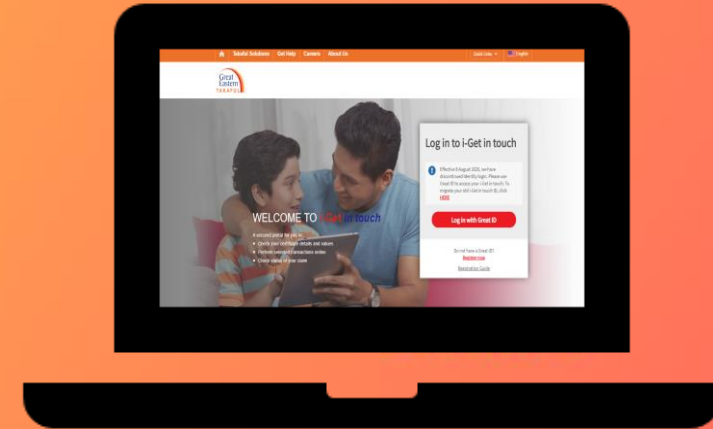


# i-Get In Touch: INVESTMENT FUND SWITCHING



# i-Get In Touch – Investment Fund Switching

Step 1: Click 'Log in with Great ID'.



The screenshot shows the i-Get in touch login interface. At the top, there is a navigation bar with 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. Below this is the Great Eastern TAKAFUL logo. The main content area features a 'WELCOME TO i-Get in touch' message and a list of services: 'Check your certificate details and values', 'Perform selected transactions online', and 'Check status of your claim'. A central box titled 'Log in to i-Get in touch' contains an information icon and text: 'Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your i-Get in touch. To migrate your old i-Get in touch ID, click [HERE](#)'. Below this text is a prominent red button labeled 'Log in with Great ID'. At the bottom of the login box, there is a link for 'Do not have a Great ID? Register now' and a link for 'Registration Guide'. A blue arrow with the number '1' points to the 'Log in with Great ID' button.

- Step 1** • Click 'Log in with Great ID'
- Step 2 • Key in Great ID and Password
- Step 3 • Under 'My Service Request', click 'ILP Service Request Submission'
- Step 4 • Select Certificate Number and Fund Switch request
- Step 5 • Select the switch out method and key in the amounts/units to be switched
- Step 6 • Select new Fund Category, Fund Name and Allocation
- Step 7 • Read and Agree with the Terms & Conditions
- Step 8 • Key in the OTP sent to your registered mobile number
- Step 9 • Fund Switch request successful

# i-Get In Touch – Investment Fund Switching

Step 2: Key in your Great ID and Password, then click 'Submit'.

**Great ID**

LOG IN

**Log in with your Great ID**

Great ID  
**1** sggiy.shsl@ylsil.bol

Don't have a Great ID? [Get one now.](#)

PASSWORD  
**2** .....

[Forgot your password?](#)

**3** **SUBMIT**

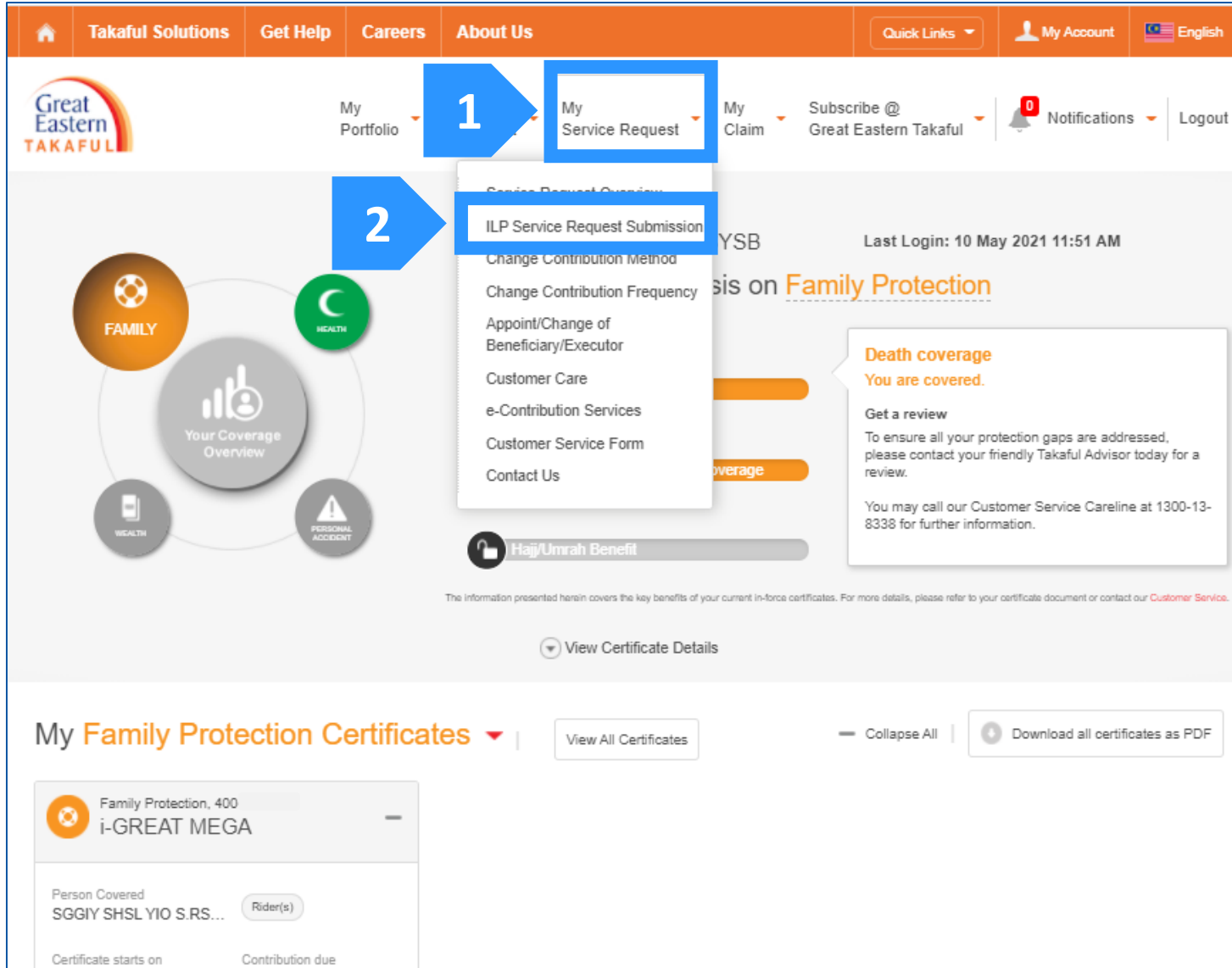
Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Having trouble? [Contact us.](#)

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- Step 8 • Key in the OTP sent to your registered mobile number
- Step 9 • Fund Switch request successful

# i-Get In Touch – Investment Fund Switching

Step 3: At your homepage, click ‘My Service Request’. Next, click ‘ILP Service Request Submission’.



- Step 1
  - Click ‘Log in with Great ID’
- Step 2
  - Key in Great ID and Password
- Step 3
  - Under ‘My Service Request’, click ‘ILP Service Request Submission’
- Step 4
  - Select Certificate Number and Fund Switch request
- Step 5
  - Select the switch out method and key in the amounts/units to be switched
- Step 6
  - Select new Fund Category, Fund Name and Allocation
- Step 7
  - Read and Agree with the Terms & Conditions
- Step 8
  - Key in the OTP sent to your registered mobile number
- Step 9
  - Fund Switch request successful

# i-Get In Touch – Investment Fund Switching

Step 4: Select Certificate Number from the drop down list then select Fund Switch. Next, click 'Go'.

- Step 1
  - Click 'Log in with Great ID'
- Step 2
  - Key in Great ID and Password
- Step 3
  - Under 'My Service Request', click 'ILP Service Request Submission'
- Step 4**
  - Select Certificate Number and Fund Switch request
- Step 5
  - Select the switch out method and key in the amounts/units to be switched
- Step 6
  - Select new Fund Category, Fund Name and Allocation
- Step 7
  - Read and Agree with the Terms & Conditions
- Step 8
  - Key in the OTP sent to your registered mobile number
- Step 9
  - Fund Switch request successful

# i-Get In Touch – Investment Fund Switching

Step 5: Select the switch out method, then key in the amounts/units to be switched.

### Current Fund Details

4004 - i-Great Mega

Plan Name and Certificate Number	Fund name	Unit Price Effective Date	Indicative Unit Price (MYR)	Units	Indicative Fund Value (MYR)
i-Great Mega 400	Dana i-Makmur	27 May 2021	1.050	2,541.42	2,668.49

### New Fund Switch Instru

Funds to be switched out from:

Fund Name	Fund Category	Method	Units / Amount to be Switched Out	Remaining Units	Indicative Remaining Fund Value (MYR)
Dana i-Makmur	Local	Unit	1,000.00	1,541.42	1,618.49

Total Indicative Fund Value to be Switched Out : 1,050.00 MYR

Funds to be Switched into:

Fund Category	Fund name	Allocation %
Select fund category		Allocation %

- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in Great ID and Password
- Step 3 • Under 'My Service Request', click 'ILP Service Request Submission'
- Step 4 • Select Certificate Number and Fund Switch request
- Step 5** • Select the switch out method and key in the amounts/units to be switched
- Step 6 • Select new Fund Category, Fund Name and Allocation
- Step 7 • Read and Agree with the Terms & Conditions
- Step 8 • Key in the OTP sent to your registered mobile number
- Step 9 • Fund Switch request successful



# i-Get In Touch – Investment Fund Switching

Step 6: Select Fund Category and Fund Name, then key in the Allocation Percentage. Next, click ‘Continue, Step 2: Preview’.

Current Fund Details

Plan Name and Certificate Number	Fund name	Unit Price Effective Date	Indicative Unit Price (MYR)	Units	Indicative Fund Value (MYR)
i-Great Mega 400	Dana i-Makmur	27 May 2021	1.050	2,541.42	2,668.49

### New Fund Switch Instructions

Funds to be switched out from:

Fund Name	Fund Category	Method	Units / Amount to be Switched Out	Remaining Units	Indicative Remaining Fund Value (MYR)
Dana i-Makmur	Local	Unit	<input type="text" value="1,000.00"/>	1,541.42	1,618.49

Total Indicative Value to be Switched Out : 1,050.00 MYR

Funds to be Switched into:

Fund Category	Fund name	Allocation %
Local	<input type="text" value=""/> <ul style="list-style-type: none"> <li>i-Majmuk Fund</li> <li>i-Makmur Fund</li> <li>i-Mekar Fund</li> </ul>	<input type="text" value="Allocation %"/> <span style="margin-left: 10px;">-</span> <span style="margin-left: 10px;">+</span>

← Back, New ILP Service Request
Continue, Step 2: Preview >

Step 1

- Click ‘Log in with Great ID’

Step 2

- Key in Great ID and Password

Step 3

- Under ‘My Service Request’, click ‘ILP Service Request Submission’

Step 4

- Select Certificate Number and Fund Switch request

Step 5

- Select the switch out method and key in the amounts/units to be switched

Step 6

- Select new Fund Category, Fund Name and Allocation

Step 7

- Read and Agree with the Terms & Conditions

Step 8

- Key in the OTP sent to your registered mobile number

Step 9

- Fund Switch request successful

The allocation percentage for fund must be 100%

# i-Get In Touch – Investment Fund Switching

**Step 6: Select Fund Category and Fund Name, then key in the Allocation Percentage. Next, click ‘Continue, Step 2: Preview’.**

**TIPS:** If you want the funds to be switched into more than one fund name, click the ‘+’ button, then key in the Fund Category, Fund Name and Allocation.

Total Indicative Fund Value to be Switched Out : 1,050.00 MYR

Funds to be Switched into:

Fund Category	Fund name	Allocation %	
Local	i-Majmuk Fund	50	- +
Local	i-Makmur Fund	50	- +

Back, New ILP Service Request

Continue, Step 2: Preview

The total of the allocation percentage for both fund must be 100%

- Step 1 • Click ‘Log in with Great ID’
- Step 2 • Key in Great ID and Password
- Step 3 • Under ‘My Service Request’, click ‘ILP Service Request Submission’
- Step 4 • Select Certificate Number and Fund Switch request
- Step 5 • Select the switch out method and key in the amounts/units to be switched
- Step 6** • Select new Fund Category, Fund Name and Allocation
- Step 7 • Read and Agree with the Terms & Conditions
- Step 8 • Key in the OTP sent to your registered mobile number
- Step 9 • Fund Switch request successful



# i-Get In Touch – Investment Fund Switching

**Step 7: You will see the preview of your fund switch. Agree to the Terms and Conditions by ticking the box below, then click 'Confirm'.**

### Declaration

1. I understand that all limits stated are subject to revision and that the Company reserves the right to reject/adjust the application if the limits are not met.
2. I declare that I have decided to switch the fund on my own accord and at my own risk. I will ensure the suitability of the funds selected and I agree that the Company has the absolute discretion, provided that it is in accordance with all relevant legislation, rules and regulations having the force of law.
3. I agree that I will not hold the Company liable for any financial losses that I may incur as a result of this application.
4. Any funds and assets I place with the Company, and any profits that they generate, will comply with the tax laws of the countries where I am resident and of which I am citizen.
5. I declare that to the best of my knowledge, the information given is true and complete, that I have not withheld any material fact which are likely to influence the assessment and acceptance of this application.
6. I hereby irrevocably authorize the Company to deduct the monthly tabarru' charges for Basic Benefit and all the attaching Investment-Linked Optional Benefits (or riders), if any, from the Total Account Value of my/our proposed certificate in all circumstances including but not limited to the event when any contribution due is not paid.

We further understand and agree that concurrent deduction for service charge will also be made by the Company.  
All these charges shall be made in accordance with the terms and conditions as specified in my/our proposed certificate.

I agree to the terms and conditions as stated above.

1
2
Confirm

← Back, Step 1: Fund Switch

- Step 1
  - Click 'Log in with Great ID'
- Step 2
  - Key in Great ID and Password
- Step 3
  - Under 'My Service Request', click 'ILP Service Request Submission'
- Step 4
  - Select Certificate Number and Fund Switch request
- Step 5
  - Select the switch out method and key in the amounts/units to be switched
- Step 6
  - Select new Fund Category, Fund Name and Allocation
- Step 7
  - Read and Agree with the Terms & Conditions
- Step 8
  - Key in the OTP sent to your registered mobile number
- Step 9
  - Fund Switch request successful

# i-Get In Touch – Investment Fund Switching

Step 8: Key in the One-Time Password (OTP) sent to your registered mobile number, then click 'Next'.

## Great ID

VERIFICATION THROUGH MOBILE NUMBER

### One-Time Password (OTP)

Please enter the six-digit OTP sent to your mobile number: 12\*\*56

**1**

Did not receive your OTP? [Send again.](#)

No longer using that number? [Update your records.](#)


**2** [NEXT](#)

Having trouble? [Contact us.](#)

**TIPS:**

1. If you did not received your OTP, click '[Send again](#)'.
2. If your mobile number not updated, click '[Update your records](#)'.

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in Great ID and Password
- Step 3 • Under 'My Service Request', click 'ILP Service Request Submission'
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- Step 8** • Key in the OTP sent to your registered mobile number
- Step 9 • Fund Switch request successful

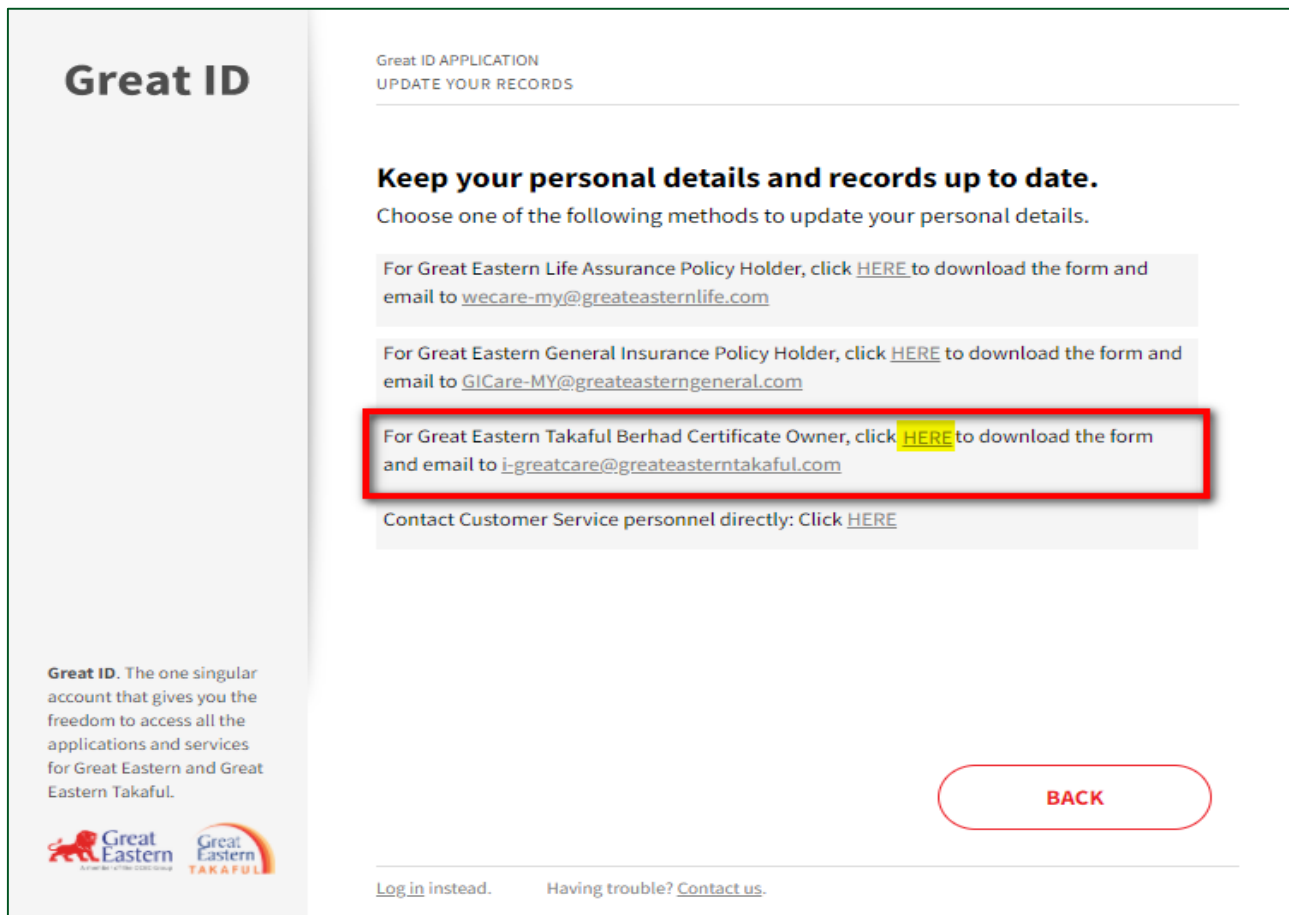
# i-Get In Touch – Investment Fund Switching

Step 8: Key in the One-Time Password (OTP) sent to your registered mobile number, then click 'Next'.

## TIPS:

After you click '[Update your records](#)', click '[HERE](#)' as highlighted below to download the form.

Email the completed form to [i-greatcare@greastertakaful.com](mailto:i-greatcare@greastertakaful.com)



**Great ID**

Great ID APPLICATION  
UPDATE YOUR RECORDS

**Keep your personal details and records up to date.**  
Choose one of the following methods to update your personal details.

For Great Eastern Life Assurance Policy Holder, click [HERE](#) to download the form and email to [wecare-my@greastertakaful.com](mailto:wecare-my@greastertakaful.com)

For Great Eastern General Insurance Policy Holder, click [HERE](#) to download the form and email to [GICare-MY@greastertakaful.com](mailto:GICare-MY@greastertakaful.com)

For Great Eastern Takaful Berhad Certificate Owner, click [HERE](#) to download the form and email to [i-greatcare@greastertakaful.com](mailto:i-greatcare@greastertakaful.com)

Contact Customer Service personnel directly: Click [HERE](#)

**BACK**

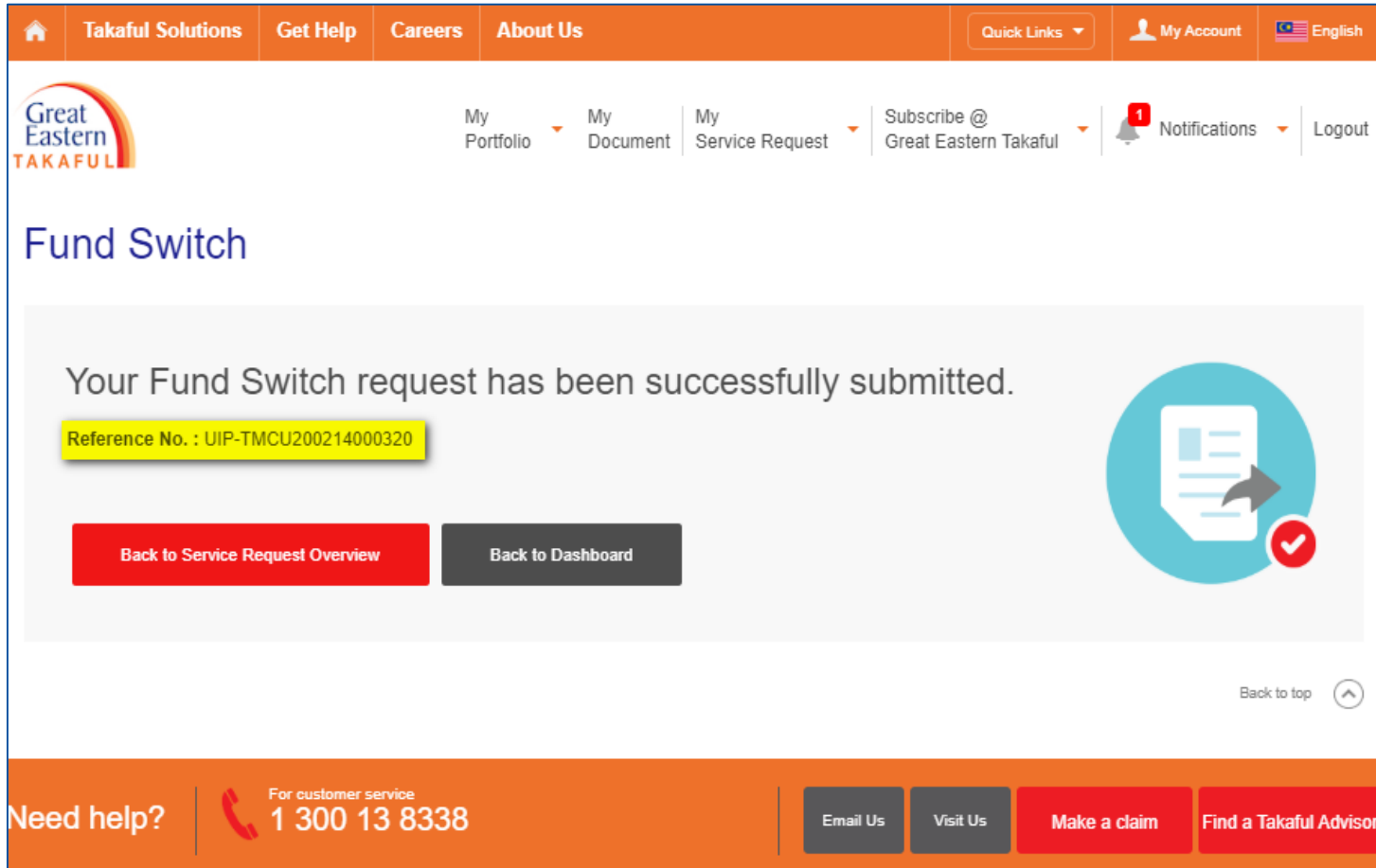
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Log in instead. Having trouble? [Contact us.](#)

- Step 1 • Click 'Log in with Great ID'
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- Step 3 • Under 'My Service Request', click 'ILP Service Request Submission'
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- Step 6 • Select new Fund Category, Fund Name and Allocation
- Step 7 • Read and Agree with the Terms & Conditions
- Step 8** • Key in the OTP sent to your registered mobile number
- Step 9 • Fund Switch request successful

# i-Get In Touch – Investment Fund Switching

Step 9: Your Fund Switch request has been successfully submitted. You can continue browsing the web or logout.



- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in Great ID and Password
- Step 3 • Under 'My Service Request', click 'ILP Service Request Submission'
- Step 4 • Select Certificate Number and Fund Switch request
- Step 5 • Select the switch out method and key in the amounts/units to be switched
- Step 6 • Select new Fund Category, Fund Name and Allocation
- Step 7 • Read and Agree with the Terms & Conditions
- Step 8 • Key in the OTP sent to your registered mobile number
- Step 9** • Fund Switch request successful

***How-to Guide:  
View PDF copy of the  
submitted service request***

# i-Get In Touch – Investment Fund Switching

Step 1: In 'Notifications' menu, click 'View All Notifications' in the drop down list.

The screenshot shows the Great Eastern Takaful website interface. At the top, there is a navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. Below this, the user's profile information is visible, including 'My Portfolio', 'My Document', 'My Service Request', and 'Subscribed to Great Eastern'. A notification dropdown menu is open, showing three notifications titled 'Confirmation Letter Is Generated' for the date 02-Jun-2021. A blue arrow labeled '1' points to the 'Notifications' menu, and another blue arrow labeled '2' points to the 'View All Notifications' button at the bottom of the dropdown. The main content area displays a message: 'Your Fund Switch request has been successfully submitted'. Below this message, a yellow box contains the reference number: 'Reference No. : UIP-TMCU200214000320'. There are two buttons: 'Back to Service Request Overview' and 'Back to Dashboard'. At the bottom of the page, there is a footer with contact information: 'Need help? For customer service 1 300 13 8338' and buttons for 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'.


- Step 1** • Click 'View All Notifications'
- Step 2 • Click 'View'
- Step 3 • Under 'Action', click the document button
- Step 4 • Copy of submitted service request can be viewed and downloaded

# i-Get In Touch – Investment Fund Switching

Step 2: In Notifications list, choose ‘Service Request’ type and click ‘View’.

Notifications

View All (21) Delete

<input type="checkbox"/>	Date	Type	Description	Actions
<input type="checkbox"/>	03 Jun 2021	Service Request		 View
<input type="checkbox"/>	02 Jun 2021	My Document	Confirmation Letter Is Generated Your e-letter for certificate 4004887650 has been generated. Refer to My Document or click <a href="#">here</a> to view your letter	
<input type="checkbox"/>	02 Jun 2021	My Document	Confirmation Letter Is Generated Your e-letter for certificate 4004887650 has been generated. Refer to My Document or click <a href="#">here</a> to view your letter	

Step 1

- Click ‘View All Notifications’

Step 2

- Click ‘View’

Step 3

- Under ‘Action’, click the document button

Step 4

- Copy of submitted service request can be viewed and downloaded



# i-Get In Touch – Investment Fund Switching

Step 3: Click the pending service request. Click the document icon under the action section to view the document.

Service Request	Status	Request date	Reference no.	Certificate No.	Actions
ILP Transactions - Fund Switch	Submitted	03-Oct-18	UIP-TMCU180817000001		

- Step 1 • Click 'View All Notifications'
- Step 2 • Click 'View'
- Step 3** • Under 'Action', click the document button
- Step 4 • Copy of submitted service request can be viewed and downloaded

# i-Get In Touch – Investment Fund Switching

Step 4: The service request document is ready to view and download.

Reference No.	:	UIP-TMCU180817000001
Policy No.	:	400XXXXXXXX
Plan Name	:	i-Great Damai
Policy Holder Name	:	YAA YARA ARL NFHY
Contact No.	:	+60 888-392878
Email Address	:	-
Service Type	:	Fund Switch
Request Date	:	03 OCT 2018 08:51:31 AM

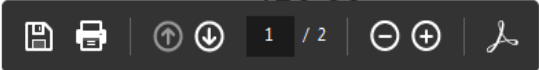
Details

Funds to be switched Out:

Fund Name	:	i-Mekar Fund
Fund Unit	:	

Funds to be switched Into:

- Step 1 • Click 'View All Notifications'
- Step 2 • Click 'View'
- Step 3 • Under 'Action', click the document button
- Step 4** • Copy of submitted service request can be viewed and downloaded



Need help? Please contact us



**1 300 13 8338** (Customer Careline)



**[i-greatcare@greateasterntakaful.com](mailto:i-greatcare@greateasterntakaful.com)**

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