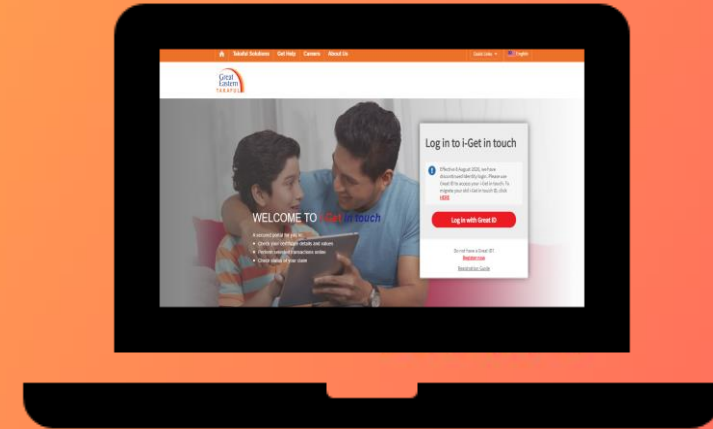


# i-Get In Touch: DOWNLOAD STATEMENTS



# i-Get In Touch – Download Statements

Step 1: Click 'Log in with Great ID' to login.

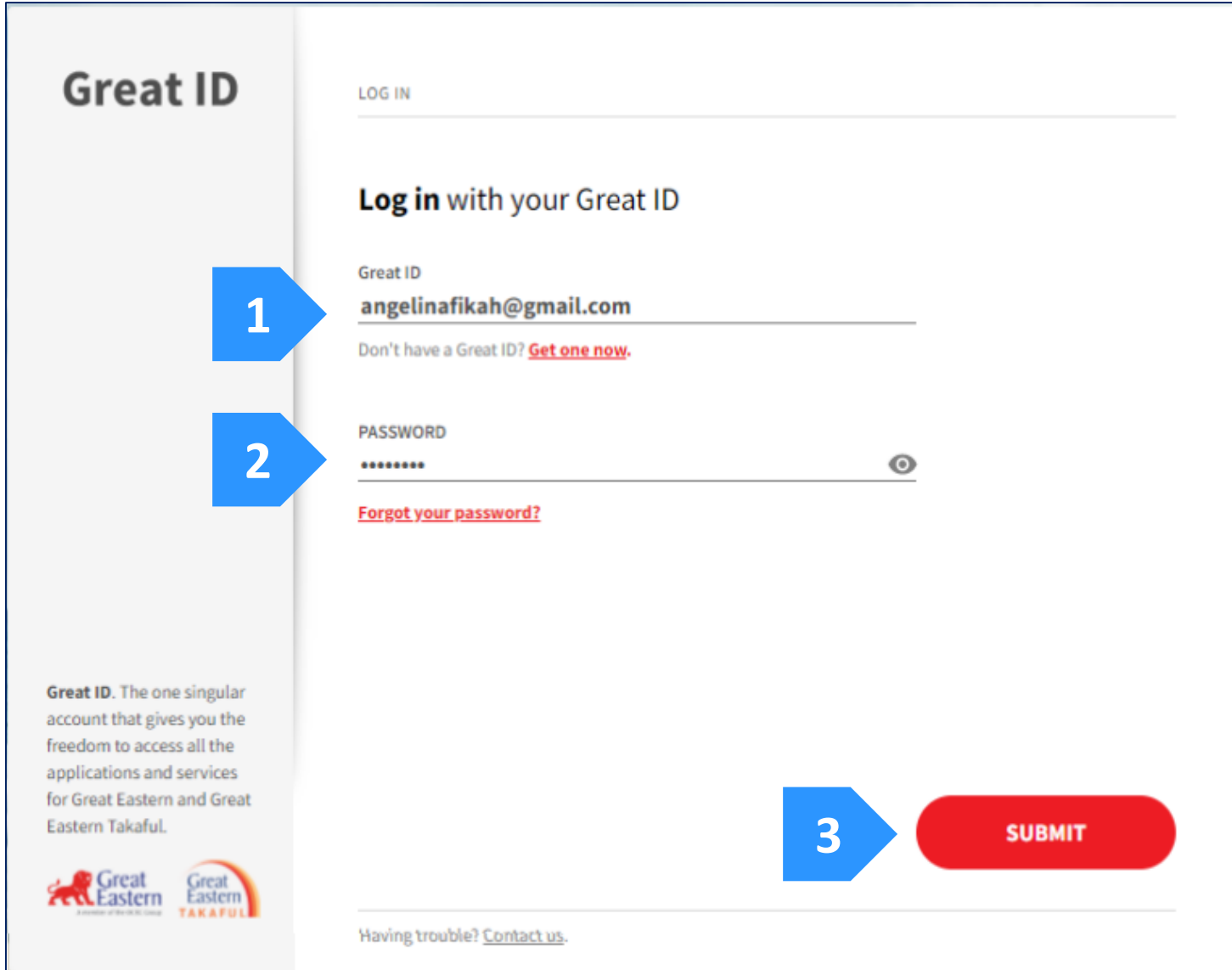


The screenshot shows the i-Get In Touch login interface. At the top, there is a navigation bar with 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. Below this is the Great Eastern TAKAFUL logo. The main content area features a 'WELCOME TO i-Get in touch' message and a list of services: 'Check your certificate details and values', 'Perform selected transactions online', and 'Check status of your claim'. A prominent red button labeled 'Log in with Great ID' is highlighted with a blue border and a blue arrow labeled '1'. Below the button, there is a link for 'Register now' and a 'Registration Guide' link. A QR code is visible in the top right corner of the page.

- Step 1** • Login to i-Get In Touch
- Step 2 • Key in Great ID and Password
- Step 3 • Key in OTP received via SMS and click 'Next'
- Step 4 • Read and Agree the i-Get In Touch Agreement
- Step 5 • Click 'Statement' under 'My Document'
- Step 6 • Choose the document type
- Step 7 • Select the duration and click 'Search'
- Step 8 • Click icon to view and download statement
- Step 9 • Statement ready to download

# i-Get In Touch – Download Statements

Step 2: Key in the 'Great ID' and 'Password', then click 'Submit'.



The screenshot shows the Great ID login interface. On the left, the text 'Great ID' is displayed. Below it, a blue arrow with the number '1' points to the 'Great ID' input field, which contains the email address 'angelinafikah@gmail.com'. A second blue arrow with the number '2' points to the 'PASSWORD' input field, which is masked with dots. A third blue arrow with the number '3' points to a red 'SUBMIT' button. The page includes a 'LOG IN' header, a 'Log in with your Great ID' instruction, a link for users without a Great ID, a 'Forgot your password?' link, and a footer with the Great Eastern and Great Eastern Takaful logos and a 'Having trouble? Contact us.' link.

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# i-Get In Touch – Download Statements

Step 3: Key in One-Time Password (OTP) received through registered mobile number, then click 'Next'.

## Great ID

VERIFICATION THROUGH MOBILE NUMBER

### One-Time Password (OTP)

Please enter the six-digit pin sent to your mobile number: +60\*\*\*\*\*986

**1**

Make sure your mobile number is updated

Did not receive your pin? [Send again.](#)

No longer using that number? [Update your records.](#)

**2**

Having trouble? [Contact us.](#)

**TIPS:**

1. If you did not received your OTP, click '[Send again.](#)'
2. If your mobile number not updated, click '[Update your records.](#)'

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

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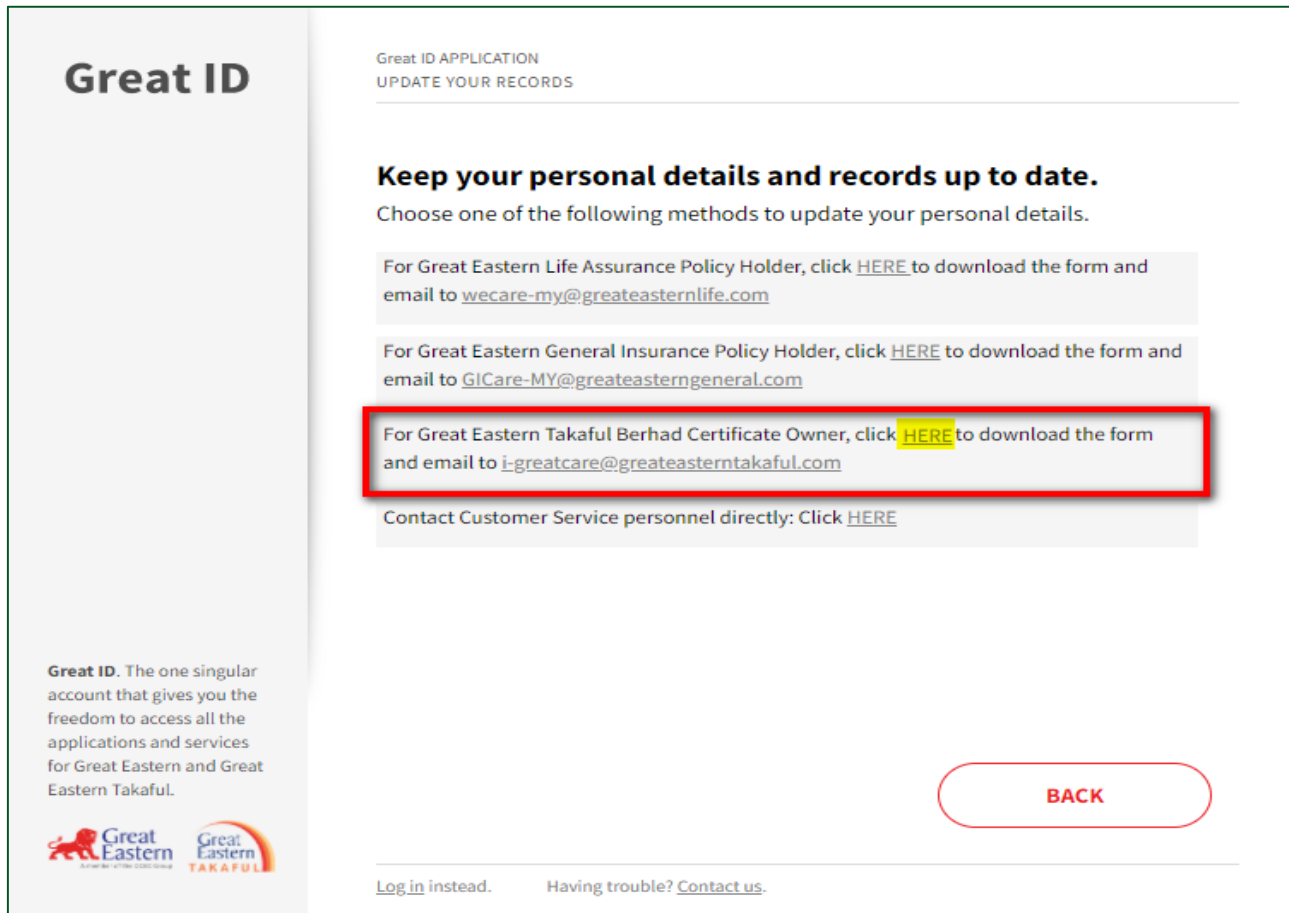
# i-Get In Touch – Download Statements

Step 3: Key in One-Time Password (OTP) received through registered mobile number, then click 'Next'.

## TIPS:

After you click '[Update your records](#)', click '[HERE](#)' as highlighted below to download the form.

Email the completed form to [i-greatcare@greateastertakaful.com](mailto:i-greatcare@greateastertakaful.com)



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# i-Get In Touch – Download Statements

Step 4: Read the Great Eastern Takaful i-Get In Touch Account Agreement, then click ‘I agree’.

### Great Eastern Takaful i-Get in touch Account Agreement

**Terms and Conditions**

The following terms and conditions ("Terms and Conditions") will govern the use of this website, including the web-account ("i-Get in touch") granted by Great Eastern Takaful Berhad ("GETB") to you. Please read the Terms and Conditions carefully before accessing and using this website.

- 1. ACCESS AND USE**
  - 1.1 By viewing, accessing and using this website, you agree to be bound by the Terms and Conditions, GETB's Client Charter & Customer Service Charter, Privacy Policy and Personal Data Protection Notice (available at <https://www.greastertakaful.com>)
  - 1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.
  - 1.3 GETB is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in GETB's sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless GETB is unable to do so due to circumstances beyond GETB's reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.
- 2. YOUR CONDUCT**
  - 2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from GETB or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.
  - 2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects GETB's rights or the rights of others, which is morally offensive, adversely affects GETB's internet takaful system or the security of GETB's internet takaful system or which is otherwise against the law.
  - 2.3 In the event you breach any of the provision to the Terms and Conditions, GETB reserves the rights to restrict, suspend or terminate your i-Get in touch.
- 3. PASSWORD CONFIDENTIALITY**
  - 3.1 You may apply to subscribe to i-Get in touch through this website (or any other application channels made available by GETB from time to time) in which you are required to go through a registration process by entering certain information as may be required by GETB. GETB will forward to you your default password for first-time log in.
  - 3.2 Upon receiving the default password from GETB, you will be required to follow the on-screen guided steps, including acknowledging that you have read and accepted this Clause 3, in order to complete the registration process.
  - 3.3 Upon successful registration your access to this website will be activated when you key in the correct member ID and one-time password which will be sent to you.
  - 3.4 You must not reveal the one-time password ("Security Code") delivered by Short Message Service ("SMS") to your mobile phone or otherwise generated by or delivered by any other means as GETB may designate from any time to any other party and shall take all steps as may be necessary to prevent the disclosure of your Security Code to any other party. You shall immediately notify GETB if (a) you have any reason to believe that the confidentiality of your Security Code has been compromised or has been used in an unauthorised manner and/or (b) there has been any loss, theft, replacement or change of your mobile phone number

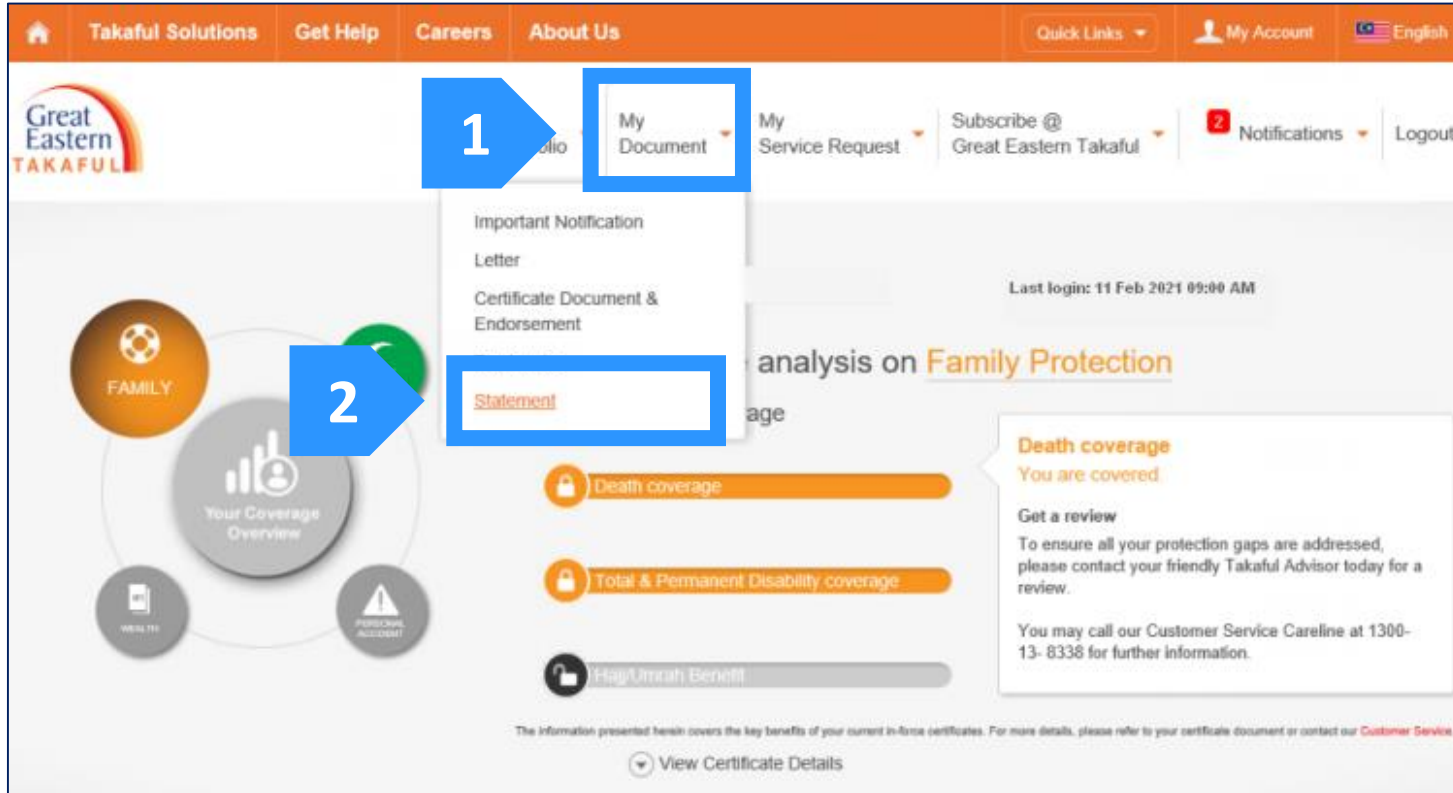
I Disagree   **I Agree**

**1**

- Step 1 • Login to i-Get In Touch
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# i-Get In Touch – Download Statements

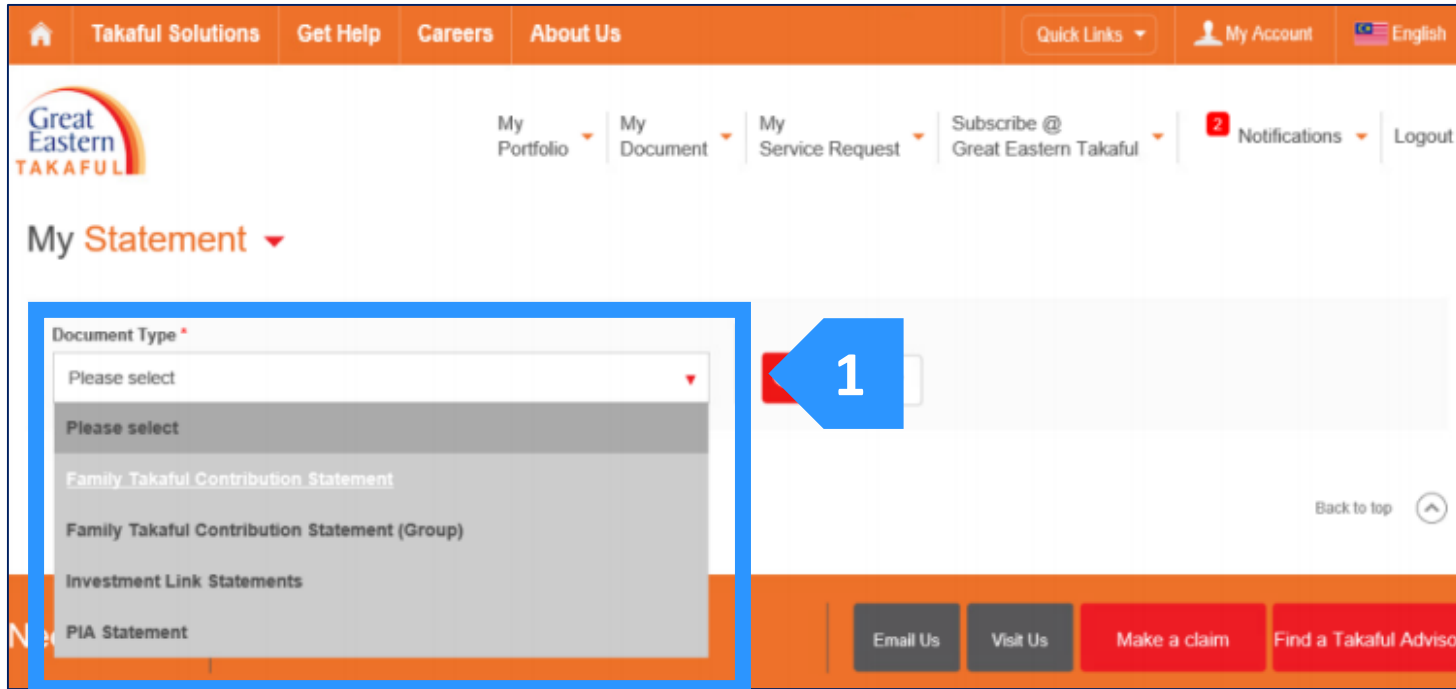
Step 5: At the dashboard page, go to 'My Document'. In the drop down list, click 'Statement'.



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# i-Get In Touch – Download Statements

Step 6: Under 'My Statement', select the 'Document Type' available in the drop down list.



Step 1

- Login to i-Get In Touch

Step 2

- Key in Great ID and Password

Step 3

- Key in OTP received via SMS and click 'Next'

Step 4

- Read and Agree the i-Get In Touch Agreement

Step 5

- Click 'Statement' under 'My Document'

Step 6

- Choose the document type

Step 7

- Select the duration and click 'Search'

Step 8

- Click icon to view and download statement

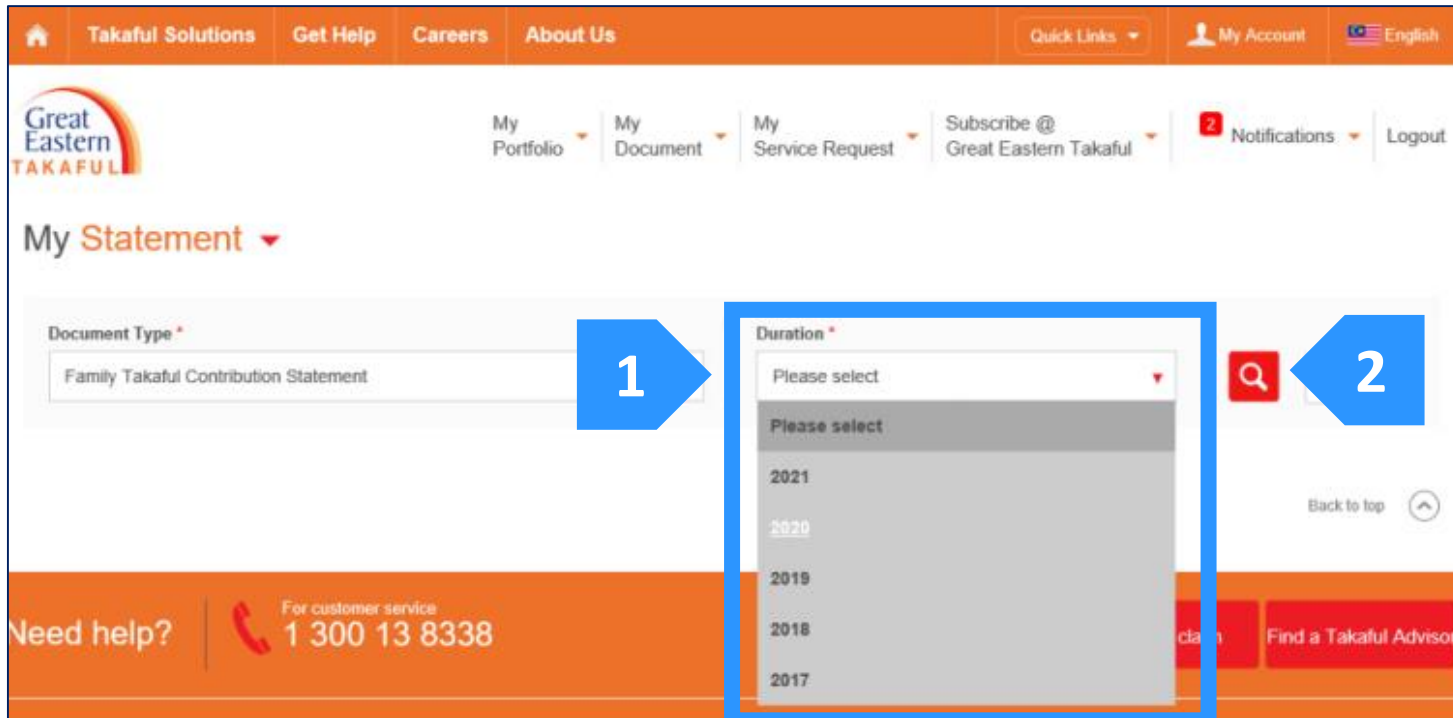
Step 9

- Statement ready to download



# i-Get In Touch – Download Statements

Step 7: After select the 'Document Type', select the desire duration from the drop down list. Next, click the search icon.



Step 1

- Login to i-Get In Touch

Step 2

- Key in Great ID and Password

Step 3

- Key in OTP received via SMS and click 'Next'

Step 4

- Read and Agree the i-Get In Touch Agreement

Step 5

- Click 'Statement' under 'My Document'

Step 6

- Choose the document type

**Step 7**

- Select the duration and click 'Search'

Step 8

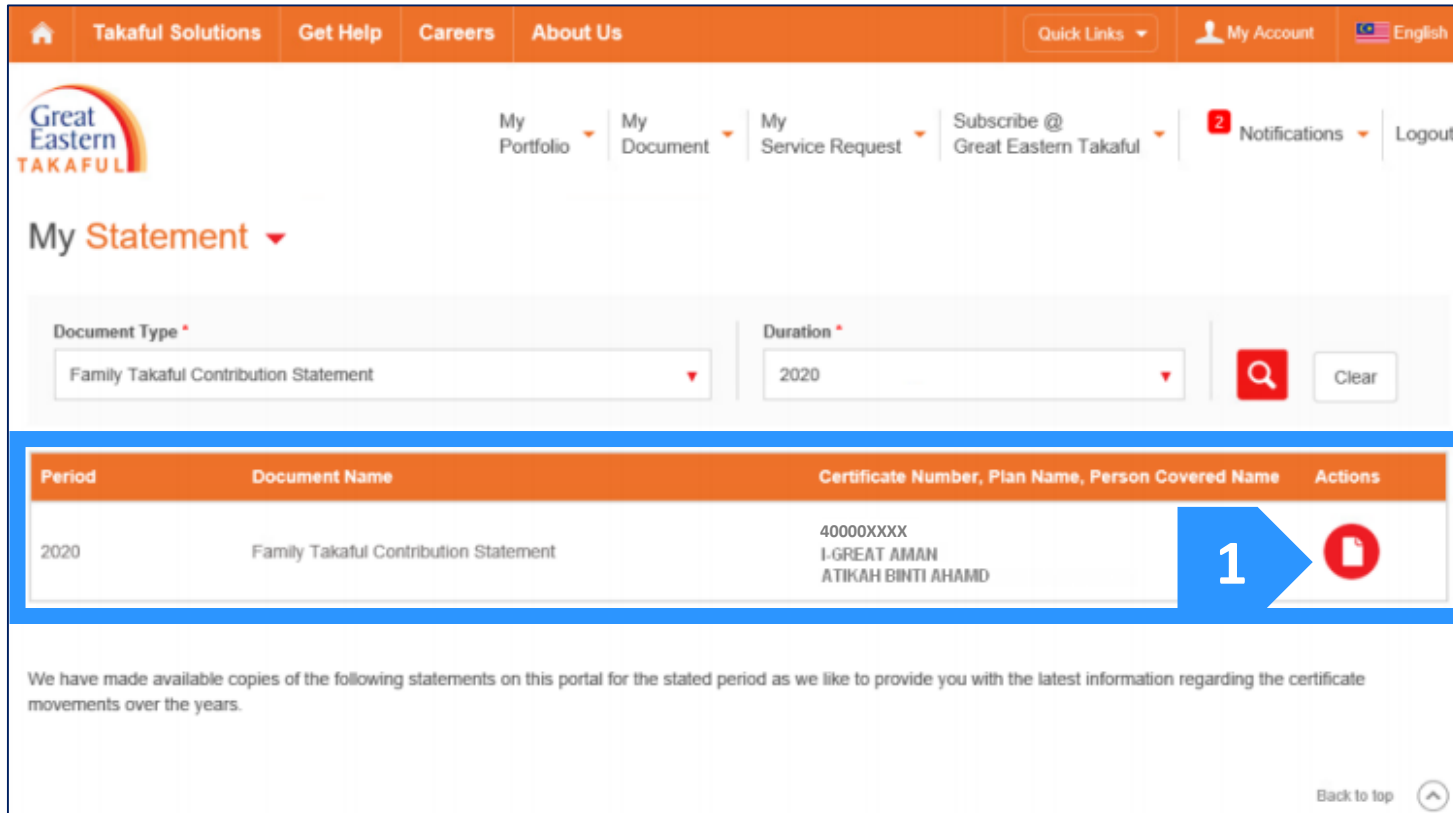
- Click icon to view and download statement


Step 9

- Statement ready to download

# i-Get In Touch – Download Statements

Step 8: List of selected statement will be display on the screen. Under the 'Action', click on the icon to view or download the statement.



Period	Document Name	Certificate Number, Plan Name, Person Covered Name	Actions
2020	Family Takaful Contribution Statement	40000XXXX I-GREAT AMAN ATIKAH BINTI AHAM	

Step 1

- Login to i-Get In Touch

Step 2

- Key in Great ID and Password

Step 3

- Key in OTP received via SMS and click 'Next'

Step 4

- Read and Agree the i-Get In Touch Agreement

Step 5

- Click 'Statement' under 'My Document'

Step 6

- Choose the document type

Step 7

- Select the duration and click 'Search'

**Step 8**

- Click icon to view and download statement

Step 9

- Statement ready to download

# i-Get In Touch – Download Statements

Step 9: Statement is ready to view or download.

**GREAT EASTERN TAKAFUL BERHAD (916257-H)**  
Head Office: Menara Great Eastern 303 Jalan Ampang 50450 Kuala Lumpur  
Customer Services Centre: 1 300 13 8338  
E-mail: i-get@greatertakaful.com Website: www.greatertakaful.com



MISS ATIKAH BINTI AHMAD  
XXXX ALAN MUTIARA  
43100 HULU LANGAT

Year 2020

**Family Takaful Contribution Statement/ Penyata Caruman Takaful Keluarga**

<b>Name</b>	<b>MISS ATIKAH BINTI AHMAD</b>		
<i>Nama</i>			
<b>Certificate Number</b> <i>Nombor Sijil</i>	<b>40000XXXX</b>	<b>Currency</b> <i>Matawang</i>	<b>RM</b>
<b>Person Covered</b> <i>Orang yang Dilindungi</i>	<b>ATIKAH BINTI AHMAD</b>	<b>Commencement Date</b> <i>Tarikh Bermula</i>	<b>25/08/2020</b>
<b>Benefit Type</b> <i>Jenis Manfaat</i>		<b>Contribution paid</b> <i>Caruman Dibayar</i>	
FAMILY TAKAFUL		42.86	
MEDICAL		948.62	
MEDICAL/FAMILY TAKAFUL		24.64	
OTHERS		83.88	
<b>Total contribution received during the calendar year 2020 is</b> <i>Jumlah caruman diterima dalam tahun kalendar 2020 ialah</i>	<b>RM</b>	<b>1,100.00</b>	

**EXPLANATORY NOTES/NOTA PENERANGAN**

<b>FAMILY TAKAFUL</b>	=	Basic takaful plan or rider without Major Illness Cover. 100% of contribution paid are eligible for tax relief as Family Takaful Certificate. <i>Pelan asas atau rider tanpa Perlindungan Penyakit Utama. 100% daripada caruman yang dibayar adalah layak pelepasan cukai sebagai Sijil Takaful Keluarga.</i>
<b>EDUCATION / FAMILY TAKAFUL</b>	=	Education or basic plan. 100% of contribution paid are eligible for tax relief as Education basic plan. <i>Pelan asas pendidikan 100% daripada caruman yang dibayar adalah layak untuk pelepasan cukai sebagai Sijil Pendidikan.</i>

Step 1

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Step 9

- Statement ready to download

Need help? Please contact us



**1 300 13 8338** (Customer Careline)



**[i-greatcare@greateasterntakaful.com](mailto:i-greatcare@greateasterntakaful.com)**

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