELCOME TO **i-Get in touch**

- Check your certificate details and values
- Perform selected transactions online
- Check status of your claim

1 Log in to i-Get in touch

Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your i-Get in touch. To migrate your old i-Get in touch ID, click [HERE](#)

Log in with Great ID

Do not have a Great ID?
[Register now](#)
[Registration Guide](#)

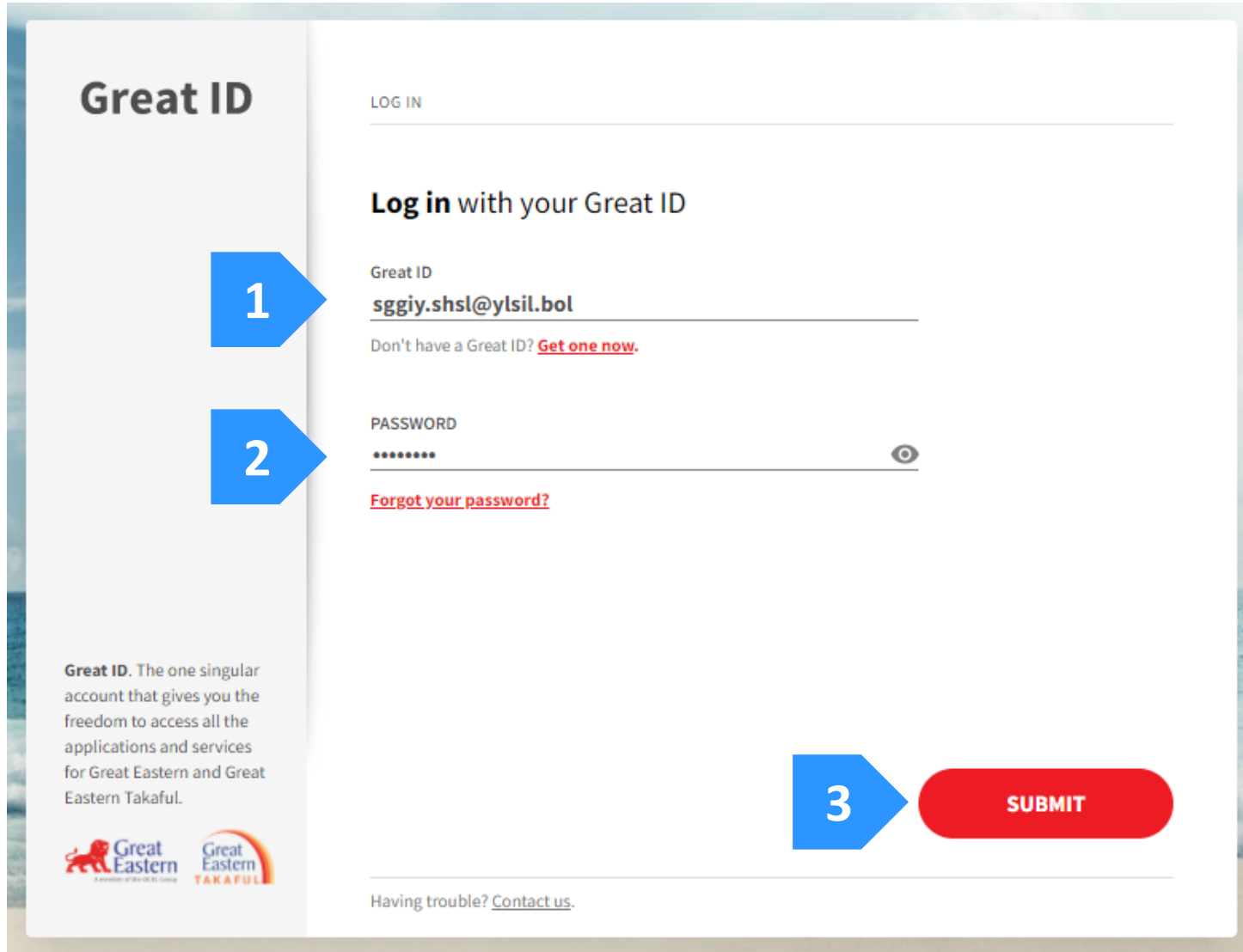
Need help? For customer service 1 300 13 8338

Email Us Visit Us Make a claim Find a Takaful Advisor

- Step 1**
 - Click 'Log In with GREAT ID'.
- Step 2**
 - Key in 'GREAT ID' and 'Password'.
 - Click 'Submit'.
- Step 3**
 - Key in six-digit pin number.
 - Click 'Next'.
- Step 4**
 - Read and Accept 'Terms & Conditions'.
 - Click 'I Agree'.
- Step 5**
 - Click on 'My Service Request'.
 - Select 'Change Contribution Frequency'.
- Step 6**
 - Select a certificate and update the contribution frequency.
 - Click on 'Continue, Step 2: Preview'.
- Step 7**
 - Verify the updated contribution frequency.
 - Click 'Confirm'.
- Step 8**
 - Click 'Back to Service Request Overview'.
 - Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 2: Key in 'GREAT ID' and 'Password', then click 'Submit'.



Great ID

LOG IN

Log in with your Great ID

Great ID



Don't have a Great ID? [Get one now.](#)

PASSWORD

[Forgot your password?](#)

3 **SUBMIT**

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

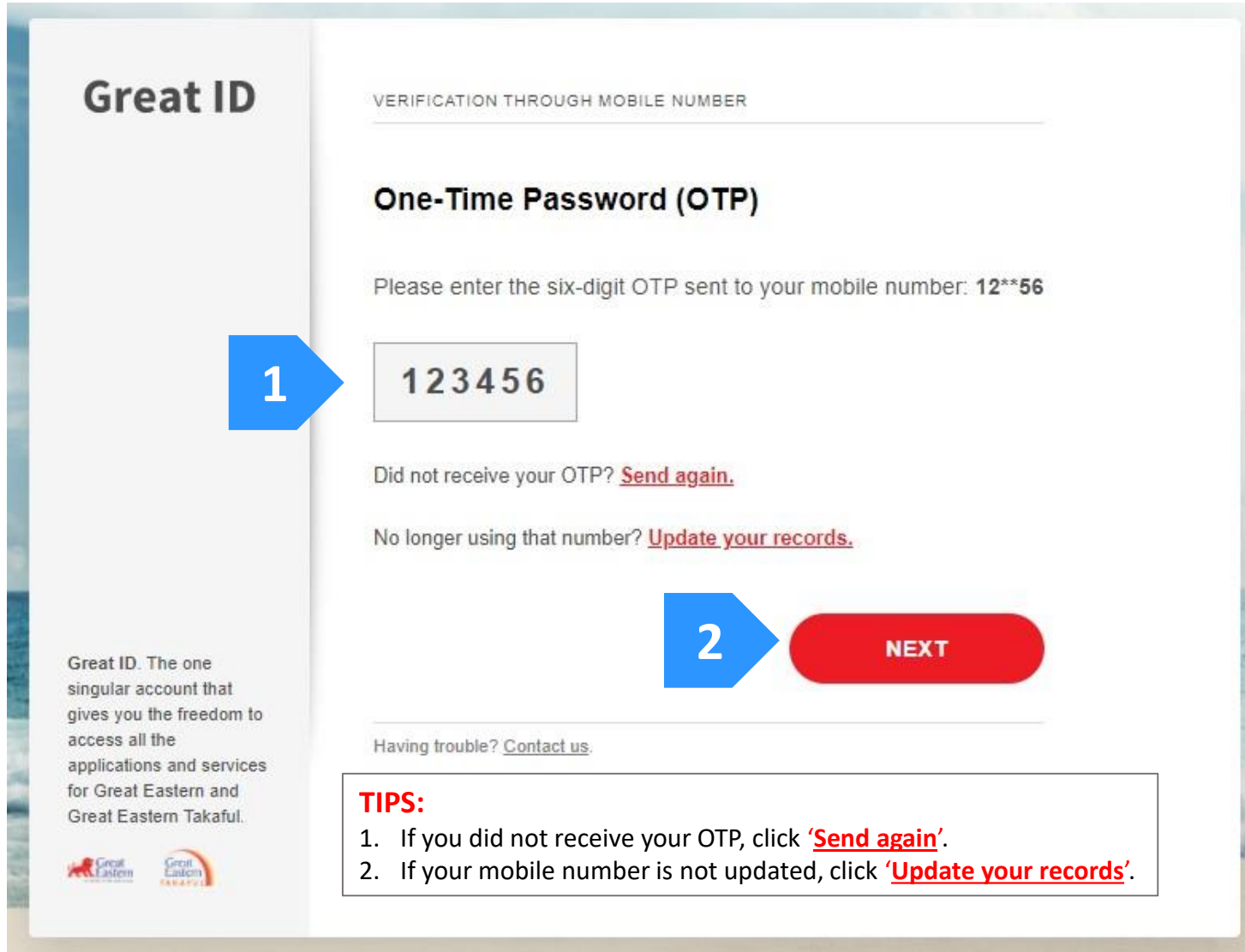
 

Having trouble? [Contact us.](#)

- Step 1
 - Click 'Log In with GREAT ID'.
- Step 2**
 - Key in 'GREAT ID' and 'Password'.
 - Click 'Submit'.
- Step 3
 - Key in six-digit pin number.
 - Click 'Next'.
- Step 4
 - Read and Accept 'Terms & Conditions'.
 - Click 'I Agree'.
- Step 5
 - Click on 'My Service Request'.
 - Select 'Change Contribution Frequency'.
- Step 6
 - Select a certificate and update the contribution frequency.
 - Click on 'Continue, Step 2: Preview'.
- Step 7
 - Verify the updated contribution frequency.
 - Click 'Confirm'.
- Step 8
 - Click 'Back to Service Request Overview'.
 - Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 3: Key in the six-digit pin number sent to your registered mobile number, then click 'Next'.



Great ID

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit OTP sent to your mobile number: 12**56

123456

Did not receive your OTP? [Send again.](#)

No longer using that number? [Update your records.](#)


2 NEXT

Having trouble? [Contact us.](#)

TIPS:

1. If you did not receive your OTP, click ['Send again'](#).
2. If your mobile number is not updated, click ['Update your records'](#).

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



- Step 1
 - Click 'Log In with GREAT ID'.
- Step 2
 - Key in 'GREAT ID' and 'Password'.
 - Click 'Submit'.
- Step 3**
 - Key in six-digit pin number.
 - Click 'Next'.
- Step 4
 - Read and Accept 'Terms & Conditions'.
 - Click 'I Agree'.
- Step 5
 - Click on 'My Service Request'.
 - Select 'Change Contribution Frequency'.
- Step 6
 - Select a certificate and update the contribution frequency.
 - Click on 'Continue, Step 2: Preview'.
- Step 7
 - Verify the updated contribution frequency.
 - Click 'Confirm'.
- Step 8
 - Click 'Back to Service Request Overview'.
 - Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 4: Read and Accept 'Terms & Conditions'. Click 'I Agree'.

Great Eastern Takaful i-Get in touch Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of this website, including the web-account ("i-Get in touch") granted by Great Eastern Takaful Berhad ("GETB") to you. Please read the Terms and Conditions carefully before accessing and using this website.

1. ACCESS AND USE

1.1 By viewing, accessing and using this website, you agree to be bound by the Terms and Conditions, GETB's Client Charter & Customer Service Charter, Privacy Policy and Personal Data Protection Notice (available at <https://www.greastertakaful.com>)

1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.

1.3 GETB is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in GETB's sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless GETB is unable to do so due to circumstances beyond GETB's reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.

2. YOUR CONDUCT

2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from GETB or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.

2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects GETB's rights or the rights of others, which is morally offensive, adversely affects GETB's internet takaful system or the security of GETB's internet takaful system or which is otherwise against the law.

2.3 In the event you breach any of the provision to the Terms and Conditions, GETB reserves the rights to restrict, suspend or terminate your i-Get in touch.

3. PASSWORD CONFIDENTIALITY

3.1 You may apply to subscribe to i-Get in touch through this website (or any other application channels made available by GETB from time to time) in which you are required to go through a registration process by entering certain information as may be required by GETB. GETB will forward to you your default password for first-time log in.

3.2 Upon receiving the default password from GETB, you will be required to follow the on-screen guided steps, including acknowledging that you have read and accepted this Clause 3, in order to complete the registration process.

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Frequency'.

Step 6

- Select a certificate and update the contribution frequency.
- Click on 'Continue, Step 2: Preview'.

Step 7

- Verify the updated contribution frequency.
- Click 'Confirm'.

Step 8

- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

1

I Agree

i-Get In Touch: Change of Contribution Method and Frequency

Step 5: Under 'My Service Request', select 'Change Contribution Frequency'.

The screenshot shows the user interface of the Great Eastern Takaful portal. At the top, there is a navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. Below this, there are links for 'Quick Links', 'My Account', and 'English'. The main content area features a 'My Portfolio' section with a '1' in a blue arrow pointing to the 'My Service Request' dropdown menu. The dropdown menu is open, showing a list of options: 'Service Request Overview', 'Bank Account Registration', 'ILP Service Request Submission', 'Change Contribution Method', 'Change Contribution Frequency' (highlighted with a blue box and a '2' in a blue arrow), 'Appoint/Change of Beneficiary/Executor', 'Customer Care', 'e-Contribution Services', 'Customer Service Form', and 'Contact Us'. Below the dropdown menu, there is a 'Hajj/Umrah Benefit' section with a '3' in a blue arrow pointing to it. The 'Hajj/Umrah Benefit' section contains the text: 'You have not started to plan. To be covered, you may consider: i-Great Neo, M-Tiara Hajj. Why is this plan important? Your investment for life and hereafter is fulfilled.' At the bottom of the page, there is a 'View Certificate Details' button.

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Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Service Request'.
- Select 'Change Contribution Frequency'.

Step 6

- Select a certificate and update the contribution frequency.
- Click on 'Continue, Step 2: Preview'.

Step 7

- Verify the updated contribution frequency.
- Click 'Confirm'.

Step 8

- Click 'Back to Service Request Overview'.
- Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 6: Select a certificate and update the contribution frequency.

Click on 'Continue, Step 2: Preview'.

Change Contribution Frequency

Select Certificate and New Contribution Frequency

Plan Name	Contribution/ Fund Due Date	Existing Contribution	Existing Contribution Frequency	New Contribution Frequency
i-Great Idaman (400)	29-Jun-20	5,967.00	Yearly	<div style="border: 1px solid #ccc; padding: 2px;"> 1 Please select ▼ </div>

Please note that only the eligible certificate(s) for this service request will be listed in the selection list

TIPS:

- If you own multiple certificates, you can change the **contribution frequency** for **multiple certificates** at the **same time**.

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- Step 6**
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i-Get In Touch: Change of Contribution Method and Frequency

Step 7: Verify the accuracy of updated contribution frequency.

Click on 'Confirm'.

Change Contribution Frequency



Preview Page

Plan Name	Existing Contribution Frequency	Existing Contribution	New Contribution Frequency
i-Great Idaman (400)	Yearly	5,967.00	Quarterly

If you changed your contribution frequency to a higher frequency, please take the necessary action on your contribution increase if the current contribution method method as below:

- Giro & Banker's Order :
Kindly make the necessary arrangement in advance with your bank to remit the new contribution prior to next contribution due date.
- Direct Debit Authorization (DDA) :
Kindly fill in the new Direct Debit Authorization Form which is available at the Great Eastern Branch near you or you may request from your agent & submit the form to us.
- Biro Perkhidmatan Angkasa (BPA) :
You will need to provide a copy of your latest one (1) month salary slip to us.

< Back, Step 1: Change Contribution Frequency



TIPS:

1. Check if the updated information of contribution frequency as displayed on the preview page is **accurate**.

- Step 1 • Click 'Log In with GREAT ID'.
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• Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 8: Click 'Back to Service Request Overview'.

Then, click on 'Action' to view PDF copy of service request submitted.



My Portfolio

My Document

My Service Request

Subscribe @ Great Eastern Takaful

Notifications

Logout

Change Contribution Frequency

Your Change Contribution Frequency request has been successfully submitted. Please note that submission after 6pm will be processed on the next working day.

Reference No. : UIP-TMCU210510000290



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Back to Service Request Overview

Back to Dashboard

Step 1

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Step 7

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- Click 'Confirm'.

Step 8

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- Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Step 8: Click 'Back to Service Request Overview'.

Then, click on 'Action' to view PDF copy of service request submitted.

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Check Service Request

cfo.label.CheckServReqDisclaimerTKF



Pending



Complete



Rejected

Advance Search

Download as PDF

Service Request	Status	Request date	Reference no.	Certificate No.	Actions
Contribution Arrangement - Application to Change Contribution Frequency	Submitted	10-May-21	UIP-TMC	40	

Step 1

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- Click on 'Action' to view service request.

i-Get In Touch: Change of Contribution Method and Frequency

Example of a 'Change of Contribution Payment Frequency' Letter:

Reference No. : UIP-TMCU
Certificate No. : 4006
Plan Name : i-Great Idaman
Certificate Owner Name : XYNYIRYS
Contact No. : +60 14
Email Address : @ANYRO.XLN
Service Type : Application to Change Contribution Frequency
Request Date : 10 MAY 2021 03:44:22 PM

Details

Existing Contribution Frequency : Yearly
New Contribution Frequency : Quarterly
Contribution Method : CASH

Step 1

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Step 8

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i-Get In Touch: Change of Contribution Method and Frequency

Need help? Please contact us at



1 300 13 8338 (Customer Careline)



i-greatcare@greateasterntakaful.com

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