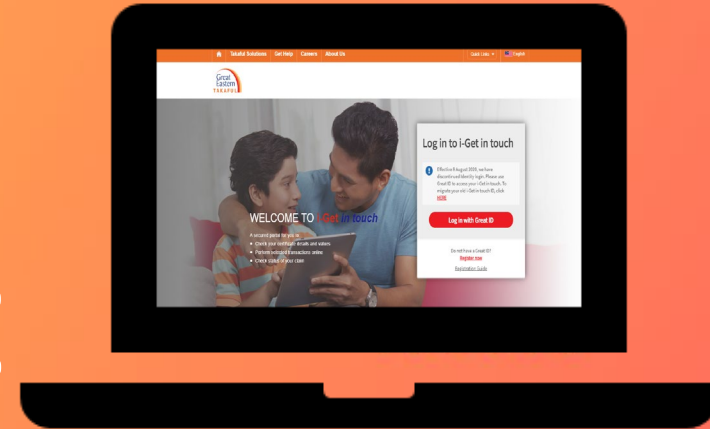


i-Get In Touch: CLAIM FORM SUBMISSION GUIDE



Important Notes:

Claimants are advised to read and understand the following guidelines before using the claim submission facility.

- a) Please ensure the documents uploaded are properly scanned and the image is well-defined for viewing & processing.
- b) Submission of claims via i-Get In Touch (i-GIT) is still subjected to terms & condition of the certificate. Claims has the right to issue requirement for clarification or additional documents, request for re-submission or request to view the original document as and when required.
- c) For reimbursement claims in regards to expenses incurred above MYR500, we required original documents before payment approval, thus please submit to HQ for our processing.
- d) Kindly keep your original physical documents at all times (if not submitted to HQ for claim amounting below RM 500) and to be presented upon request even after the claim has been approved. Failure to provide the documents may result in withdrawal of approved claim decision and claimant to return of the monies paid back to GETB.
- e) Claims submitted before 6pm will be registered and send for processing on the same working day. Otherwise, in the next working day upon completion of i-GIT daily batch run.

For enquiries, please do not hesitate to contact our Careline at 1300-13-8338 or email to i-greatcare@greateastertakaful.com

i-Get In Touch – Claim Form Submission Guide

MAIN MENU

1. New Claim



2. Claim – Additional Document

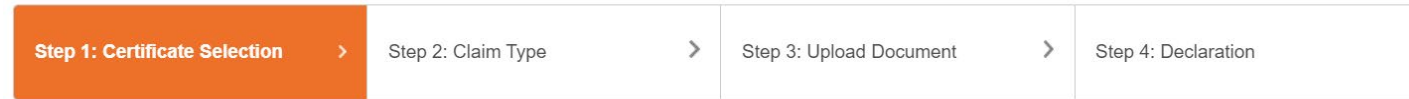


1. New Claim

i-Get In Touch - New Claim

Step 2: Select a Certificate then click 'Continue, Step 1.2: Certificate Information'.

New Claim



Select A Certificate

Update	Plan Name	Person Covered	Status
<input type="radio"/>	i-GREAT NEO (43 [REDACTED])	G [REDACTED]	LAPSED
<input type="radio"/>	i-GREAT EVO (43 [REDACTED])	G [REDACTED]	INFORCE
<input checked="" type="radio"/>	i-GREAT DAMAI (40 [REDACTED])	G [REDACTED]	INFORCE

[Submission Checklist](#)

2 [Continue, Step 1.2: Certificate Information >](#)

TIPS:
Click '**Submission Checklist**' to check on Form/Document that needs to be submitted according to Claim Type and to **download Form** required there.

- Step 1**
 - Click 'My Form Submission'
 - Click 'New Claim'
- Step 2**
 - Select a Certificate Number
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3**
 - Ensure all data are up to date.
 - Click 'Continue, Step 2: Claim Type'
- Step 4**
 - Choose 'Claim Type'
 - Click 'Continue, Step 3: Upload Document'
- Step 5**
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6**
 - Read & Accept 'Terms & Conditions'
 - Then, update Witness details
- Step 7**
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8**
 - Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'
- Step 9**
 - 'Successful' page
 - 'Track and Trace' page

i-Get In Touch - New Claim

Step 3: Ensure all data are up to date then click 'Continue, Step 2: Claim Type'.

New Claim

Step 1: Certificate Selection > Step 2: Claim Type > Step 3: Upload Document > Step 4: Declaration

1 Select A Certificate ————— 2 Certificate Information

Certificate Information

Certificate No	4 [redacted]
Person Covered	[redacted]
Email Address	[redacted]1@GMAL.COM Update
Contact No	60 [redacted] Update
Account Number	L [redacted]003 Update
Mailing Address	72 [redacted], MY Update
Beneficiary	LLINY ARLGR HYNHFARL Update
Executor	- Update



Important Note:
Please ensure the above information are updated. Click 'Update' if there are changes. This is important so that you will not miss any of important updates/notifications.

< Back, Step 1.1: Select A Certificate **2** Continue, Step 2: Claim Type >

TIPS:

1. Please double-check that your **Account Number** is correct.
2. If there is no record on Account Number, you will be unable to proceed to the next step. Please update your bank account details to proceed with claim submission.

- Step 1
 - Click 'My Form Submission'
 - Click 'New Claim'
- Step 2
 - Select a Certificate Number
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3**
 - Ensure all data are up to date.
 - Click 'Continue, Step 2: Claim Type'
- Step 4
 - Choose 'Claim Type'
 - Click 'Continue, Step 3: Upload Document'
- Step 5
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6
 - Read & Accept 'Terms & Conditions'
 - Then, update Witness details
- Step 7
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8
 - Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'
- Step 9
 - 'Successful' page
 - 'Track and Trace' page



i-Get In Touch - New Claim

Step 4: Select 'Claim Type' then click 'Continue, Step 3: Upload Documents'.

New Claim

Step 1: Certificate Selection > **Step 2: Claim Type** > Step 3: Upload Document > Step 4: Declaration

1

Select Claim Type

Update	Claim Type
<input type="radio"/>	Accident
<input type="radio"/>	Critical Illness
<input type="radio"/>	Death
<input checked="" type="radio"/>	Hospitalisation
<input type="radio"/>	Medical
<input type="radio"/>	Total Permanent Disability

< Back, Step 1.2: Certificate Information

2

Continue, Step 3 : Upload Documents >

- Step 1**
 - Click 'My Form Submission'
 - Click 'New Claim'
- Step 2**
 - Select a Certificate Number
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3**
 - Ensure all data are up to date.
 - Click 'Continue, Step 2: Claim Type'
- Step 4**
 - Choose 'Claim Type'
 - Click 'Continue, Step 3: Upload Document'
- Step 5**
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6**
 - Read & Accept 'Terms & Conditions'
 - Then, update Witness details
- Step 7**
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8**
 - Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'
- Step 9**
 - 'Successful' page
 - 'Track and Trace' page

i-Get In Touch - New Claim

Step 5: Select Form/Document from dropdown list.
Click 'Browse File' to upload document.

New Claim

Step 1: Certificate Selection > Step 2: Claim Type > **Step 3: Upload Document** > Step 4: Declaration

Hospitalisation ⓘ

Please refer to [Submission Checklist](#) for more details on the document required to submit.

TIPS:
Click '**Submission Checklist**' to check on Form/Document that needs to be submitted and **to download Form** required there.

Select Form/Document

Please select 1

Browse File 2

Maximum total upload file size is 25MB. Image should be in PDF, PNG, JPG, JPEG or BMP format.

Your uploaded documents

Certified True Copy of Claimant's NRIC/Passport indicating Biodata		IC TRUE COPY.PDF	301.29 KB	Delete file ✖
Certified True Copy of hospitalisation bill/tax invoice	👁	HOSPITAL BILL.PDF	301.29 KB	Preview file ✖

Back, Step 2: Claim Type 3 Continue, Step 4: Declaration >

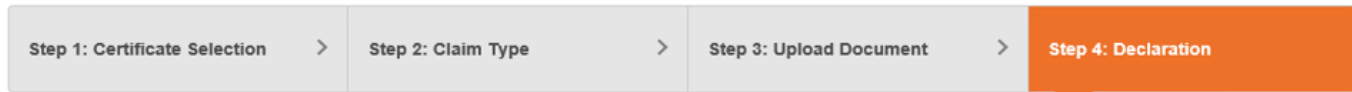
- Step 1**
 - Click 'My Form Submission'
 - Click 'New Claim'
- Step 2**
 - Select a Certificate Number
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3**
 - Ensure all data are up to date.
 - Click 'Continue, Step 2: Claim Type'
- Step 4**
 - Choose 'Claim Type'
 - Click 'Continue, Step 3: Upload Document'
- Step 5**
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6**
 - Read & Accept 'Terms & Conditions'
 - Then, update Witness details
- Step 7**
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8**
 - Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'
- Step 9**
 - 'Successful' page
 - 'Track and Trace' page

NOTE: Maximum size for all documents uploaded per claim submission is 25MB

i-Get In Touch - New Claim

Step 6: Read & Accept 'Terms & Conditions'.

New Claim



Declaration

PERSONAL DATA PROTECTION NOTICE

By interacting with Great Eastern Takaful Berhad ("the Takaful Operator"), submitting information to the Takaful Operator, enrolling or signing up for any products or services offered by the Takaful Operator, you are providing personal information to the Takaful Operator. You hereby consent (and where required, explicitly consent) to the use of your personal information including sensitive personal information, in the manner set out in this notice.

"Personal information" means any information which relates to you and which has been or will be provided by you to the Takaful Operator, including but not limited to your name, National Registration Identity Card number, passport number, address, telephone number, email address, images, your personal preferences, particulars of any third party person covered or beneficiary, financial and banking account information and any information which may identify you, any person covered, executor or beneficiary, that has been or may be collected, stored, used and processed by the Takaful Operator from time to time. The term "personal information" also includes sensitive personal data which means any personal data consisting of information as to physical or mental health or condition, political opinions, religious beliefs or other beliefs of a similar nature and the commission or alleged commission of any offence.

If you provide us with any personal information relating to a third party, including where you have named them as a person covered, executor, or beneficiary, or where you refer an individual to us for the purposes of us offering our products and/or services to that individual, by submitting such information to us, you represent to us that you have obtained the consent of the third party to provide us with their personal information for the purpose related to you as set out in this notice.

Your personal information may be used, recorded, stored, archived, disclosed or otherwise processed by or on behalf of the Takaful Operator (and its successors in title) for the following purposes:

- Step 1
 - Click 'My Form Submission'
 - Click 'New Claim'
- Step 2
 - Select a Certificate Number
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3
 - Ensure all data are up to date.
 - Click 'Continue, Step 2: Claim Type'
- Step 4
 - Choose 'Claim Type'
 - Click 'Continue, Step 3: Upload Document'
- Step 5
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6**
 - Read & Accept 'Terms & Conditions'
 - Then, update Witness details
- Step 7
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8
 - Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'
- Step 9
 - 'Successful' page
 - 'Track and Trace' page

i-Get In Touch - New Claim

Step 6: Accept 'Terms & Conditions'. Update Witness details then 'Submit'.

1 I hereby declare I have read and agree the above Term and Condition.

I hereby acknowledge that the One Time Password received by me through my mobile number which I provided to Great Eastern Takaful Berhad is valid proof that I am the certificate owner and/or person covered (whichever applicable) of this certificate. I also acknowledge the document(s) uploaded in this i-Get In Touch ("IGIT") was submitted by me as the registered user of this iGIT account.

2 Consent Verification Detail

Name of Witness (as shown on NRIC/ Passport)

ID Type

ID Number

Malaysia New NRIC No. e.g. 880627136023, Singapore Passport No. e.g. S1234567A

Mobile Number

E.g. if Mobile Number is 012-6917693, please enter 126917693

3 I hereby declare the Witness appointed is above 18 years old and he/she is not the Beneficiary nor Executor.

Please note that mobile number is required for OTP Verification.

4

- Step 1
 - Click 'My Form Submission'
 - Click 'New Claim'
- Step 2
 - Select a Certificate Number
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3
 - Ensure all data are up to date.
 - Click 'Continue, Step 2: Claim Type'
- Step 4
 - Choose 'Claim Type'
 - Click 'Continue, Step 3: Upload Document'
- Step 5
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6**
 - Read & Accept 'Terms & Conditions'
 - Then, update Witness details
- Step 7
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8
 - Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'
- Step 9
 - 'Successful' page
 - 'Track and Trace' page

i-Get In Touch - New Claim

Step 7: Key in the six-digit pin number sent to YOUR registered mobile number, then click 'Next'.

Great ID

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit OTP sent to your mobile number: 12**56

1

Did not receive your OTP? [Send again in 00:55.](#)

No longer using that number? [Update your records.](#)

2 [NEXT](#)

Having trouble? [Contact us.](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

- Step 1
 - Click 'My Form Submission'
 - Click 'New Claim'
- Step 2
 - Select a Certificate Number
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3
 - Ensure all data are up to date.
 - Click 'Continue, Step 2: Claim Type'
- Step 4
 - Choose 'Claim Type'
 - Click 'Continue, Step 3: Upload Document'
- Step 5
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6
 - Read & Accept 'Terms & Conditions'
 - Then, update Witness details
- Step 7**
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8
 - Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'
- Step 9
 - 'Successful' page
 - 'Track and Trace' page

i-Get In Touch - New Claim

Step 8: Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'.



- My Form Submission
- My Portfolio
- My Document
- My Service Request
- My Claim
- Subscribe @ Great Eastern Takaful
- Notifications
- Logout

OTP Verification

Witness Verification

Click on "Request One-Time-Password" and enter the OTP sent to your Witness's mobile no.
Note: Please inform Witness prior to receive the OTP before you click on "Request One-Time-Password".

1 2

3

Step 1

- Click 'My Form Submission'
- Click 'New Claim'

Step 2

- Select a Certificate Number
- Click 'Continue, Step 1.2: Certificate Information'

Step 3

- Ensure all data are up to date.
- Click 'Continue, Step 2: Claim Type'

Step 4

- Choose 'Claim Type'
- Click 'Continue, Step 3: Upload Document'

Step 5

- Select Form/Document from dropdown list and browse file to upload documents
- Click 'Continue, Step 4: Declaration'

Step 6

- Read & Accept 'Terms & Conditions'
- Then, update Witness details

Step 7

- Key in the six-digit pin number sent to your registered mobile number, then click 'Next'

Step 8

- Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'

Step 9

- 'Successful' page
- 'Track and Trace' page



i-Get In Touch - New Claim

Step 9: Click 'Track and Trace'. Then, click on 'Action' to view PDF copy of the summary form/document that was submitted.

Great Eastern TAKAFUL

My Form Submission | My Portfolio | My Document | My Service Request | My Claim | Subscribe @ Great Eastern Takaful | Notifications | Logout

New Claim

Your request has been successfully submitted. Please note that submission after 6pm will be sent for processing on the next working day.

Reference No. : UIP-TMFS220207000056

1 Track and Trace | Back to Dashboard

Back to top

Great Eastern TAKAFUL

My Form Submission | My Portfolio | My Document | My Service Request | My Claim | Subscribe @ Great Eastern Takaful | Notifications | Logout

Track and Trace

Recent (1) | Active (1) | Closed (0)

Advance Search

Form Submission Type	Status	Request Date	Reference No	Certificate No	Action
New Claim - Hospitalisation	Submitted	07-Feb-22	UIP-TMFS220207000056	[Redacted]	Action

To monitor the status of a claim form submission

Back to top

- Step 1**
 - Click 'My Form Submission'
 - Click 'New Claim'
- Step 2**
 - Select a Certificate Number
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3**
 - Ensure all data are up to date.
 - Click 'Continue, Step 2: Claim Type'
- Step 4**
 - Choose 'Claim Type'
 - Click 'Continue, Step 3: Upload Document'
- Step 5**
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6**
 - Read & Accept 'Terms & Conditions'
 - Then, update Witness details
- Step 7**
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8**
 - Key in the six-digit pin number sent to Witness mobile number, then click 'Submit'
- Step 9**
 - 'Successful' page
 - 'Track and Trace' page

2. Claim – Additional Document

i-Get In Touch – Claim – Additional Document

Step 1: Go to 'My Form Submission' then click 'Claim – Additional Document'.

My Form Submission

My Portfolio

My Document

My Service Request

My Claim

Subscribe @ Great Eastern Takaful

Notifications

Logout

Hi NLS [REDACTED] Last Login: 10 Feb 2022 01:23 PM

Your coverage analysis on **Family Protection**

Your Benefits Coverage

- Death coverage
- Total & Permanent Disability coverage
- Hajj/Umrab Benefit

Death coverage
You are covered.

Get a review
To ensure all your protection gaps are addressed, please contact your friendly Takaful Advisor today for a review.
You may call our Customer Service Careline at 1300-13-8338 for further information.

View Certificate Details

My Family Protection Certificates

View All Certificates

Collapse All

Download all certificates as PDF

Family Protection, 400 [REDACTED] i-GREAT DAMAI

Person Covered
NLS [REDACTED] Rider(s)

Step 1

- Click 'My Form Submission'
- Click 'Claim – Additional Document'

Step 2

- Select a 'Claim Reference No.'
- Click 'Continue, Step 1.2: Certificate Information'

Step 3

- Ensure all data are up to date.
- Click 'Continue, Step 2: Claim Type'

Step 4

- Click 'Continue, Step 3: Upload Document'

Step 5

- Select Form/Document from dropdown list and browse file to upload documents
- Click 'Continue, Step 4: Declaration'

Step 6

- Read & Accept 'Terms & Conditions'
- Click 'Submit' button

Step 7

- Key in the six-digit pin number sent to your registered mobile number, then click 'Next'

Step 8

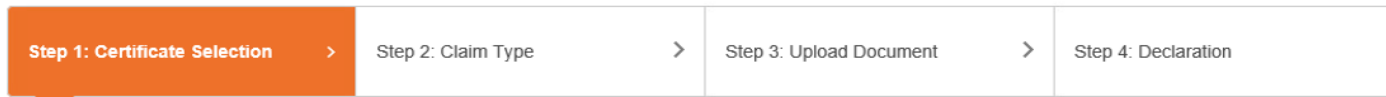
- 'Successful' page
- 'Track and Trace' page

i-Get In Touch - Claim – Additional Document

Step 2: Select a 'Claim Reference No.'

Then click 'Continue, Step 1.2: Certificate Information'.

Claim - Additional Document



Select A Certificate

Update	Claim Reference No	Plan Name	Person Covered	Status
<input type="radio"/>	LAB2 [REDACTED]	i-GREAT DAMAI (400 [REDACTED]	NLS [REDACTED]	INFORCE

Submission Checklist



Continue, Step 1.2: Certificate Information >

TIPS:

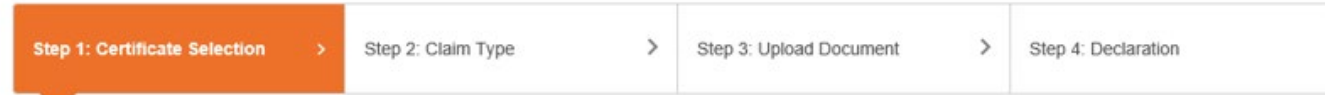
Click '**Submission Checklist**' to check on Form/Document that needs to be submitted according to Claim Type and to **download Form** required there.

- Step 1
 - Click 'My Form Submission'
 - Click 'Claim – Additional Document'
- Step 2**
 - Select a 'Claim Reference No.'
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3
 - Click 'Continue, Step 2: Claim Type' button
- Step 4
 - Click 'Continue, Step 3: Upload Document'
- Step 5
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6
 - Read & Accept 'Terms & Conditions'
 - Click 'Submit' button
- Step 7
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8
 - 'Successful' page
 - 'Track and Trace' page

i-Get In Touch - Claim – Additional Document

Step 3: Ensure all data are up to date then click 'Continue, Step 2: Claim Type'.

Claim - Additional Document



Certificate Information

Certificate No	40[REDACTED]
Person Covered	NI [REDACTED]
Email Address	[REDACTED]@GMAIL.COM Update
Contact No	601 [REDACTED] Update
Account Number	A [REDACTED] Update
Mailing Address	[REDACTED], ALOR SETAR, MY Update
Beneficiary	DYL HYAIR ARL DYL SFHLT Update
Executor	- Update

TIPS:

1. Please double-check that your **Account Number** is correct.
2. If there is no record on Account Number, you will be unable to proceed to the next step. Please update your bank account details to proceed with claim submission.

Important Note:

Please ensure the above information are updated. Click 'Update' if there are changes. This is important so that you will not miss any of important updates/notifications.

< Back, Step 1.1: Select A Certificate

1 Continue, Step 2: Claim Type >

Step 1

- Click 'My Form Submission'
- Click 'Claim – Additional Document'

Step 2

- Select a 'Claim Reference No.'
- Click 'Continue, Step 1.2: Certificate Information'

Step 3

- Ensure all data are up to date.
- Click 'Continue, Step 2: Claim Type'

Step 4

- Click 'Continue, Step 3: Upload Document'

Step 5

- Select Form/Document from dropdown list and browse file to upload documents
- Click 'Continue, Step 4: Declaration'

Step 6

- Read & Accept 'Terms & Conditions'
- Click 'Submit' button

Step 7

- Key in the six-digit pin number sent to your registered mobile number, then click 'Next'

Step 8

- 'Successful' page
- 'Track and Trace' page

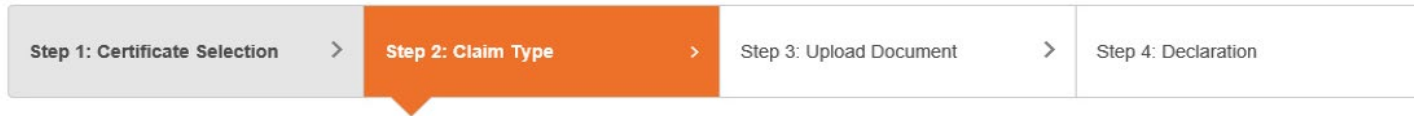


i-Get In Touch - Claim – Additional Document

Step 4: The 'Claim Type' field will be selected automatically.

Click 'Continue, Step 3: Upload Documents'.

Claim - Additional Document



Claim Type



Update	Claim Type
<input checked="" type="radio"/>	Critical Illness

[← Back, Step 1.2: Certificate Information](#)
1
[Continue, Step 3: Upload Documents →](#)

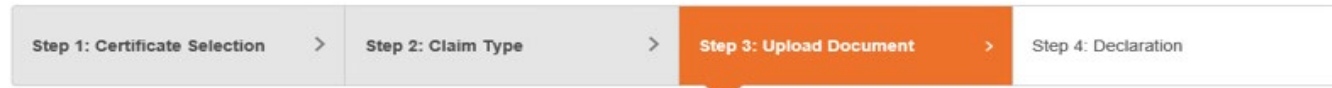
- Step 1
 - Click 'My Form Submission'
 - Click 'Claim – Additional Document'
- Step 2
 - Select a 'Claim Reference No.'
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3
 - Click 'Continue, Step 2: Claim Type' button
- Step 4**
 - Click 'Continue, Step 3: Upload Document'
- Step 5
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6
 - Read & Accept 'Terms & Conditions'
 - Click 'Submit' button
- Step 7
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8
 - 'Successful' page
 - 'Track and Trace' page

i-Get In Touch - Claim – Additional Document

Step 5: Select Form/Document from dropdown list.

Click 'Browse File' to upload documents.

Claim - Additional Document



Critical Illness

Please refer to [Submission Checklist](#) for more details on the document required to submit.

TIPS:

Click '**Submission Checklist**' to check on Form/Document that needs to be submitted and **to download Form** required there.

Select Form/Document

Please select 1

Browse File 2

Maximum total upload file size is 25MB. Image should be in PDF, PNG, JPG, JPEG or BMP format.

Your uploaded documents

Certified True Copy Claimant's NRIC (if different from Person Covered)		ATTACHMENT 1.BMP	2.31 MB	
Certified True Copy of all relevant diagnostic test results or reports for individual Covered E		ATTACHMENT 2.JPG	39.78 KB	
Certified True Copy of Person C		ATTACHMENT 3.PNG	19.88 KB	

Preview file

Delete file

< Back, Step 2: Claim Type

Continue, Step 4: Declaration >

Step 1

- Click 'My Form Submission'
- Click 'Claim – Additional Document'

Step 2

- Select a 'Claim Reference No.'
- Click 'Continue, Step 1.2: Certificate Information'

Step 3

- Click 'Continue, Step 2: Claim Type' button

Step 4

- Click 'Continue, Step 3: Upload Document'

Step 5

- Select Form/Document from dropdown list and browse file to upload documents
- Click 'Continue, Step 4: Declaration'

Step 6

- Read & Accept 'Terms & Conditions'
- Click 'Submit' button

Step 7

- Key in the six-digit pin number sent to your registered mobile number, then click 'Next'

Step 8

- 'Successful' page
- 'Track and Trace' page

NOTE: Maximum size for all documents uploaded per claim submission is 25MB

i-Get In Touch - Claim – Additional Document

Step 6: Read & Accept 'Terms & Conditions'. Click 'Submit'.

Claim - Additional Document

Step 1: Certificate Selection > Step 2: Claim Type > Step 3: Upload Document > **Step 4: Declaration**

Declaration

PERSONAL DATA PROTECTION NOTICE

By interacting with Great Eastern Takaful Berhad ("the Takaful Operator"), submitting information to the Takaful Operator, enrolling or signing up for any products or services offered by the Takaful Operator, you are providing personal information to the Takaful Operator. You hereby consent (and where required, explicitly consent) to the use of your personal information including sensitive personal information, in the manner set out in this notice.

"Personal information" means any information which relates to you and which has been or will be provided by you to the Takaful Operator, including but not limited to your name, National Registration Identity Card number, passport number, address, telephone number, email address, images, your personal preferences, particulars of any third party person covered or beneficiary, financial and banking account information and any information which may identify you, any person covered, executor or beneficiary, that has been or may be collected, stored, used and processed by the Takaful Operator from time to time. The term "personal information" also includes sensitive personal data which means any personal data consisting of information as to physical or mental health or condition, political opinions, religious beliefs or other beliefs of a similar nature and the commission or alleged commission of any offence.

If you provide us with any personal information relating to a third party, including where you have named them as a person covered, executor, or beneficiary, or where you refer an individual to us for the purposes of us offering our products and/or services to that individual, by submitting such information to us, you represent to us that you have obtained the consent of the third party to provide us with their personal information for the purpose related to you as set out in this notice.

Your personal information may be used, recorded, stored, archived, disclosed or otherwise processed by or on behalf of the Takaful Operator (and its successors in title) for the following purposes:

I hereby declare I have read and agree the above Term and Condition.

I hereby acknowledge that the One Time Password received by me through my mobile number which I provided to Great Eastern Takaful Berhad is valid proof that I am the certificate owner and/or person covered (whichever applicable) of this certificate. I also acknowledge the document(s) uploaded in this i-Get In Touch ("IGIT") was submitted by me as the registered user of this IGIT account.

[Back, Step 3: Upload Documents](#) **2** [Submit](#)

1

- Step 1**
 - Click 'My Form Submission'
 - Click 'Claim – Additional Document'
- Step 2**
 - Select a 'Claim Reference No.'
 - Click 'Continue, Step 1.2: Certificate Information'
- Step 3**
 - Click 'Continue, Step 2: Claim Type' button
- Step 4**
 - Click 'Continue, Step 3: Upload Document'
- Step 5**
 - Select Form/Document from dropdown list and browse file to upload documents
 - Click 'Continue, Step 4: Declaration'
- Step 6**
 - Read & Accept 'Terms & Conditions'
 - Click 'Submit' button
- Step 7**
 - Key in the six-digit pin number sent to your registered mobile number, then click 'Next'
- Step 8**
 - 'Successful' page
 - 'Track and Trace' page



i-Get In Touch - Claim – Additional Document

Step 7: Key in the six-digit pin number sent to YOUR registered mobile number, then click 'Next'.

Great ID

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit OTP sent to your mobile number: 12**56

1

Did not receive your OTP? [Send again in 00:54.](#)

No longer using that number? [Update your records.](#)

2

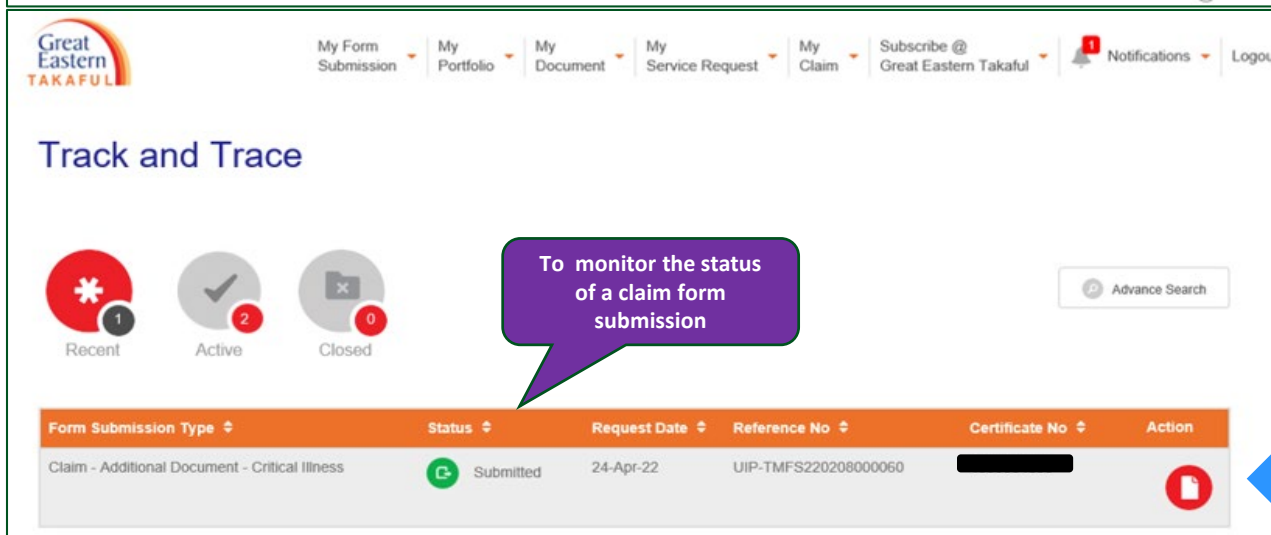
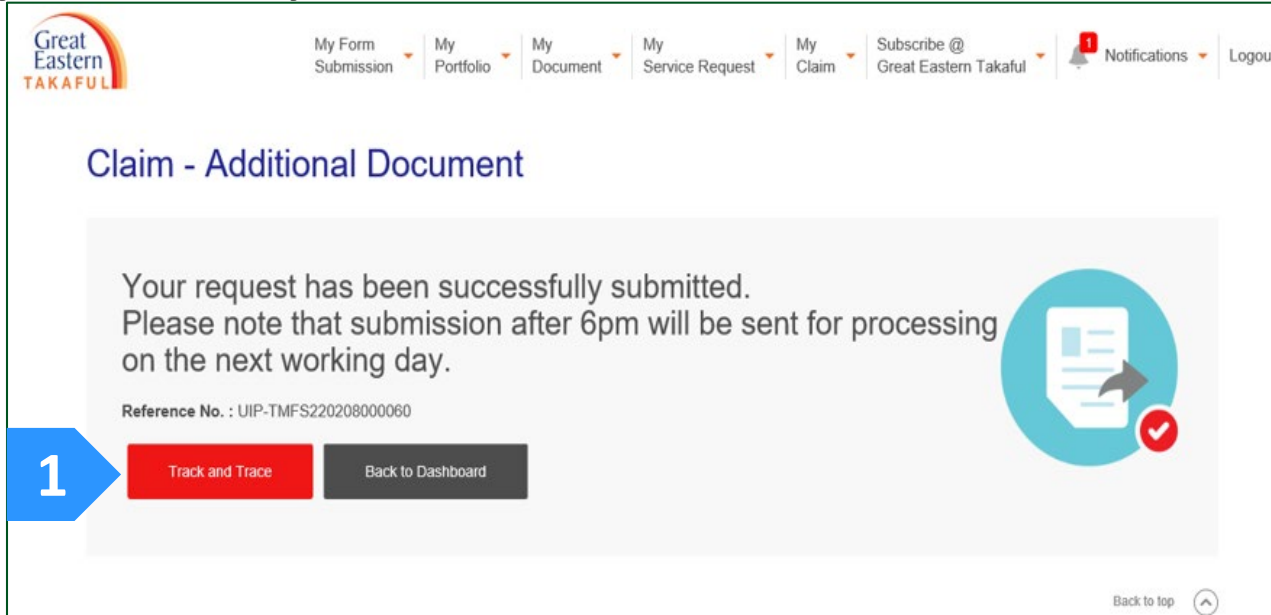
Having trouble? [Contact us.](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

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i-Get In Touch - Claim – Additional Document

Step 8: Click 'Track and Trace'. Then, click on 'Action' to view PDF copy of the summary form/document that was submitted.



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Need help? Please contact us



1 300 13 8338 (Customer Careline)



i-greatcare@greasterntakaful.com

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