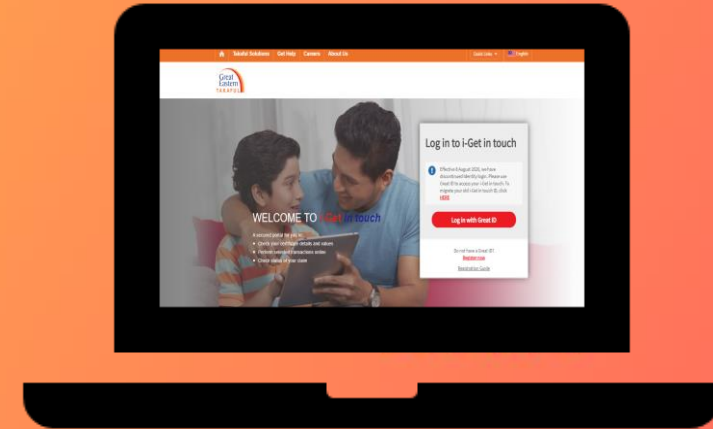


i-Get In Touch: Personal Profile Update



i-Get In Touch: Personal Profile Update

MAIN MENU

1. Update Profile Information



2. Update Correspondence Address



1. UPDATE PROFILE INFORMATION

i-Get In Touch: Personal Profile Update

Step 1: Click 'Log in with Great ID'.



The screenshot shows the i-Get in touch login interface. At the top, there is a navigation bar with 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. Below this is the Great Eastern TAKAFUL logo. The main content area features a 'Log in to i-Get in touch' section with a notice: 'Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your i-Get in touch. To migrate your old i-Get in touch ID, click [HERE](#)'. A prominent red button labeled 'Log in with Great ID' is highlighted with a blue arrow and the number '1'. Below the button, there is a link for 'Do not have a Great ID? Register now' and a link for 'Registration Guide'. On the left side of the page, there is a 'WELCOME TO i-Get in touch' message and a list of services: 'Check your certificate details and values', 'Perform selected transactions online', and 'Check status of your claim'. At the bottom, there is a 'Need help?' section with a phone icon and the number '1 300 13 8338', and a row of buttons for 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'.

Step 1

- Click 'Log in with Great ID'

Step 2

- Key in the 'Great ID' and 'Password'

Step 3

- Click 'My Account', then click 'View Profile'

Step 4

- Click 'Profile Information', then click 'Update'

Step 5

- Update your information, then click 'Preview'

Step 6

- Accept the terms and conditions

Step 7

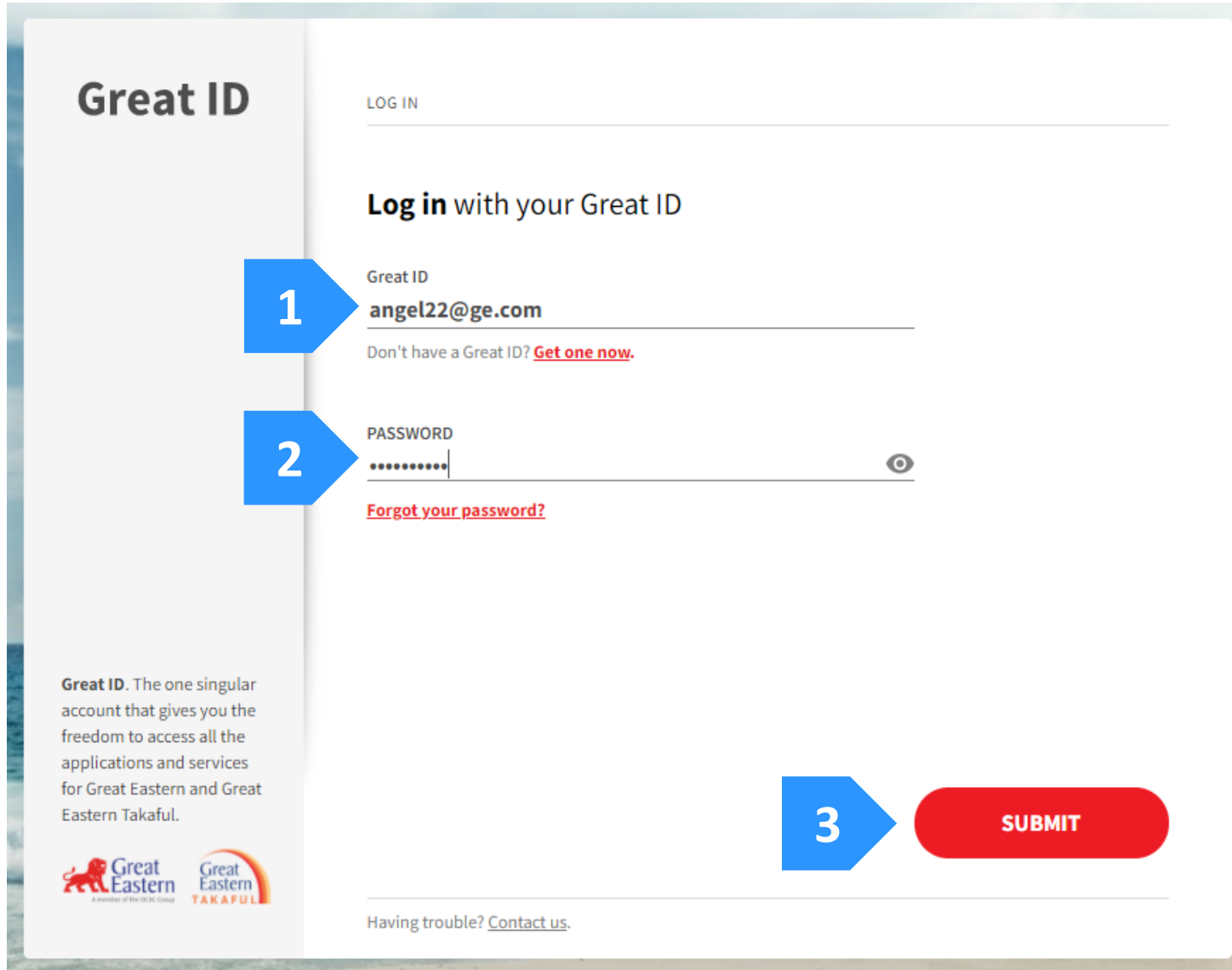
- Key in the OTP sent to your registered mobile number

Step 8

- Profile update successfully submitted

i-Get In Touch: Personal Profile Update

Step 2: Key in your 'Great ID' and 'Password', then click 'Submit'.



The screenshot shows the Great ID login interface. On the left, the text 'Great ID' is displayed. Below it, a blue arrow with the number '1' points to the 'Great ID' input field, which contains 'angel22@ge.com'. A second blue arrow with the number '2' points to the 'PASSWORD' input field, which contains a masked password. A red arrow with the number '3' points to a red 'SUBMIT' button. The page includes a 'LOG IN' header, a 'Log in with your Great ID' title, and a 'Forgot your password?' link. At the bottom left, there is a description of Great ID and the Great Eastern Takaful logo. At the bottom right, there is a 'Having trouble? Contact us.' link.

Step 1

- Click 'Log in with Great ID'

Step 2

- Key in the 'Great ID' and 'Password'

Step 3

- Click 'My Account', then click 'View Profile'

Step 4

- Click 'Profile Information', then click 'Update'

Step 5

- Update your information, then click 'Preview'

Step 6

- Accept the terms and conditions

Step 7

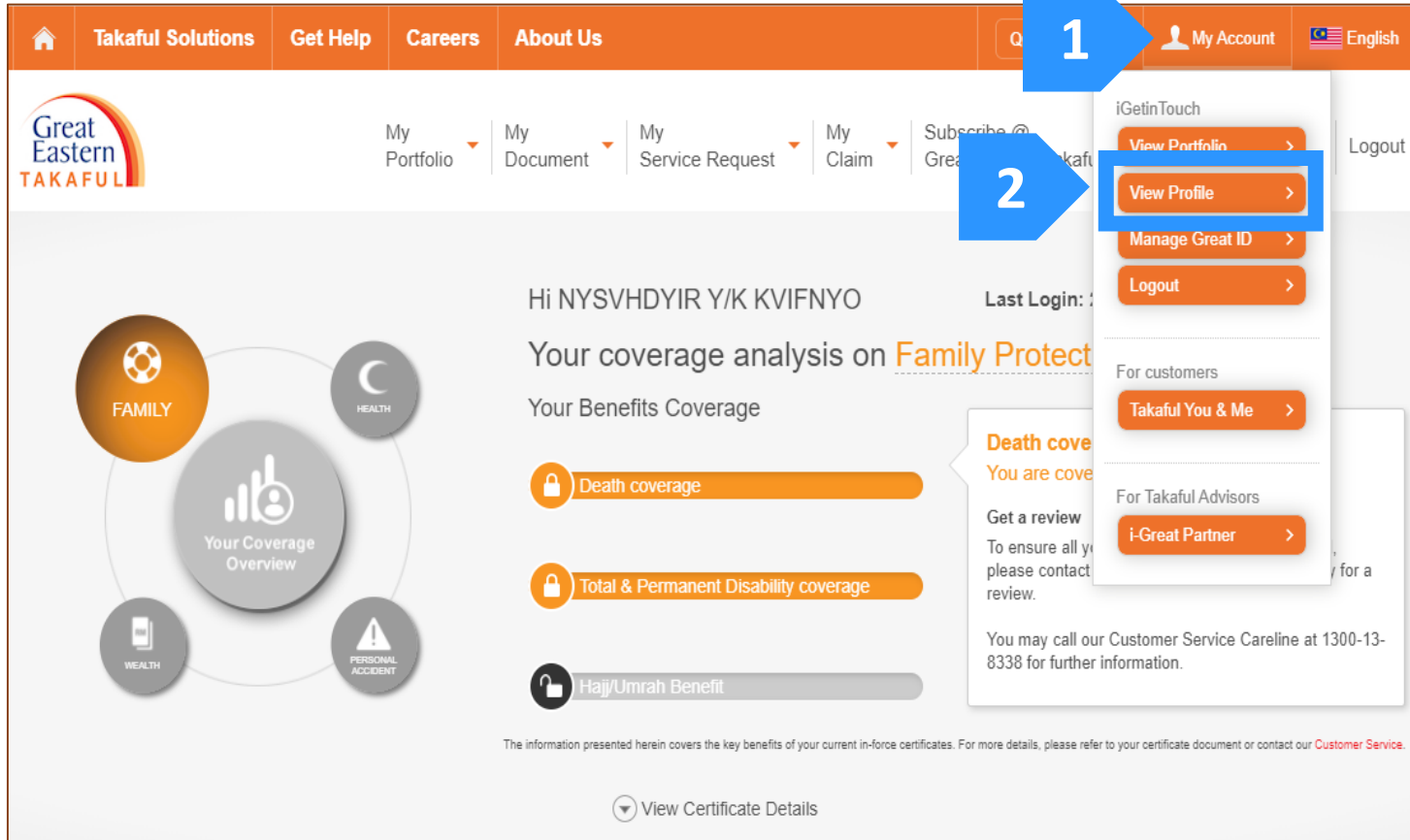
- Key in the OTP sent to your registered mobile number

Step 8

- Profile update successfully submitted

i-Get In Touch: Personal Profile Update

Step 3: Click 'My Account', then click 'View Profile'.



Step 1

- Click 'Log in with Great ID'

Step 2

- Key in the 'Great ID' and 'Password'

Step 3

- Click 'My Account', then click 'View Profile'

Step 4

- Click 'Profile Information', then click 'Update'

Step 5

- Update your information, then click 'Preview'

Step 6

- Accept the terms and conditions

Step 7

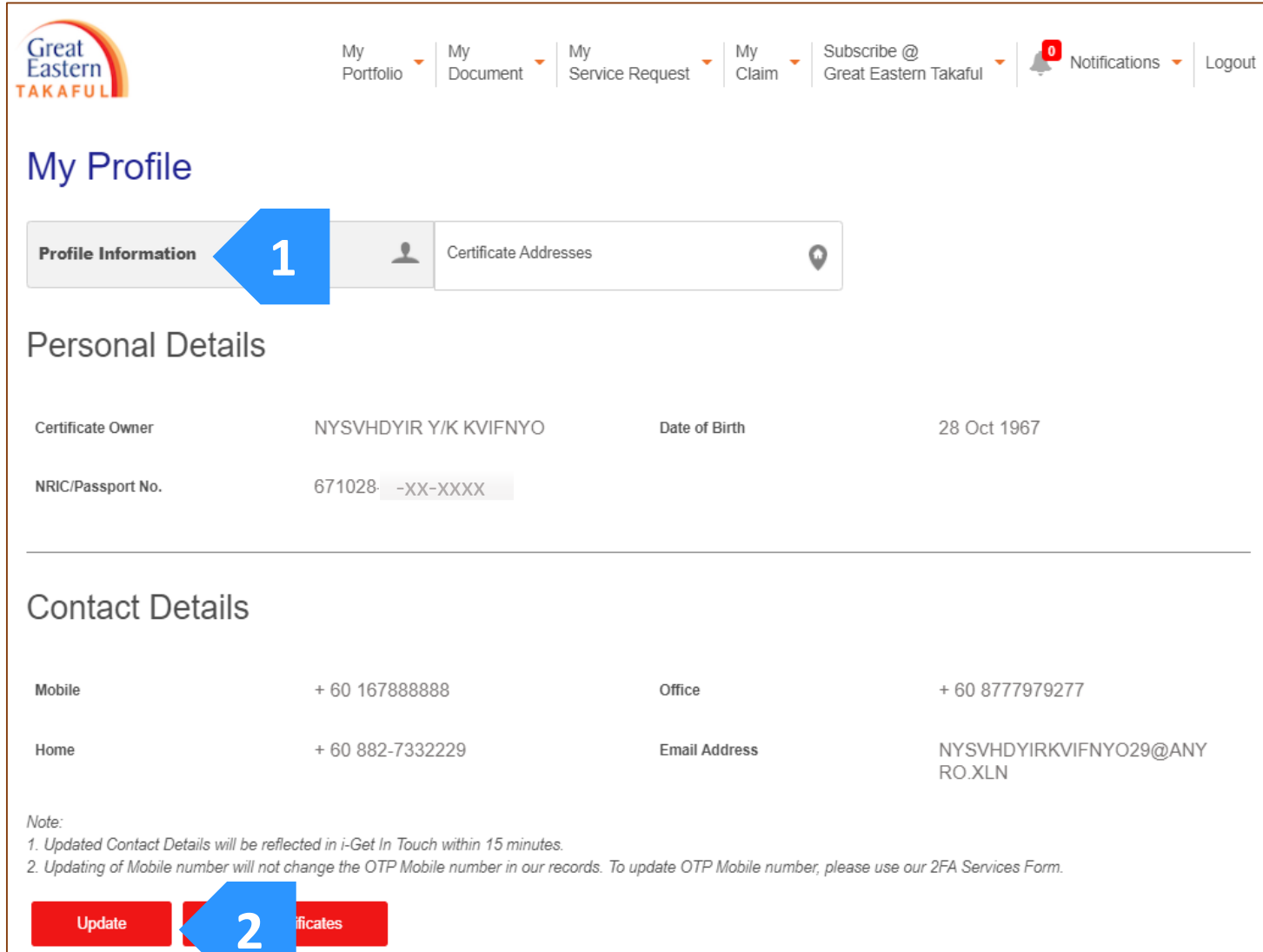
- Key in the OTP sent to your registered mobile number

Step 8

- Profile update successfully submitted

i-Get In Touch: Personal Profile Update

Step 4: Click 'Profile Information, then click 'Update'.



Great Eastern TAKAFUL

My Portfolio | My Document | My Service Request | My Claim | Subscribe @ Great Eastern Takaful | Notifications | Logout

My Profile

Profile Information **1** | Certificate Addresses

Personal Details

Certificate Owner	NYSVHDYIR Y/K KVIFNYO	Date of Birth	28 Oct 1967
NRIC/Passport No.	671028-XX-XXXX		

Contact Details

Mobile	+ 60 167888888	Office	+ 60 8777979277
Home	+ 60 882-7332229	Email Address	NYSVHDYIRKVIFNYO29@ANY RO.XLN

Note:
1. Updated Contact Details will be reflected in i-Get In Touch within 15 minutes.
2. Updating of Mobile number will not change the OTP Mobile number in our records. To update OTP Mobile number, please use our 2FA Services Form.

Update **2** ificates

Step 1

- Click 'Log in with Great ID'

Step 2

- Key in the 'Great ID' and 'Password'

Step 3

- Click 'My Account', then click 'View Profile'

Step 4

- Click 'Profile Information', then click 'Update'

Step 5

- Update your information, then click 'Preview'

Step 6

- Accept the terms and conditions

Step 7

- Key in the OTP sent to your registered mobile number

Step 8

- Profile update successfully submitted

i-Get In Touch: Personal Profile Update

Step 5: Key in the details that you want to update. Next, click 'Preview'.

Great Eastern TAKAFUL

My Portfolio | My Document | My Service Request | My Claim | Subscribe @ Great Eastern Takaful | Notifications | Logout

My Profile

Profile Information | Certificate Addresses

Profile Update

Contact Details

Mobile* MALAYSIA +60 167888888 Office MALAYSIA +60 8777979277

MALAYSIA +60 882-7332229 Email Address* NYSVHDYIRKVIFNYO29@ANYRO.XLN

Note:
 1. Updated Contact Details will be reflected in i-Get In Touch within 15 minutes.
 2. Updated Mobile number will not change the OTP Mobile number in our records. To update OTP Mobile number, please use our 2FA Services Form.

Preview

Step 1

- Click 'Log in with Great ID'

Step 2

- Key in the 'Great ID' and 'Password'

Step 3

- Click 'My Account', then click 'View Profile'

Step 4

- Click 'Profile Information', then click 'Update'

Step 5

- Update your information, then click 'Preview'

Step 6

- Accept the terms and conditions

Step 7

- Key in the OTP sent to your registered mobile number

Step 8

- Profile update successfully submitted

i-Get In Touch: Personal Profile Update

Step 6: Accept the terms and conditions stated by ticking the declaration box, then click 'Submit'.

Preview Contact

Mobile	+60 167888888	Office	+60 8777979277
Home	+60 8827332229	Email Address	angel22@ge.com

Note:

1. Updated Contact Details will be reflected in i-Get In Touch within 15 minutes.
2. Updating of Mobile number will not change the OTP Mobile number in our records. To update OTP Mobile number, please use our 2FA Services Form.

Declaration

I hereby give my authorisation to make the corrections / changes indicated below.

By providing the information here, I agree and consent to Great Eastern Takaful Berhad ("Company"), as well as its Takaful Advisors ("Representatives") collecting, using, disclosing and sharing amongst themselves my personal data, and disclosing such personal data to the Company's authorised service providers and relevant third parties for purposes reasonably required by the Company to provide the products or services which I am applying for.

1 purposes are set out in Great Eastern Takaful Berhad's Personal Data Protection Notice, which is accessible at <https://www.greateastertakaful.com/en/terms-and-conditions.html> and which I confirm I have read and understood.

I accept the terms and conditions as stated above.

Back
Submit

- Step 1

 - Click 'Log in with Great ID'
- Step 2

 - Key in the 'Great ID' and 'Password'
- Step 3

 - Click 'My Account', then click 'View Profile'
- Step 4

 - Click 'Profile Information', then click 'Update'
- Step 5

 - Update your information, then click 'Preview'
- Step 6

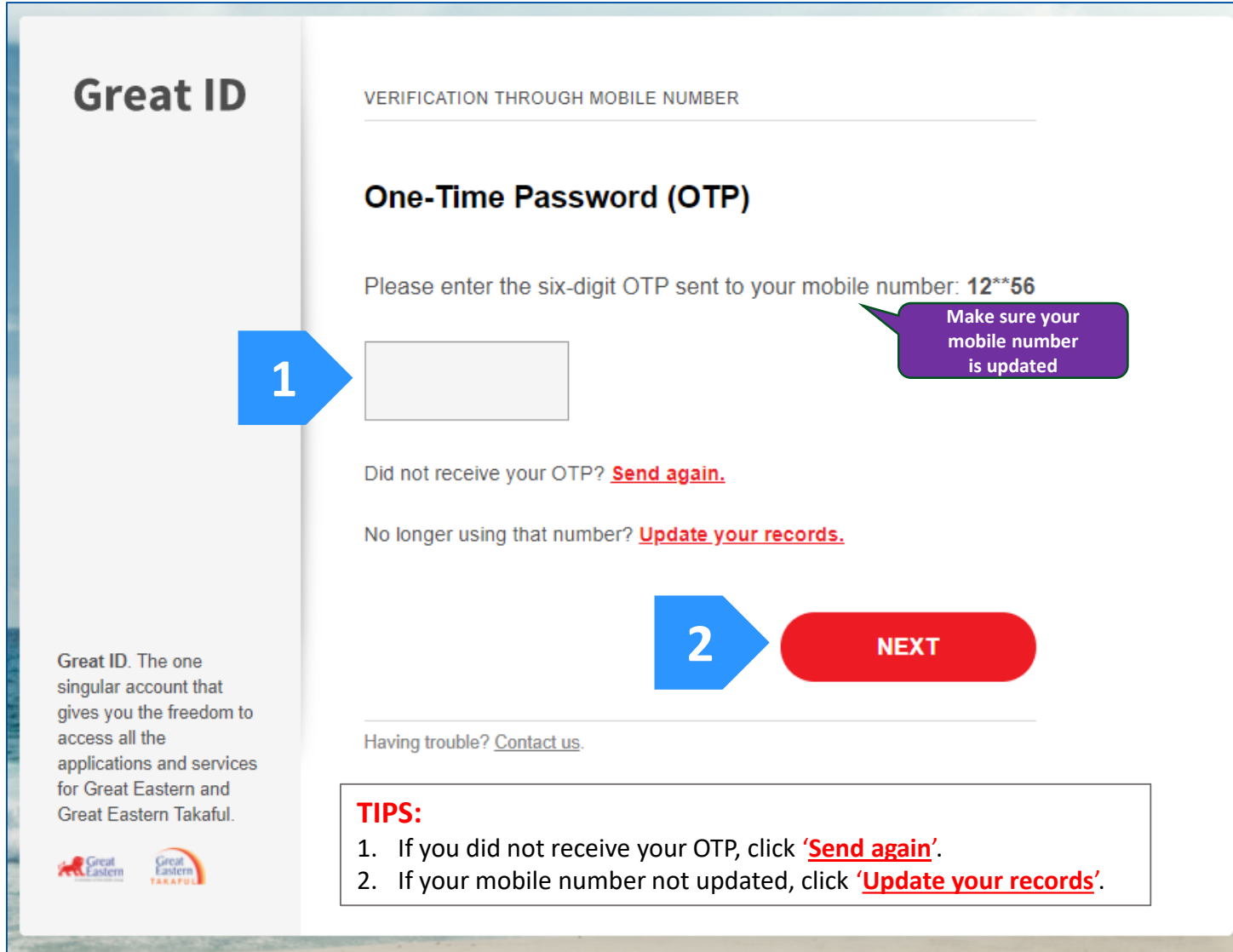
 - Accept the terms and conditions
- Step 7

 - Key in the OTP sent to your registered mobile number
- Step 8

 - Profile update successfully submitted

i-Get In Touch: Personal Profile Update

Step 7: Key in the One-Time-Password (OTP) sent to your registered mobile number, then click 'Next'.



Great ID

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit OTP sent to your mobile number: 12**56

Make sure your mobile number is updated

1

Did not receive your OTP? [Send again.](#)

No longer using that number? [Update your records.](#)


2 NEXT

Having trouble? [Contact us.](#)

TIPS:

1. If you did not receive your OTP, click ['Send again'](#).
2. If your mobile number not updated, click ['Update your records'](#).

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in the 'Great ID' and 'Password'
- Step 3 • Click 'My Account', then click 'View Profile'
- Step 4 • Click 'Profile Information', then click 'Update'
- Step 5 • Update your information, then click 'Preview'
- Step 6 • Accept the terms and conditions
- Step 7** • Key in the OTP sent to your registered mobile number
- Step 8 • Profile update successfully submitted

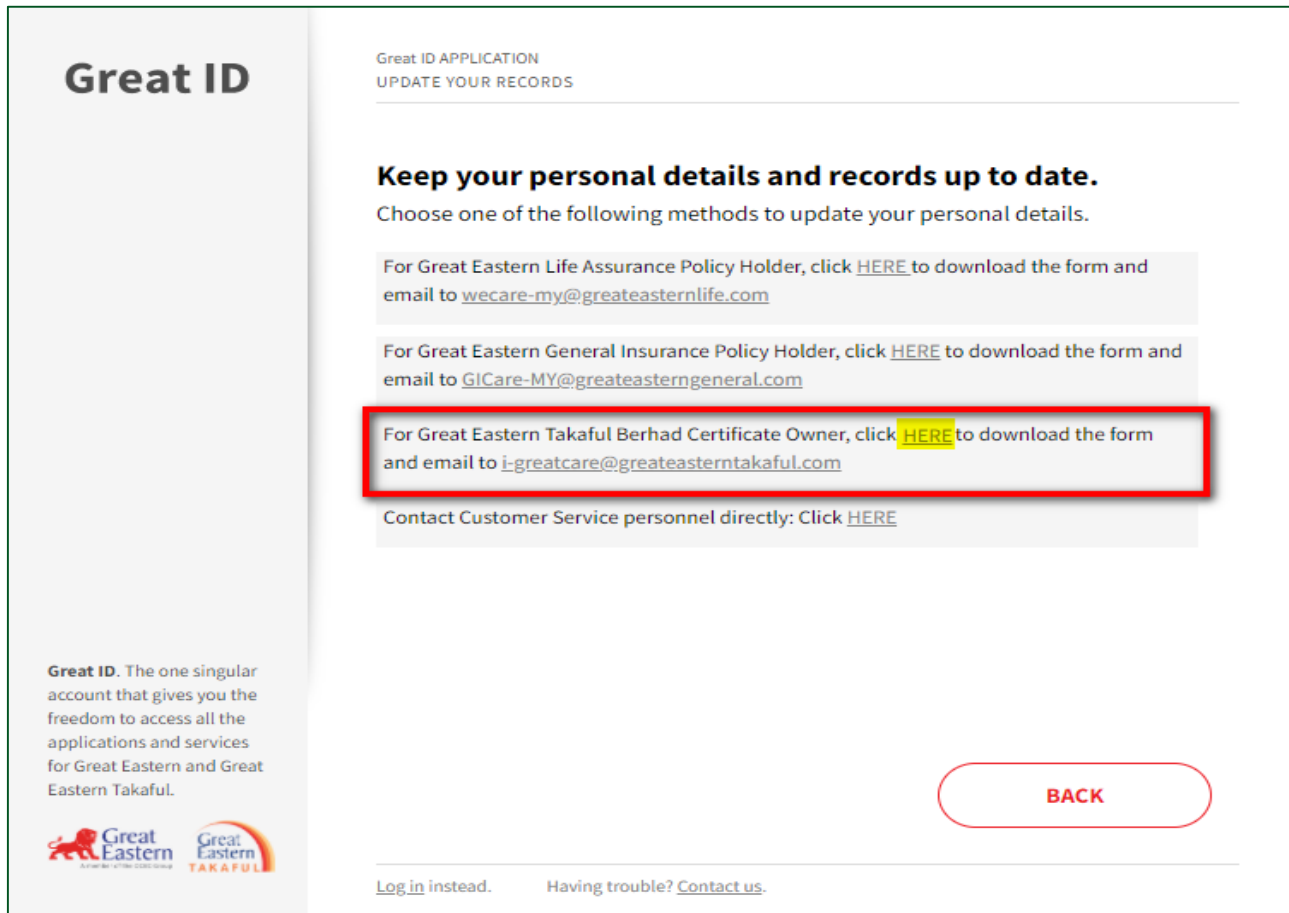
i-Get In Touch: Personal Profile Update

Step 7: Key in the One-Time-Password (OTP) sent to your registered mobile number, then click 'Next'.

TIPS:

After you click '[Update your records](#)', click '[HERE](#)' as highlighted below to download the form.

Email the completed form to i-greatcare@greateastertakaful.com



Great ID

Great ID APPLICATION
UPDATE YOUR RECORDS

Keep your personal details and records up to date.
Choose one of the following methods to update your personal details.

For Great Eastern Life Assurance Policy Holder, click [HERE](#) to download the form and email to wecare-my@greateasternlife.com

For Great Eastern General Insurance Policy Holder, click [HERE](#) to download the form and email to GICare-MY@greateasterngeneral.com

For Great Eastern Takaful Berhad Certificate Owner, click [HERE](#) to download the form and email to i-greatcare@greateastertakaful.com

Contact Customer Service personnel directly: Click [HERE](#)

BACK

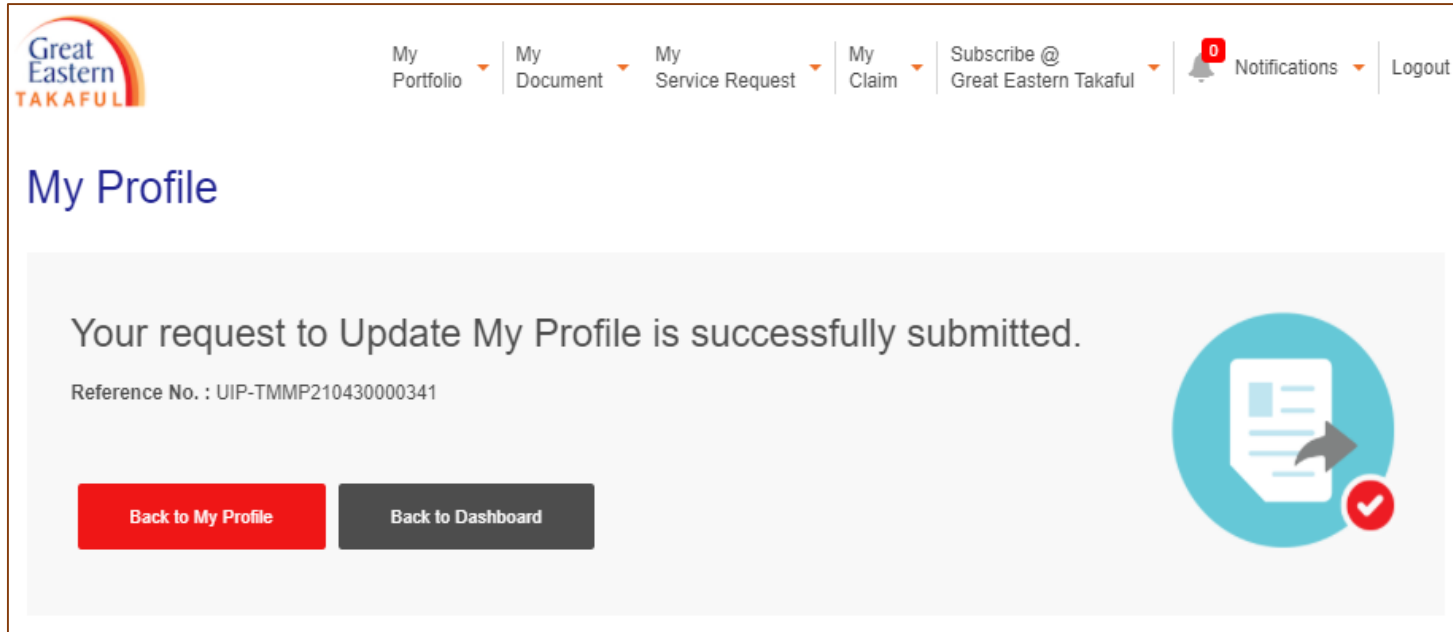
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[Log in](#) instead. Having trouble? [Contact us](#).

- Step 1 • Click 'Log in with Great ID'
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- Step 3 • Click 'My Account', then click 'View Profile'
- Step 4 • Click 'Profile Information', then click 'Update'
- Step 5 • Update your information, then click 'Preview'
- Step 6 • Accept the terms and conditions
- Step 7** • Key in the OTP sent to your registered mobile number
- Step 8 • Profile update successfully submitted

i-Get In Touch: Personal Profile Update

Step 8: Your request to update your profile is successfully submitted. You can see your updated information within 15 minutes.



- Step 1 • Click 'Log in with Great ID'
- Step 2 • Key in the 'Great ID' and 'Password'
- Step 3 • Click 'My Account', then click 'View Profile'
- Step 4 • Click 'Profile Information', then click 'Update'
- Step 5 • Update your information, then click 'Preview'
- Step 6 • Accept the terms and conditions
- Step 7 • Key in the OTP sent to your registered mobile number
- Step 8** • Profile update successfully submitted

2. UPDATE CORRESPONDENCE ADDRESS

i-Get In Touch: Personal Profile Update

Step 1: At 'My Profile' page, click 'Certificate Addresses', then click 'Update'.

The screenshot shows the 'My Profile' page with a navigation bar at the top containing 'My Portfolio', 'My Document', 'My Service Request', 'My Claim', 'Subscribe @ Great Eastern Takaful', 'Notifications', and 'Logout'. Below the navigation bar, the 'My Profile' section has two tabs: 'Profile Information' and 'Certificate Addresses'. A blue arrow with the number '1' points to the 'Certificate Addresses' tab. Below the tabs, the heading '1. Update Certificate Address' is displayed. A table with the following data is shown:

Certificate No.	Plan Name	Address
4006...XXXXXX	PREME-i	OLG 782 AYOYL AYLAYI OYNY GVOLX KYLAORNY AYIYLA XFOY OYLAYG 37288 HVOYLALI 42500 GVOLX KYLAORNY AYIYLA MY

Below the table, there is a 'Disclaimer' section with two paragraphs: 'For Group Corporate Certificates' and 'For GMBTS Certificates'. At the bottom of the page, there are two red buttons: 'Update' and 'Certificates'. A blue arrow with the number '2' points to the 'Update' button.

- Step 1** • Click 'Certificate Addresses' and 'Update'.
- Step 2 • Key in your new address
- Step 3 • Tick a certificate that needs to be updated to new the address
- Step 4 • Accept the terms and conditions
- Step 5 • Key in the OTP sent to your registered mobile number
- Step 6 • Update My Profile successfully submitted

i-Get In Touch: Personal Profile Update

Step 2: Key in your new address here. Fields marked with (*) are compulsory to be keyed in.

a) Malaysia address:

My Profile

Profile Information
Certificate Addresses

Important Notes

1. The change of particulars will not be applicable to any group takaful corporate certificates participated by your employer. Please advise your HR to inform us of the required changes.
2. Request to change to Takaful Advisor's address and/or contact details is not allowed unless proof of relationship (spouse/child/parent), or proof of ID showing the new address is provided.

1. Update Certificate Address

New Address
Overseas

Address Line 1 *

Address Line 2 *

Address Line 3

Address Line 4

Postal Code *

City / Town *

Country MALAYSIA ▼

Clear

Once you enter the postal code, the City/Town will be auto-filled

- Step 1

- Click 'Certificate Addresses' and 'Update'.
- Step 2

- Key in your new address
- Step 3

- Tick a certificate that needs to be updated to new the address
- Step 4

- Accept the terms and conditions
- Step 5

- Key in the OTP sent to your registered mobile number
- Step 6

- Update My Profile successfully submitted

i-Get In Touch: Personal Profile Update

Step 2: If the address is overseas address, click 'Overseas'. Next, select the country in the drop down list and key in your address.

b) Overseas address

1. Update Certificate Address

New Address Overseas 1

Address Line 1 *

Click here for overseas address

1. Update Certificate Address

New Overseas Address

Country 2 Please select ▼ Malaysia

Overseas

Address Line 1 *

Address Line 2 *

Address Line 3

Address Line 4

Please select

AFGHANISTAN

AFRIKA

ALAND ISLANDS

ALBANIA

ALDERNEY (CHANNEL IS

ALGERIA

Note: To include postal codes in the address lines

Clear

- Step 1
 - Click 'Certificate Addresses' and 'Update'.
- Step 2
 - Key in your new address
- Step 3
 - Tick a certificate that needs to be updated to new the address
- Step 4
 - Accept the terms and conditions
- Step 5
 - Key in the OTP sent to your registered mobile number
- Step 6
 - Update My Profile successfully submitted

i-Get In Touch: Personal Profile Update

Step 3: Go to Select a Certificate. Tick the certificate that you want to update the address, then click 'Preview'.

2. Select a Certificate

Update	Certificate No.	Plan Name	Address
<input checked="" type="checkbox"/>	1	SUPREME-i	OLG 782 AYOYL AYLAYI OYNY GVOLX KYLAORNY AYIYLA XFYOY OYLAYG 37288 HVOYLALI 42500 GVOLX KYLAORNY AYIYLA MY

- Step 1 • Click 'Certificate Addresses' and 'Update'.
- Step 2 • Key in your new address
- Step 3** • Tick a certificate that needs to be updated to new the address
- Step 4 • Accept the terms and conditions
- Step 5 • Key in the OTP sent to your registered mobile number
- Step 6 • Update My Profile successfully submitted

i-Get In Touch: Personal Profile Update

Step 4: Accept the terms and conditions by ticking the declaration box. Next, click 'Submit'.

Preview Certificate Address

Certificate No.	Plan Name	Address
4006_...XXXXXX	SUPREME-i	XXX XXX 21030 KUALA TERENGGANU MALAYSIA

Declaration

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Back
Submit
2

- Step 1
 - Click 'Certificate Addresses' and 'Update'.
- Step 2
 - Key in your new address
- Step 3
 - Tick a certificate that needs to be updated to new the address
- Step 4
 - Accept the terms and conditions
- Step 5
 - Key in the OTP sent to your registered mobile number
- Step 6
 - Update My Profile successfully submitted

i-Get In Touch: Personal Profile Update

Step 5: Key in the One-Time Password (OTP) sent to your registered mobile number, then click 'Next'.

Great ID

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit OTP sent to your mobile number: 12**56

1

Make sure your mobile number is updated

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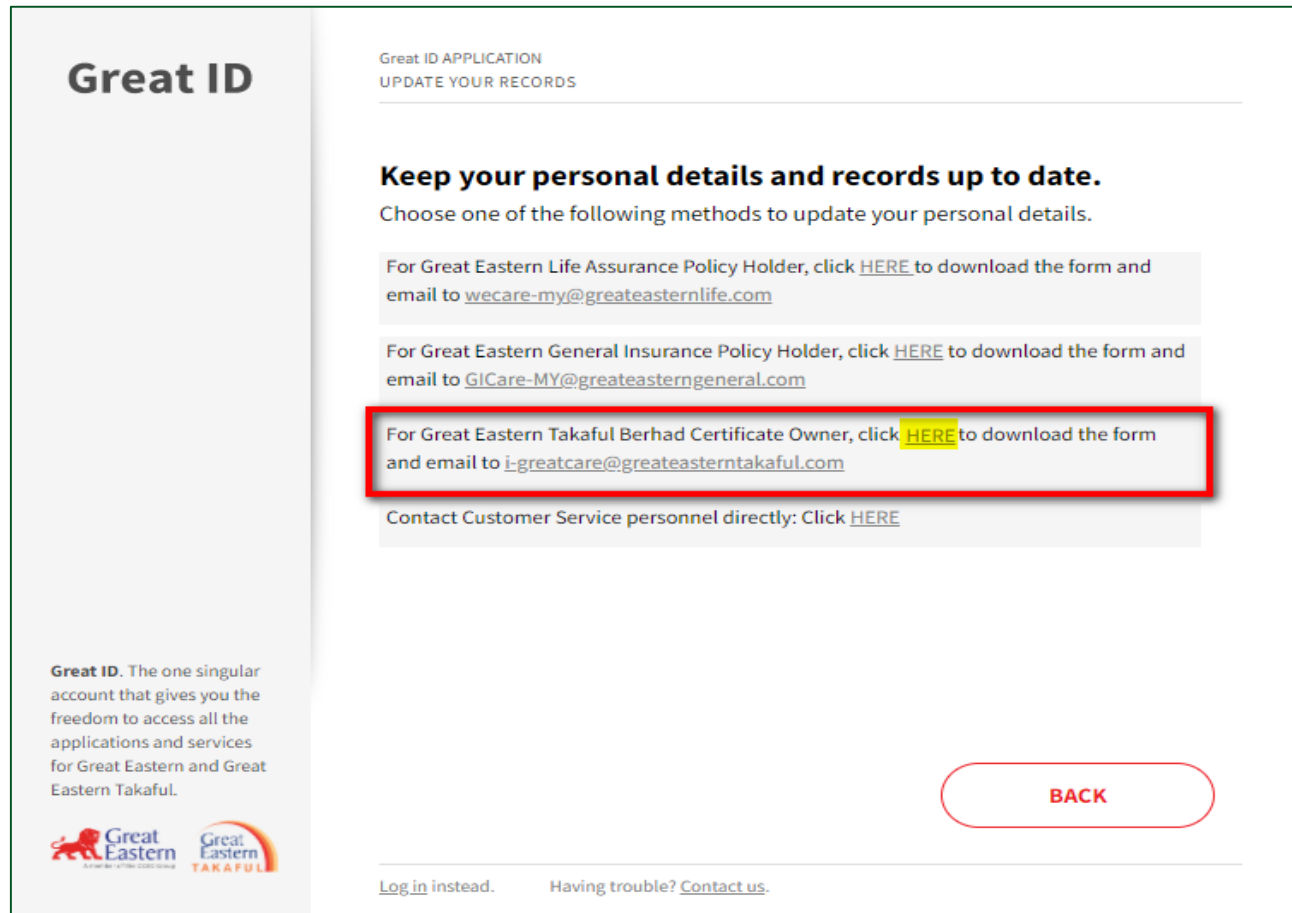
i-Get In Touch: Personal Profile Update

Step 5: Key in the One-Time Password (OTP) sent to your registered mobile number, then click 'Next'.

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Great ID

Great ID APPLICATION
UPDATE YOUR RECORDS

Keep your personal details and records up to date.
Choose one of the following methods to update your personal details.

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For Great Eastern General Insurance Policy Holder, click [HERE](#) to download the form and email to GICare-MY@greatasterntakaful.com

For Great Eastern Takaful Berhad Certificate Owner, click [HERE](#) to download the form and email to i-greatcare@greatasterntakaful.com

Contact Customer Service personnel directly: Click [HERE](#)

[BACK](#)

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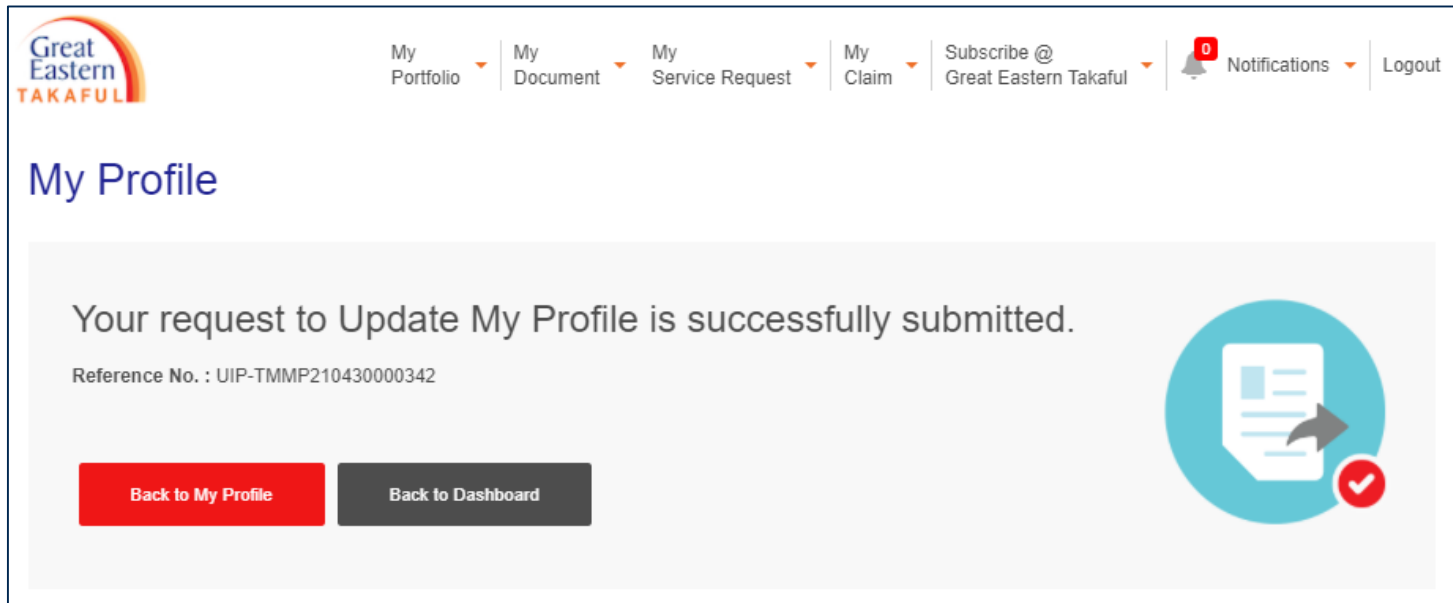
 

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- Step 1 • Click 'Certificate Addresses' and 'Update'.
- Step 2 • Key in your new address
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- Step 4 • Accept the terms and conditions
- Step 5** • Key in the OTP sent to your registered mobile number
- Step 6 • Update My Profile successfully submitted

i-Get In Touch: Personal Profile Update

Step 6: Your request to Update My Profile is successfully submitted.



Step 1

- Click 'Certificate Addresses' and 'Update'.

Step 2

- Key in your new address

Step 3

- Tick a certificate that needs to be updated to new the address

Step 4

- Accept the terms and conditions

Step 5

- Key in the OTP sent to your registered mobile number

Step 6

- Update My Profile successfully submitted

i-Get In Touch: Personal Profile Update

Need help? Please contact us



1 300 13 8338 (Customer Careline)



i-greatcare@greateasterntakaful.com

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[www.greateasterntakaful.com](#)