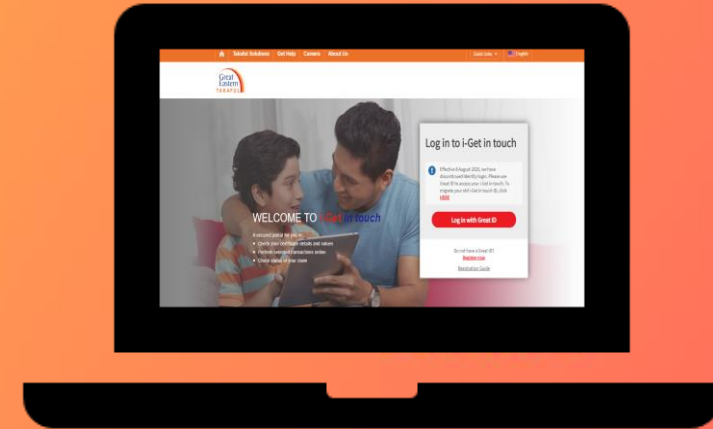


i-Get In Touch: Contribution Payment – Pay Now



i-Get In Touch: Contribution Payment – Pay Now

Step 1: Click 'Log in with Great ID'.

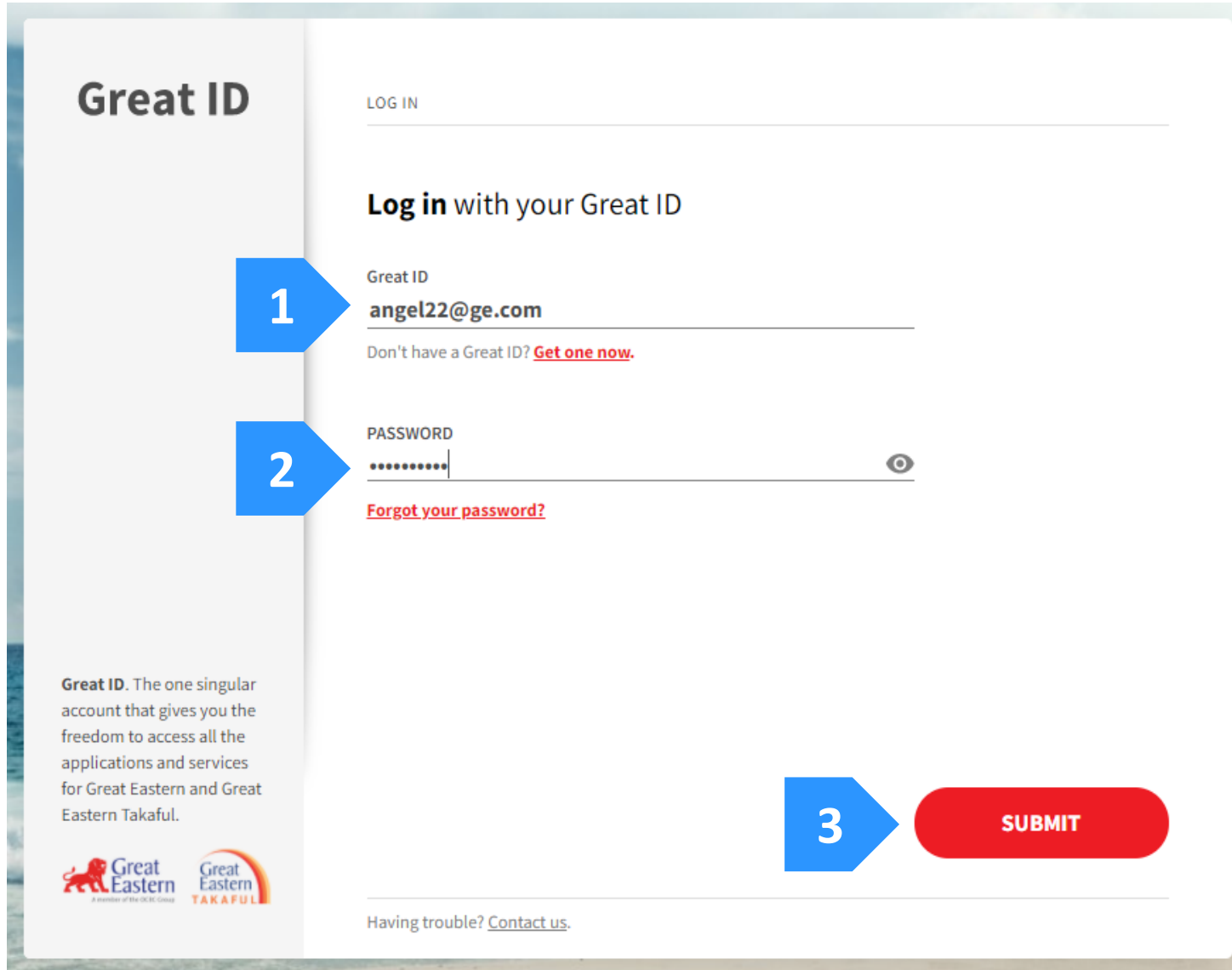


The screenshot shows the i-Get in touch login interface. At the top, there is a navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. Below this is the Great Eastern TAKAFUL logo. The main content area features a 'Log in to i-Get in touch' heading. A notice states: 'Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your i-Get in touch. To migrate your old i-Get in touch ID, click [HERE](#)'. A red button labeled 'Log in with Great ID' is highlighted with a blue border and a blue arrow with the number '1' pointing to it. Below the button, there are links for 'Do not have a Great ID? Register now' and 'Registration Guide'. On the left side of the page, there is a 'WELCOME TO i-Get in touch' message and a list of services: 'Check your certificate details and values', 'Perform selected transactions online', and 'Check status of your claim'. At the bottom, there is a 'Need help?' section with a phone icon and the number '1 300 13 8338', and a row of buttons for 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'.

- Step 1** • Click 'Log in with Great ID'
- Step 2 • Key in your Great ID and Password
- Step 3 • Click 'View Certificate Details'
- Step 4 • Click 'Pay Now'
- Step 5 • Key in Transaction type, Contact details and Payment Mode
- Step 6 • Complete the debit/credit card details
- Step 7 • Read and Agree the Terms of Usage
- Step 8 • Select Relationship with Certificate Owner
- Step 9 • Key in OTP sent by card issuing bank to registered mobile number
- Step 10 • Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 2: Key in your Great ID and Password, then click 'Submit'.



The screenshot shows the Great ID login interface. On the left, the text 'Great ID' is displayed. Below it, a blue arrow with the number '1' points to the 'Great ID' input field, which contains 'angel22@ge.com'. A second blue arrow with the number '2' points to the 'PASSWORD' input field, which contains a masked password. A third blue arrow with the number '3' points to a red 'SUBMIT' button. The page includes a 'LOG IN' header, a 'Log in with your Great ID' title, and a 'Forgot your password?' link. At the bottom left, there is a description of Great ID and the Great Eastern logos. At the bottom center, there is a 'Having trouble? Contact us.' link.

- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in your Great ID and Password**
- Step 3 • Click 'View Certificate Details'
- Step 4 • Click 'Pay Now'
- Step 5 • Key in Transaction type, Contact details and Payment Mode
- Step 6 • Complete the debit/credit card details
- Step 7 • Read and Agree the Terms of Usage
- Step 8 • Select Relationship with Certificate Owner
- Step 9 • Key in OTP sent by card issuing bank to registered mobile number
- Step 10 • Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 3: Click 'View Certificate Details'.

The screenshot shows the user interface of the Great Eastern Takaful portal. At the top, there is a navigation bar with the logo and menu items: My Portfolio, My Document, My Service Request, My Claim, Subscribe @ Great Eastern Takaful, Notifications, and Logout. The main content area displays the user's name (Hi NYSVHDYIR Y/K KVIFNYO) and last login time (23 Apr 2021 04:10 PM). Below this, there is a section for 'Your coverage analysis on Family Protection' with a 'Your Benefits Coverage' overview. This overview includes progress bars for Death coverage, Total & Permanent Disability coverage, and Hajj/Umrah Benefit. A callout box for Hajj/Umrah Benefit states: 'You have not started to plan. To be covered, you may consider: I-Great Neo, M-Tiara Hajj. Why is this plan important? Your investment for life and hereafter is fulfilled.' A 'View Certificate Details' button is visible below the overview. At the bottom, there is a section for 'My Family Protection Certificates' with a 'View All Certificates' button and a 'Download all certificates as PDF' button. A certificate card for 'Family Protection, 4006583185 SUPREME-i' is shown, listing the person covered (NYSVHDYIR Y/K KVIF...), certificate start date (29 Mar 2019), and contribution due date (29 Mar 2020). A blue arrow labeled '1' points to the 'View Certificate Details' button on the certificate card.

Step 1

- Click 'Log in with Great ID'

Step 2

- Key in your Great ID and Password

Step 3

- Click 'View Certificate Details'

Step 4

- Click 'Pay Now'

Step 5

- Key in Transaction type, Contact details and Payment Mode

Step 6

- Complete the debit/credit card details

Step 7

- Read and Agree the Terms of Usage

Step 8

- Select Relationship with Certificate Owner

Step 9

- Key in OTP sent by card issuing bank to registered mobile number

Step 10

- Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 4: Click 'Pay Now'.

My Certificate Details

Family Protection (1)

4006583185

SUPREME-i

Coverage Status
INFORCE

Commencement Date
29 Mar 2019

Coverage End Date
28 Mar 2032

Potential Lapse Date
-

Benefit Information

Benefit Name Person Covered	Benefit Status	Sum Covered Installment Contribution	Cover Start Date Cover End Date
SUPREME-i NYSVHDYIR Y/K KVIFNYO	INFORCE	6,000 MYR Information not available at the moment	29 Mar 2019 28 Mar 2032

There are Certificate Exclusions imposed under the Certificate. Kindly refer to your Certificate Documents for details.

Contribution Information

Contribution Status	REGULAR	Min Amount to Prevent Lapse	Information not available at the moment
Contribution Frequency	Information not available at the moment	Min Amount to Reinstate	Information not available at the moment
Next Contribution Due Date	Information not available at the moment	Contribution Method	Information not available at the moment
Next Contribution Due Amount	-		
Contribution End Date	Information not available at the moment		
Last Paid Date	Information not available at the moment		
Overdue Contribution	Information not available at the moment		

Step 1

- Click 'Log in with Great ID'

Step 2

- Key in your Great ID and Password

Step 3

- Click 'View Certificate Details'

Step 4

- Click 'Pay Now'

Step 5

- Key in Transaction type, Contact details and Payment Mode

Step 6

- Complete the debit/credit card details

Step 7

- Read and Agree the Terms of Usage

Step 8

- Select Relationship with Certificate Owner

Step 9

- Key in OTP sent by card issuing bank to registered mobile number

Step 10

- Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 5: Select your transaction type and key in Contributor's Name, Mobile Number and Email.
Next, select your Payment Mode.

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Search Transaction

Certificate Reference * 4006583185

Payment Details

Transaction Type * Please Select

Transaction ID * 135650000660

Currency * MYR

Total Amount * 0

Contact Details

Payer Name * NYSVHDYIR Y/K KVIFNYO

Country Code * Malaysia (60)

Mobile Number * 167888888

E-mail * NYSVHDYIRKVIFNYO29@ANYRO.XLN

Payment Method

Payment Mode * Please Select

Items marked with (*) are mandatory

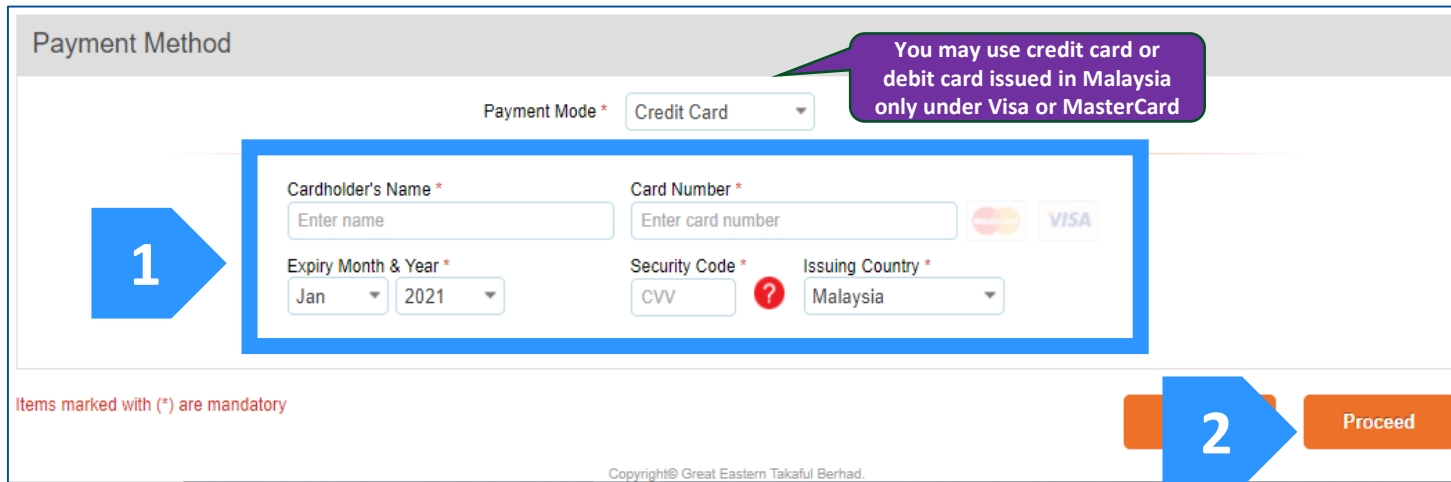
Cancel Proceed

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- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in your Great ID and Password
- Step 3 • Click 'View Certificate Details'
- Step 4 • Click 'Pay Now'
- Step 5 • Key in Transaction type, Contact details and Payment Mode**
- Step 6 • Complete the debit/credit card details
- Step 7 • Read and Agree the Terms of Usage
- Step 8 • Select Relationship with Certificate Owner
- Step 9 • Key in OTP sent by card issuing bank to registered mobile number
- Step 10 • Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 6: Key in your Cardholder’s Name, Card Number, Expiry Month & Year, Security Code and Issuing Country. Then, click ‘Proceed’.



Payment Method

Payment Mode * Credit Card

1

Cardholder's Name * Enter name

Card Number * Enter card number

Expiry Month & Year * Jan 2021

Security Code * CVV

Issuing Country * Malaysia

2 Proceed

Items marked with (*) are mandatory

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- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in your Great ID and Password
- Step 3 • Click 'View Certificate Details'
- Step 4 • Click 'Pay Now'
- Step 5 • Key in Transaction type, Contact details and Payment Mode
- Step 6** • Complete the debit/credit card details
- Step 7 • Read and Agree the Terms of Usage
- Step 8 • Select Relationship with Certificate Owner
- Step 9 • Key in OTP sent by card issuing bank to registered mobile number
- Step 10 • Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 7: Read the Terms of Usage, then click 'Agree'.

Terms of Usage

IMPORTANT NOTICE:

This is not a certificate contract. The exact terms, conditions and exclusions of this certificate are specified in the certificate contract.

[ePay Services] -Terms of Usage ("ToU")

A. General Terms

1. By clicking on the "Confirm" button, the proposer/certificate owner or payer (if any, see Clause 5 below) (hereinafter the "**User**") hereby agree to be bound by the terms and conditions set out in this ("**ToU**") and agree and consent to Great Eastern Takaful Berhad and its related corporations (collectively, the "**Companies**"), as well as their respective representatives and agents, for collecting, using, disclosing and sharing amongst themselves the User' personal data, and disclosing such personal data to the Companies' authorised service providers and relevant third parties for purposes reasonably required by the Companies to effect and process the payment herein. These purposes are set out in Great Eastern Takaful's Privacy Statement, which is accessible at <https://www.greateastertakaful.com/en/terms-and-conditions.html> and the User confirms that he/she has read and understood the same.
2. The User acknowledges that this ePay Service (the "**Service**") may only be used for payment of the initial contributions of a proposed certificate ("**Initial Contribution Payment**") payment of regular contributions

1

Agree

- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in your Great ID and Password
- Step 3 • Click 'View Certificate Details'
- Step 4 • Click 'Pay Now'
- Step 5 • Key in Transaction type, Contact details and Payment Mode
- Step 6 • Complete the debit/credit card details
- Step 7** • Read and Agree the Terms of Usage
- Step 8 • Select Relationship with Certificate Owner
- Step 9 • Key in OTP sent by card issuing bank to registered mobile number
- Step 10 • Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 8: Select Cardholder relationship with Certificate Owner, then click 'Confirm'.

Great Eastern | e pay

Payment Details

Transaction Type *	Transaction Reference *	Currency *	Total Amount *
Renewal Contribution	UIP-TMCU20210426140409000662	MYR	6000.00
Product Name *	U SUPR		
Cardholder's Name *	Card Number *	Expiry Month & Year *	Issuing Country Code *
NYSVHDYIR	5123-45XX-XXXX-0008	05/2021	MY

Contact Details

Payer Name *	Country Code *	Mobile Number *	E-mail *
NYSVHDYIR Y/K KVIFNYO	Malaysia (60)	167888888	NYSVHDYIRKVIFNYO29@ANYRO.XLN

Declaration

Relationship with Certificate Owner *

Please Select

- Child
- Parent
- Sibling
- Spouse

I agree to terms of usage

[Click to read terms and conditions](#)

Confirm

Items marked with (*) are mandatory

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Step 1

- Click 'Log in with Great ID'

Step 2

- Key in your Great ID and Password

Step 3

- Click 'View Certificate Details'

Step 4

- Click 'Pay Now'

Step 5

- Key in Transaction type, Contact details and Payment Mode

Step 6

- Complete the debit/credit card details

Step 7

- Read and Agree the Terms of Usage

Step 8

- Select Relationship with Certificate Owner

Step 9

- Key in OTP sent by card issuing bank to registered mobile number

Step 10

- Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 9: Key in the One-Time Password (OTP) sent by card issuing bank to registered mobile number.
Next, click 'Confirm'.

A One-Time Password (OTP) is sent via SMS to your mobile number. Please enter the OTP to complete authentication.

▶ Merchant Name :
Card Number : XXXX XXXX XXXX 4646
Payment : MYR1.00

SMS One Time Password :

1

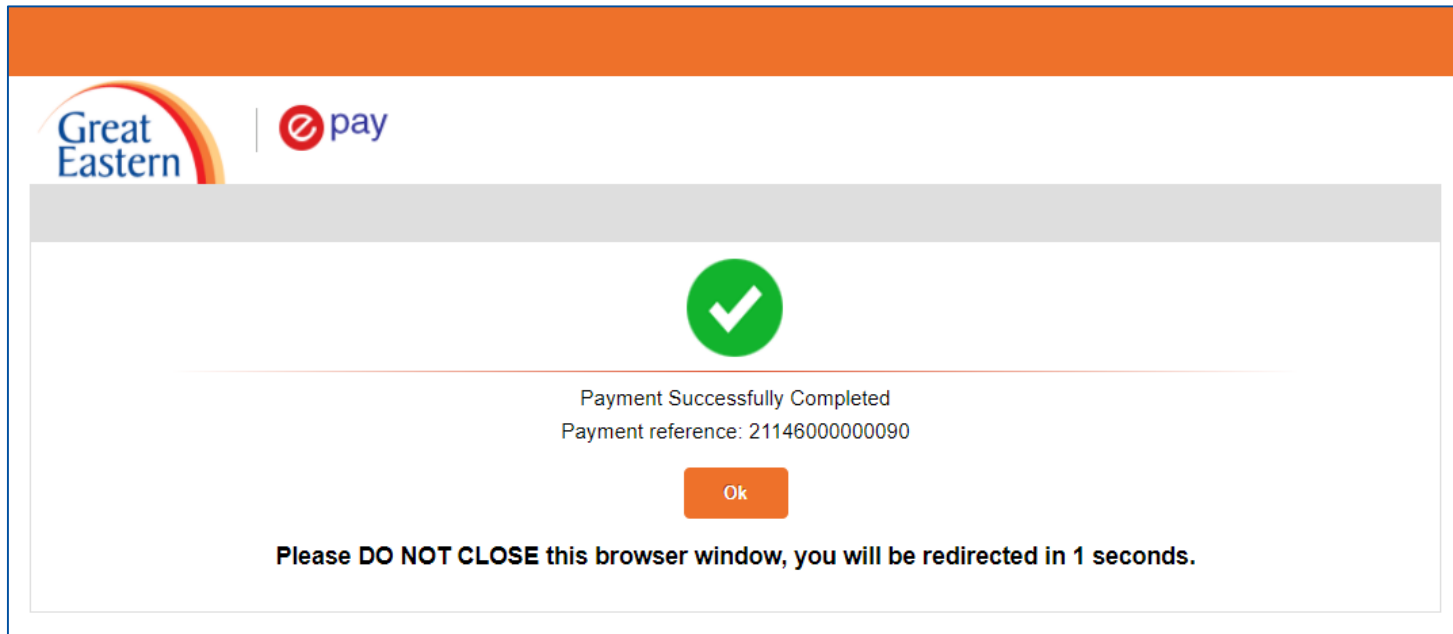
[Cancel](#) [Help](#)

[Did not receive SMS-OTP?](#)

- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in your Great ID and Password
- Step 3 • Click 'View Certificate Details'
- Step 4 • Click 'Pay Now'
- Step 5 • Key in Transaction type, Contact details and Payment Mode
- Step 6 • Complete the debit/credit card details
- Step 7 • Read and Agree the Terms of Usage
- Step 8 • Select Relationship with Certificate Owner
- Step 9** • Key in OTP sent by card issuing bank to registered mobile number
- Step 10 • Payment successfully completed

i-Get In Touch: Contribution Payment – Pay Now

Step 10: Payment successfully completed. Please **DO NOT CLOSE** this browser window. It will redirect you to the homepage in 3 seconds.



- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in your Great ID and Password
- Step 3 • Click 'View Certificate Details'
- Step 4 • Click 'Pay Now'
- Step 5 • Key in Transaction type, Contact details and Payment Mode
- Step 6 • Complete the debit/credit card details
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- Step 8 • Select Relationship with Certificate Owner
- Step 9 • Key in OTP sent by card issuing bank to registered mobile number
- Step 10** • Payment successfully completed

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Need help? Please contact us



1 300 13 8338 (Customer Careline)



i-greatcare@greateasterntakaful.com

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