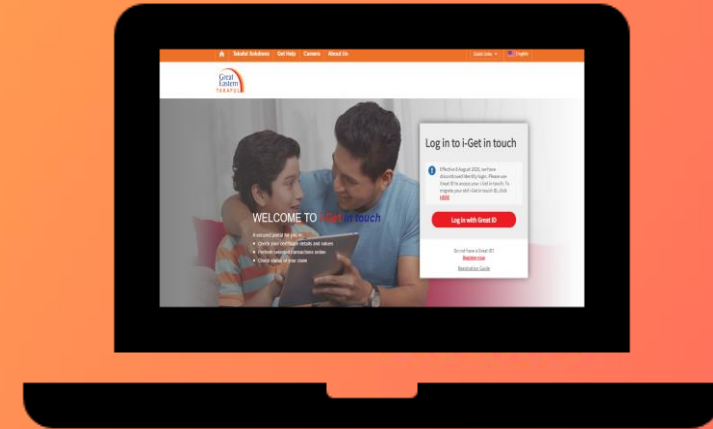
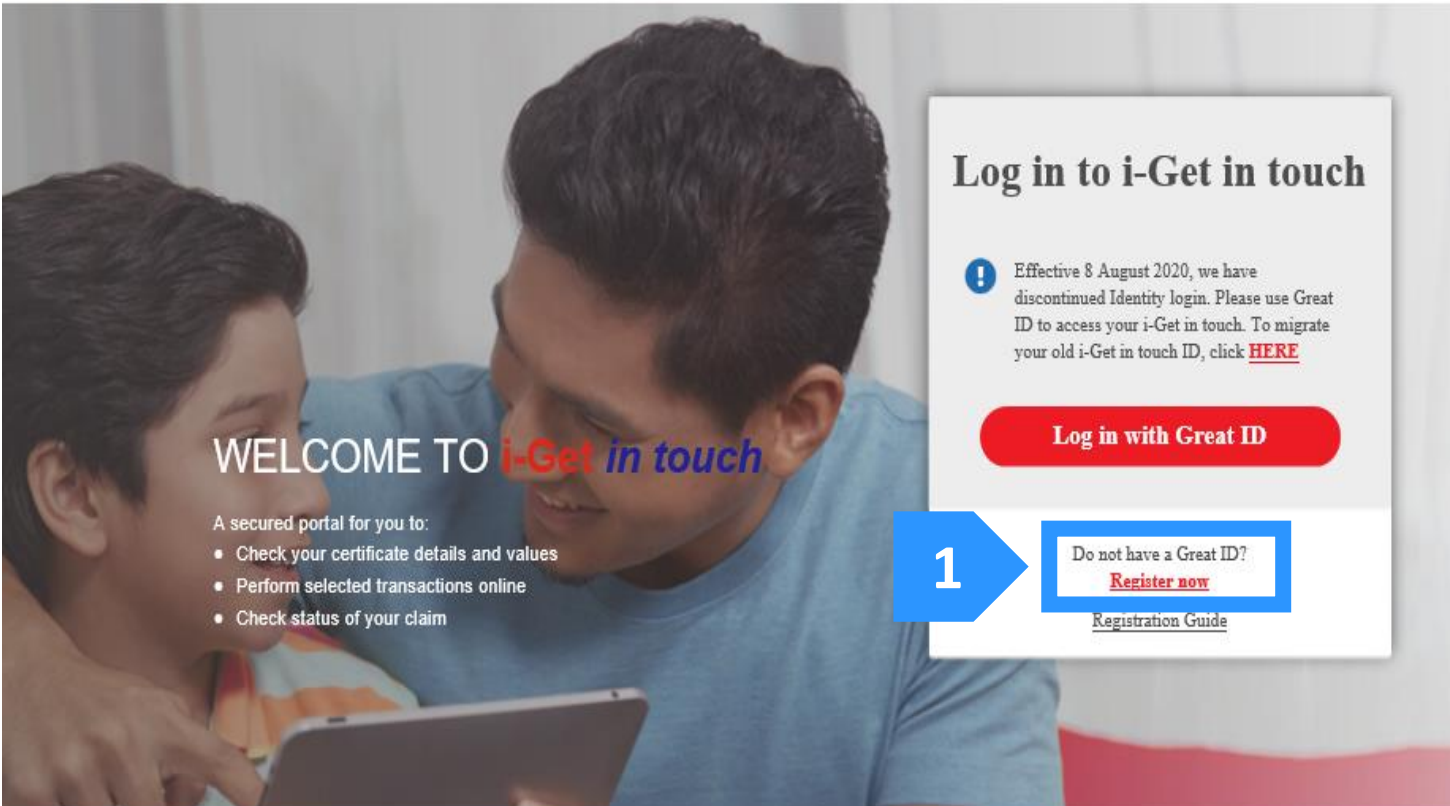


i-Get In Touch: REGISTER WITH GREAT ID



i-Get In Touch-Register with Great ID

Step 1: Click 'Register now'.



Step 1

- Click 'Register now'

Step 2

- Click 'Yes' then 'Next'

Step 3

- Key in Personal ID **OR** Certificate Number

Step 4

- Key in six digits pin

Step 5

- Key in Preferred name, Email address and Password

Step 6

- Key in the pin number sent to your email address

Step 7

- Click 'Login'

Step 8

- Read & Accept 'Terms & Conditions'
- Click 'I Agree'

Step 9

- Dashboard page

Need help?

For customer service
1 300 13 8338

Email Us

Visit Us

Make a claim

Find a Takaful Advisor

i-Get In Touch-Register with Great ID

Step 2: Click 'Yes' then 'Next'.

Great ID

STEP 1 OF 4
CUSTOMER VERIFICATION

Before we create your Great ID,

Do you have any Great Eastern policies or certificates?

1 Yes

No

Not sure

2 **NEXT**

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Great Eastern
A member of the OIC Group

Great Eastern
TAKAFUL

Having trouble? [Contact us.](#)

- Step 1 • Click 'Register now'
- Step 2** • Click 'Yes' then 'Next'
- Step 3 • Key in Personal ID **OR** Certificate Number
- Step 4 • Key in six digits pin
- Step 5 • Key in Preferred name, Email address and Password
- Step 6 • Key in the pin number sent to your email address
- Step 7 • Click 'Login'
- Step 8 • Read & Accept 'Terms & Conditions'.
• Click 'I Agree'
- Step 9 • Dashboard page

i-Get In Touch-Register with Great ID

Step 3: Verify yourself as Great Eastern Takaful customer by key in Personal ID **OR** Certificate Number, then click 'Next'.

Great ID

STEP 1 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer

Select your preferred method of verification below.

Personal ID	Policy/Certificate number
ID TYPE Malaysia ID ✓	
ID NUMBER 671028-XX-XXXX	DATE OF BIRTH (DD/MM/YYYY) 28 / 10 / 1967
	GENDER Female ✓

3 **NEXT**

Having trouble? [Contact us.](#)

By verifying yourself as a Great Eastern customer, you get to enjoy access to any Great Eastern applications.

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



Step 1

- Click 'Register now'

Step 2

- Click 'Yes' then 'Next'

Step 3

- Key in Personal ID **OR** Certificate Number

Step 4

- Key in six digits pin

Step 5

- Key in Preferred name, Email address and Password

Step 6

- Key in the pin number sent to your email address

Step 7

- Click 'Login'

Step 8

- Read & Accept 'Terms & Conditions'
- Click 'I Agree'

Step 9

- Dashboard page

i-Get In Touch-Register with Great ID

Step 3: Verify yourself as Great Eastern Takaful customer by key in Personal ID **OR** Certificate Number, then click 'Next'.

Great ID

STEP 1 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer

Select your preferred method of verification below.

Personal ID	Policy/Certificate number
POLICY/CERTIFICATE NUMBER ⓘ 400xxxxxxx	ID NUMBER 671028-xx-xxxx

4

5

NEXT

Having trouble? [Contact us.](#)

Step 1

- Click 'Register now'

Step 2

- Click 'Yes' then 'Next'

Step 3

- Key in Personal ID **OR** Certificate Number

Step 4

- Key in six digits pin

Step 5

- Key in Preferred name, Email address and Password

Step 6

- Key in the pin number sent to your email address

Step 7

- Click 'Login'

Step 8

- Read & Accept 'Terms & Conditions'
- Click 'I Agree'

Step 9

- Dashboard page

i-Get In Touch-Register with Great ID

Step 4: Key in the six-digit pin number sent to your registered mobile number, then click 'Next'.

Great ID

STEP 2 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer
to continue to GREAT ID and enjoy access to more Great Eastern services

A six-digit OTP has been sent to the mobile number associated with your policy/certificate details: **+60*****8888**

1 123456 |

Did not receive your OTP? [Send again.](#)

No longer using that number? [Update your records.](#)

2 NEXT

Having trouble? [Contact us.](#)

TIPS:

1. If you did not received your OTP, click '[Send again](#)'.
2. If your mobile number not updated, click '[Update your records](#)'.

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

- Step 1 • Click 'Register now'
- Step 2 • Click 'Yes' then 'Next'
- Step 3 • Key in Personal ID **OR** Certificate Number
- Step 4** • Key in six digits pin
- Step 5 • Key in Preferred name, Email address and Password
- Step 6 • Key in the pin number sent to your email address
- Step 7 • Click 'Login'
- Step 8 • Read & Accept 'Terms & Conditions'.
• Click 'I Agree'
- Step 9 • Dashboard page

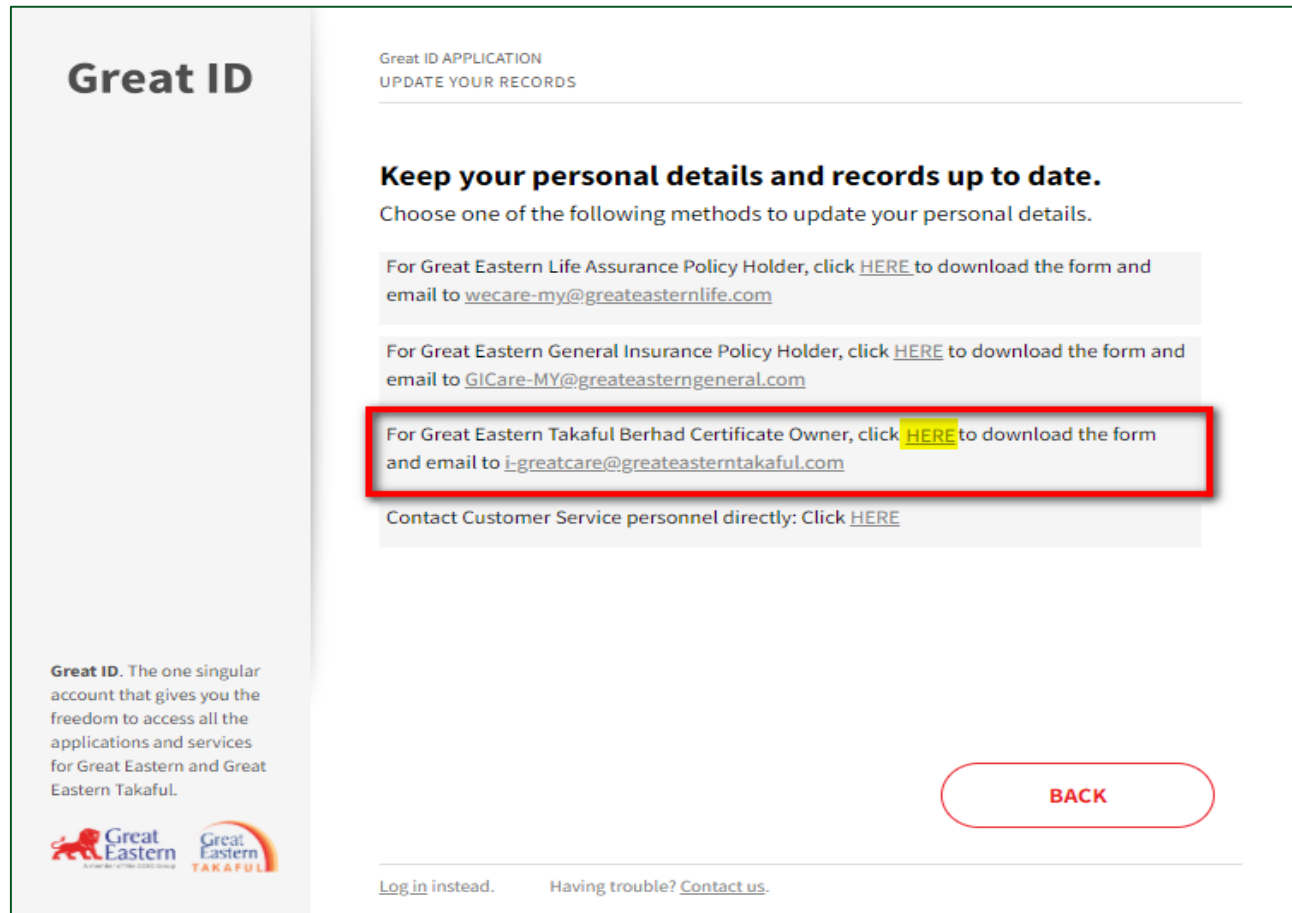
i-Get In Touch-Register with Great ID

Step 4: Key in the six-digit pin number sent to your registered mobile number, then click 'Next'.

TIPS:

After you click '[Update your records](#)', click '[HERE](#)' as highlighted below to download the form.

Email the completed form to i-greatcare@greasterntakaful.com



Great ID

Great ID APPLICATION
UPDATE YOUR RECORDS

Keep your personal details and records up to date.
Choose one of the following methods to update your personal details.

For Great Eastern Life Assurance Policy Holder, click [HERE](#) to download the form and email to wecare-my@greasterntakaful.com

For Great Eastern General Insurance Policy Holder, click [HERE](#) to download the form and email to GICare-MY@greasterntakaful.com

For Great Eastern Takaful Berhad Certificate Owner, click [HERE](#) to download the form and email to i-greatcare@greasterntakaful.com

Contact Customer Service personnel directly: Click [HERE](#)

[BACK](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

[Log in](#) instead. Having trouble? [Contact us](#).

- Step 1 • Click 'Register now'
- Step 2 • Click 'Yes' then 'Next'
- Step 3 • Key in Personal ID **OR** Certificate Number
- Step 4** • Key in six digits pin
- Step 5 • Key in Preferred name, Email address and Password
- Step 6 • Key in the pin number sent to your email address
- Step 7 • Click 'Login'
- Step 8 • Read & Accept 'Terms & Conditions'.
• Click 'I Agree'
- Step 9 • Dashboard page

i-Get In Touch-Register with Great ID

Step 5: Key in Preferred Name, Email address and Password, then click 'Next'.

- Step 1 • Click 'Register now'
- Step 2 • Click 'Yes' then 'Next'
- Step 3 • Key in Personal ID **OR** Certificate Number
- Step 4 • Key in six digits pin
- Step 5** • Key in Preferred name, Email address and Password
- Step 6 • Key in the pin number sent to your email address
- Step 7 • Click 'Login'
- Step 8 • Read & Accept 'Terms & Conditions'.
• Click 'I Agree'
- Step 9 • Dashboard page

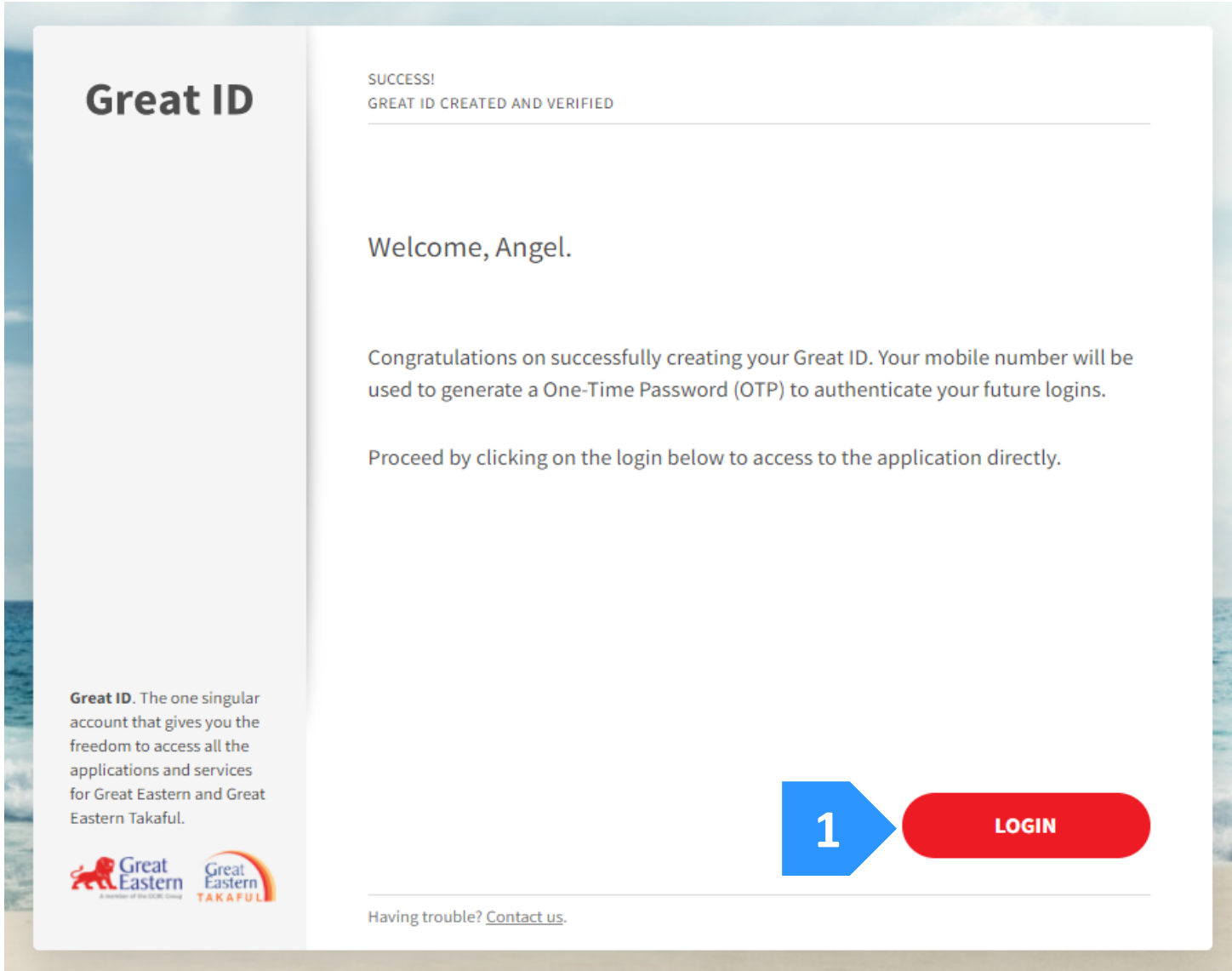
i-Get In Touch-Register with Great ID

Step 6: Key in the pin number sent to your email address, then click 'Next'.

- Step 1 • Click 'Register now'
- Step 2 • Click 'Yes' then 'Next'
- Step 3 • Key in Personal ID **OR** Certificate Number
- Step 4 • Key in six digits pin
- Step 5 • Key in Preferred name, Email address and Password
- Step 6** • Key in the pin number sent to your email address
- Step 7 • Click 'Login'
- Step 8 • Read & Accept 'Terms & Conditions'.
• Click 'I Agree'
- Step 9 • Dashboard page

i-Get In Touch-Register with Great ID

Step 7: Click 'Login'.



Great ID



SUCCESS!
GREAT ID CREATED AND VERIFIED

Welcome, Angel.

Congratulations on successfully creating your Great ID. Your mobile number will be used to generate a One-Time Password (OTP) to authenticate your future logins.

Proceed by clicking on the login below to access to the application directly.

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



1 LOGIN

Having trouble? [Contact us.](#)

- Step 1 • Click 'Register now'
- Step 2 • Click 'Yes' then 'Next'
- Step 3 • Key in Personal ID **OR** Certificate Number
- Step 4 • Key in six digits pin
- Step 5 • Key in Preferred name, Email address and Password
- Step 6 • Key in the pin number sent to your email address
- Step 7** • Click 'Login'
- Step 8 • Read & Accept 'Terms & Conditions'.
• Click 'I Agree'
- Step 9 • Dashboard page

i-Get In Touch-Register with Great ID

Step 8: Read & Accept 'Terms & Conditions'. Click 'I Agree'.

Great Eastern Takaful i-Get in touch Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of this website, including the web-account ("i-Get in touch") granted by Great Eastern Takaful Berhad ("GETB") to you. Please read the Terms and Conditions carefully before accessing and using this website.

1. ACCESS AND USE

1.1 By viewing, accessing and using this website, you agree to be bound by the Terms and Conditions, GETB's Client Charter & Customer Service Charter, Privacy Policy and Personal Data Protection Notice (available at <https://www.greataeastertakaful.com>)

1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.

1.3 GETB is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in GETB's sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless GETB is unable to do so due to circumstances beyond GETB's reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.

2. YOUR CONDUCT

2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from GETB or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.

2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects GETB's rights or the rights of others, which is morally offensive, adversely affects GETB's internet takaful system or the security of GETB's internet takaful system or which is otherwise against the law.

2.3 In the event you breach any of the provision to the Terms and Conditions, GETB reserves the rights to restrict, suspend or terminate your i-Get in touch.

3. PASSWORD CONFIDENTIALITY

3.1 You may apply to subscribe to i-Get in touch through this website (or any other application channels made available by GETB from time to time) in which you are required to go through a registration process by entering certain information as may be required by GETB. GETB will forward to you your default password for first-time log in.

3.2 Upon receiving the default password from GETB, you will be required to follow the on-screen guided steps, including acknowledging that you have read and accepted this Clause 3, in order to complete the registration process.

3.3 Upon successful registration your access to this website will be activated when you key in the correct member ID and one-time password which will be sent to you.

3.4 You must not reveal the one-time password ("Security Code") delivered by Short Message Service ("SMS") to your mobile phone or otherwise generated by or delivered by any other means as GETB may designate from any time to any other party and shall take all steps as may be necessary to prevent the disclosure of your Security Code to any other party. You shall immediately notify GETB if (a) you have any reason to believe that the confidentiality of your Security Code has been compromised or has been used in an unauthorised manner and/or (b) there has been any loss, theft, replacement or change of your mobile phone number used to generate the Security Code.

3.5 For security purposes, GETB may, at its absolute discretion, require you to key in an OTP to perform selected transactions or to use certain services available under this website. You may perform the transactions and/or use the services available under this website only if such Member ID, password and OTP is and



- Step 1 • Click 'Register now'
- Step 2 • Click 'Yes' then 'Next'
- Step 3 • Key in Personal ID **OR** Certificate Number
- Step 4 • Key in six digits pin
- Step 5 • Key in Preferred name, Email address and Password
- Step 6 • Key in the pin number sent to your email address
- Step 7 • Click 'Login'
- Step 8** • Read & Accept 'Terms & Conditions'.
• Click 'I Agree'
- Step 9 • Dashboard page

i-Get In Touch-Register with Great ID

Step 9: Screen will prompt to Dashboard Page. Click 'Logout' to end the session.

The screenshot shows the user's dashboard with a navigation bar at the top containing 'Takaful Solutions', 'Get Help', 'Careers', 'About Us', 'Quick Links', 'My Account', and 'English'. Below the navigation bar is a secondary menu with 'My Portfolio', 'My Document', 'My Service Request', 'My Claim', 'Subscribe @ Great Eastern Takaful', 'Notifications', and 'Logout'. The main content area displays a 'Your Coverage Overview' section with a circular diagram showing 'FAMILY', 'HEALTH', 'WALTH', and 'PERSONAL ACCIDENT'. The text reads: 'Hi NYSVHDYIR Y/K KVIFNYO Your coverage analysis on Family Protection Your Benefits Coverage'. It lists three coverage types: 'Death coverage' (You are covered), 'Total & Permanent Disability coverage', and 'Hajj/Umrah Benefit'. A callout box for 'Death coverage' says 'You are covered. Get a review To ensure all your protection gaps are addressed, please contact your friendly Takaful Advisor today for a review. You may call our Customer Service Careline at 1300-13-8338 for further information.' Below this is a 'View Certificate Details' button. At the bottom, there is a section for 'My Family Protection Certificates' with a 'View All Certificates' button, a 'Collapse All' button, and a 'Download all certificates as PDF' button. A detailed view of a certificate is shown, titled 'Family Protection, 400 SUPREME-i', with 'Person Covered: NYSVHDYIR Y/K KVIF...'. It also shows 'Certificate starts on: 29 Mar 2019' and 'Contribution due: 29 Mar 2020'. A 'View Certificate Details' link is at the bottom.

- Step 1 • Click 'Register now'
- Step 2 • Click 'Yes' then 'Next'
- Step 3 • Key in Personal ID **OR** Certificate Number
- Step 4 • Key in six digits pin
- Step 5 • Key in Preferred name, Email address and Password
- Step 6 • Key in the pin number sent to your email address
- Step 7 • Click 'Login'
- Step 8 • Read & Accept 'Terms & Conditions'.
• Click 'I Agree'
- Step 9** • Dashboard page

Need help? Please contact us



1 300 13 8338 (Customer Careline)



i-greatcare@greateasterntakaful.com

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