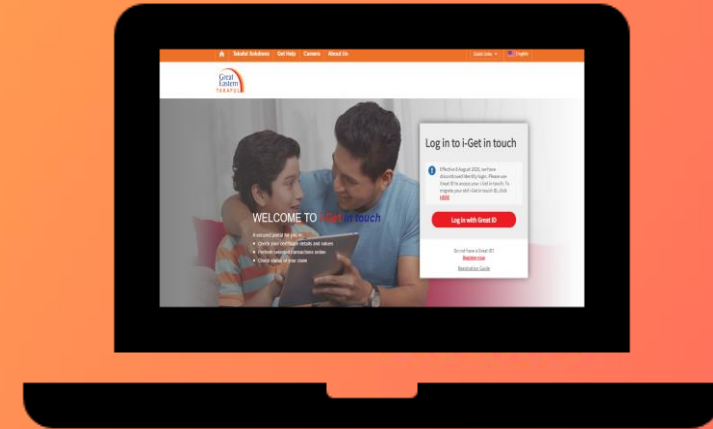


i-Get In Touch: RETRIEVE e-DOCUMENTS



i-Get In Touch: Retrieve e-Documents

MAIN MENU

1. Retrieve e-Documents through Notification



2. Retrieve e-Documents through Recent Correspondences



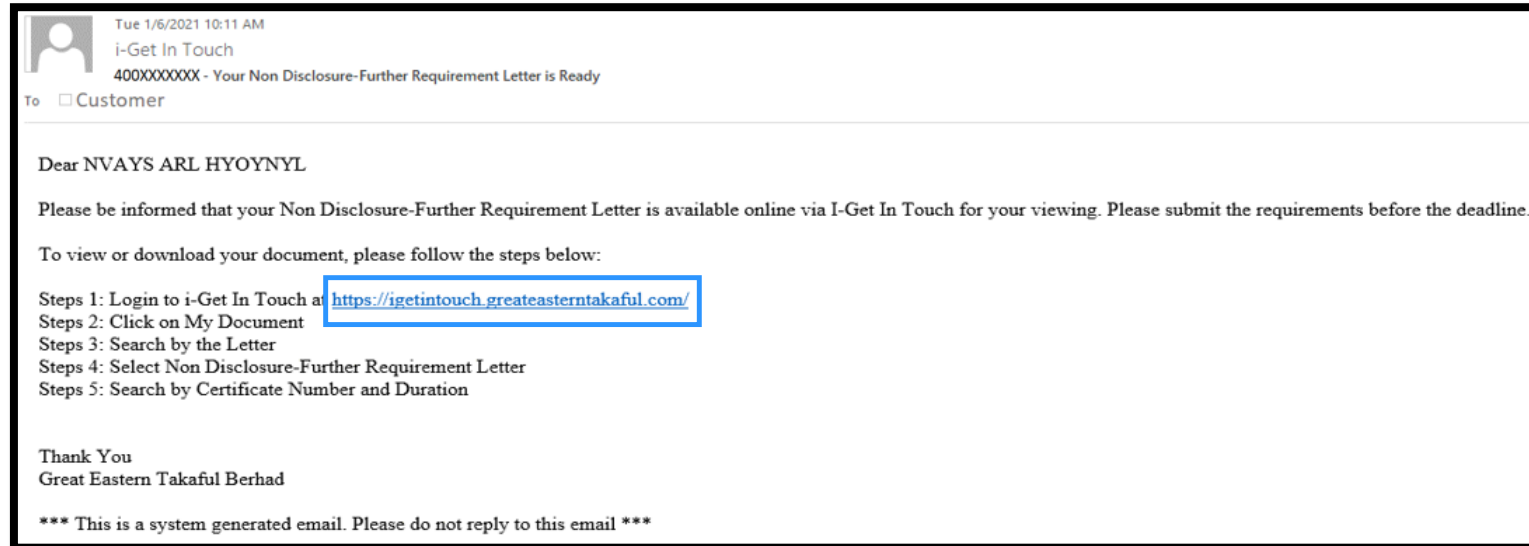
3. Retrieve e-Documents through My Document



i-Get In Touch: Retrieve e-Documents

Customer will be notified through email and SMS when e-Document is ready in i-Get In Touch portal.
Click the link as given below to login to the portal.

Email



SMS

GE Takaful.400XXXXXXX- Your Claim Rejection Letter is Ready in i-Get In Touch. Please login to <http://bit.ly/iGetinTouch>

1. Retrieve e-Documents through 'Notifications'

i-Get In Touch: Retrieve e-Documents

Step 1: Click 'Log in with GREAT ID'.



Navigation: Home, Takaful Solutions, Get Help, Careers, About Us

Great Eastern TAKAFUL

WELCOME TO i-Get in touch

- Check your certificate details and values
- Perform selected transactions online
- Check status of your claim

Log in to i-Get in touch

Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your i-Get in touch. To migrate your old i-Get in touch ID, click [HERE](#)

Log in with Great ID

Do not have a Great ID?
[Register now](#)
[Registration Guide](#)

- Step 1** • Click 'Login with Great ID'
- Step 2 • Key in Great ID and Password
- Step 3 • At the Dashboard, go to 'Notifications' and click 'View all Notifications'
- Step 4 • Select document needed and click 'Here' to view and download.
- Step 5 • Document is ready to be view and download

Need help?

For customer service
1 300 13 8338

Email Us

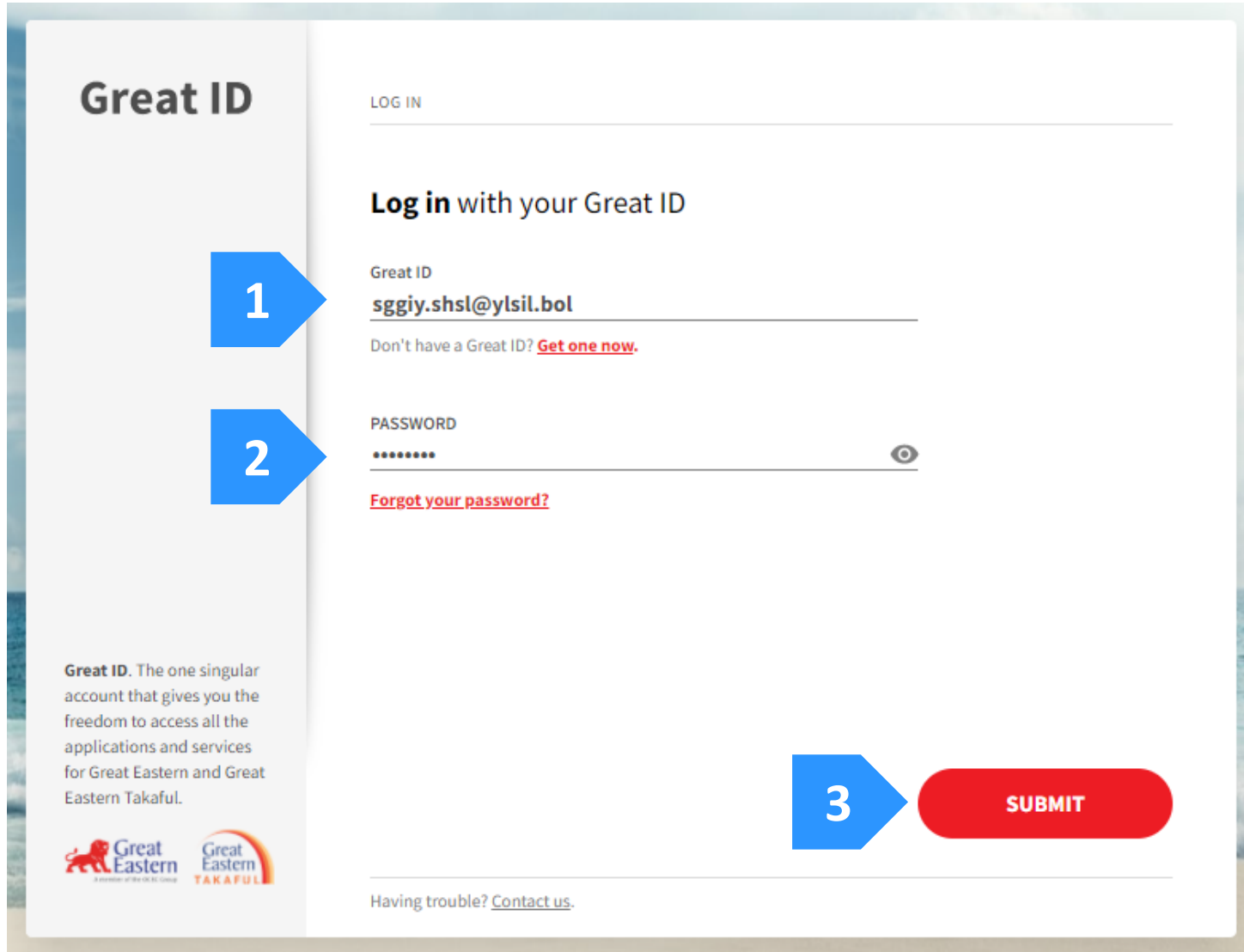
Visit Us

Make a claim

Find a Takaful Advisor

i-Get In Touch: Retrieve e-Documents

Step 2: Key in 'GREAT ID' and 'Password', then click 'Submit'.




Great ID

LOG IN

Log in with your Great ID

Great ID
sggiy.shsl@ylsil.bol



Don't have a Great ID? [Get one now.](#)

PASSWORD
..... 

[Forgot your password?](#)

3 **SUBMIT**

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Having trouble? [Contact us.](#)

Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'Notifications' and click 'View all Notifications'

Step 4

- Select document needed and click 'Here' to view and download.

Step 5

- Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 3: After login, click 'Notification'. Next, click 'View All Notifications'.

- Step 1
 - Click 'Login with Great ID'
- Step 2
 - Key in Great ID and Password
- Step 3
 - At the Dashboard, go to 'Notifications' and click 'View all Notifications'
- Step 4
 - Select document needed and click 'Here' to view and download.
- Step 5
 - Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 4: Choose document needed and click 'here' to view and download the document.

The screenshot shows the user dashboard with a navigation bar at the top containing 'Takaful Solutions', 'Get Help', 'Careers', 'About Us', 'Quick Links', 'My Account', and 'English'. Below the navigation bar is the Great Eastern Takaful logo and a menu with 'My Portfolio', 'My Document', 'My Service Request', 'My Claim', 'Subscribe @ Great Eastern Takaful', 'Notifications' (with a red badge showing '3'), and 'Logout'. The 'Notifications' section is expanded, showing a 'View All (3)' dropdown and a 'Delete' button. A table of notifications is displayed with the following data:

Date	Type	Description	Actions
08 Jul 2021	My Document	Alteration/Claim Status Update Letter Is Generated Your e-letter for certificate 400XXXXXXX has been generated. Refer to My Document or click here to view your document	
08 Jul 2021	My Document	Alteration/Claim Status Update Letter Is Generated Your e-letter for certificate 400XXXXXXX has been generated. Refer to My Document or click here to view your document	
08 Jul 2021	My Document	Alteration/Claim Status Update Letter Is Generated Your e-letter for certificate 400XXXXXXX has been generated. Refer to My Document or click here to view your document	

- Step 1
 - Click 'Login with Great ID'
- Step 2
 - Key in Great ID and Password
- Step 3
 - At the Dashboard, go to 'Notifications' and click 'View all Notifications'
- Step 4**
 - Select document needed and click 'Here' to view and download.
- Step 5
 - Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 5: Document is ready to be view or download.



Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'Notifications' and click 'View all Notifications'

Step 4

- Select document needed and click 'Here' to view and download.

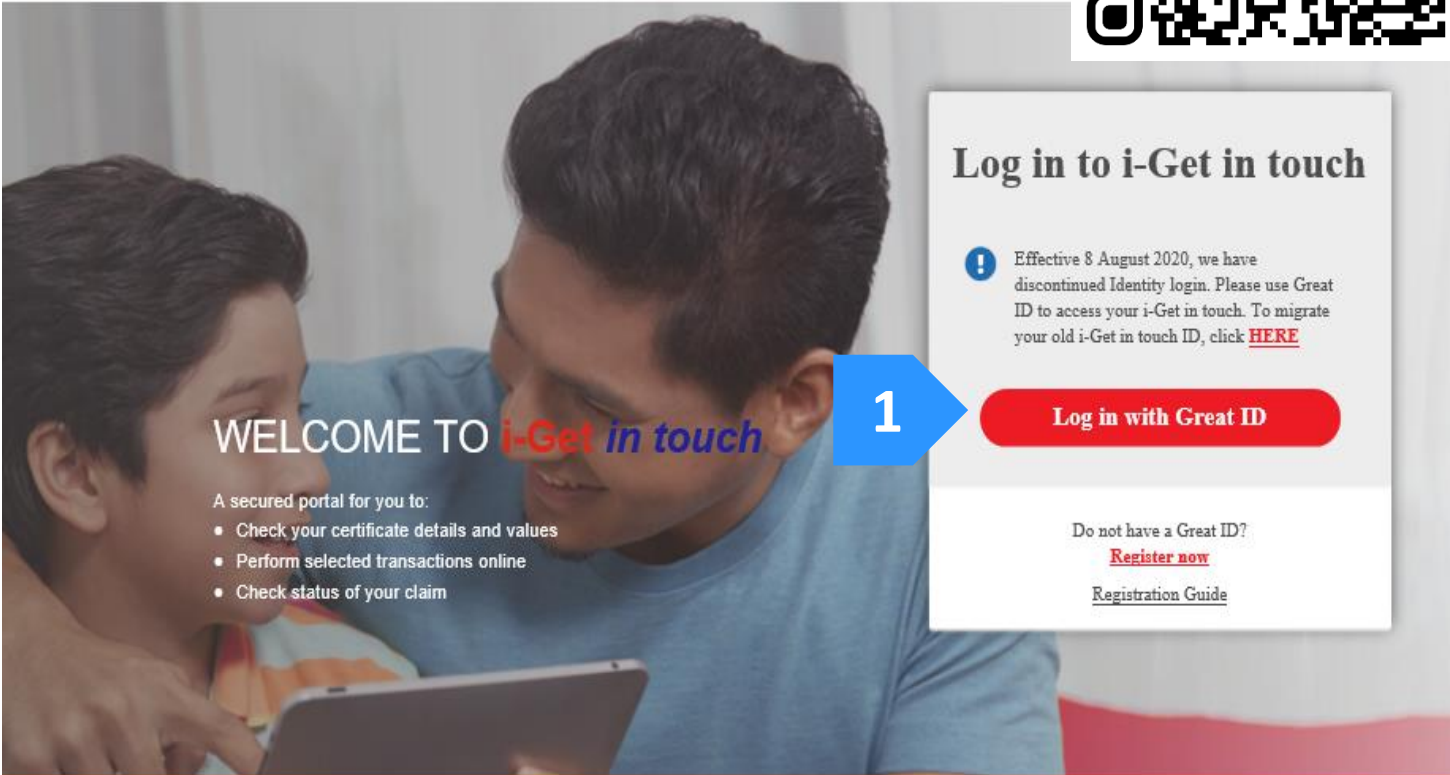
Step 5

- Document is ready to be view and download

**2. Retrieve e-Documents
through
'Recent Correspondence'**

i-Get In Touch: Retrieve e-Documents

Step 1: Click 'Log in with GREAT ID'.



Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'My Document' and click 'Recent Correspondence'

Step 4

- Select document needed and click the icon to view and download.

Step 5

- Document is ready to be view and download

Need help?

For customer service
1 300 13 8338

Email Us

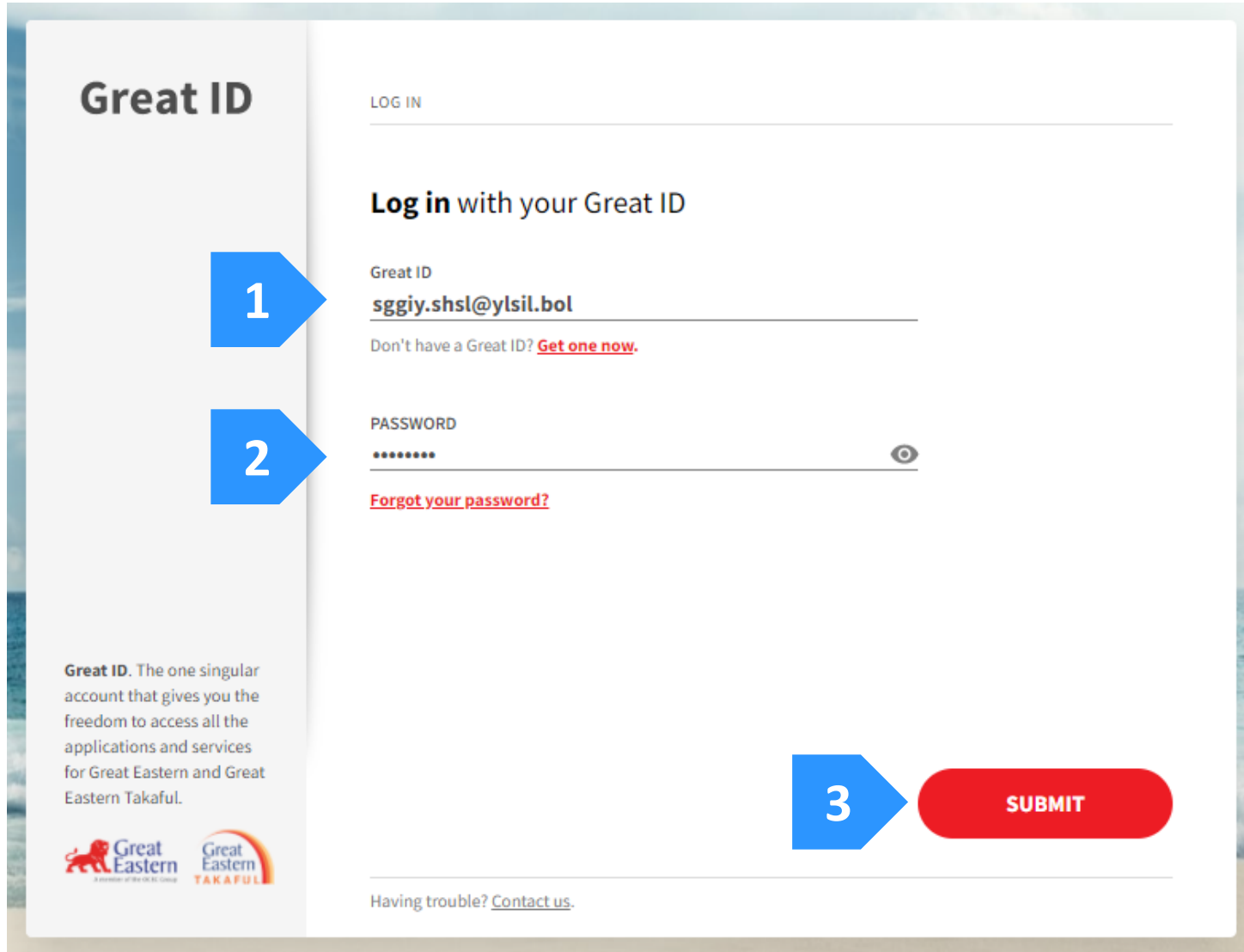
Visit Us

Make a claim

Find a Takaful Advisor

i-Get In Touch: Retrieve e-Documents

Step 2: Key in 'GREAT ID' and 'Password', then click 'Submit'.




Great ID

LOG IN

Log in with your Great ID

Great ID
sggiy.shsl@yilsil.bol



Don't have a Great ID? [Get one now.](#)

PASSWORD
..... 

[Forgot your password?](#)

3 **SUBMIT**

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Having trouble? [Contact us.](#)

Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'My Document' and click 'Recent Correspondence'

Step 4

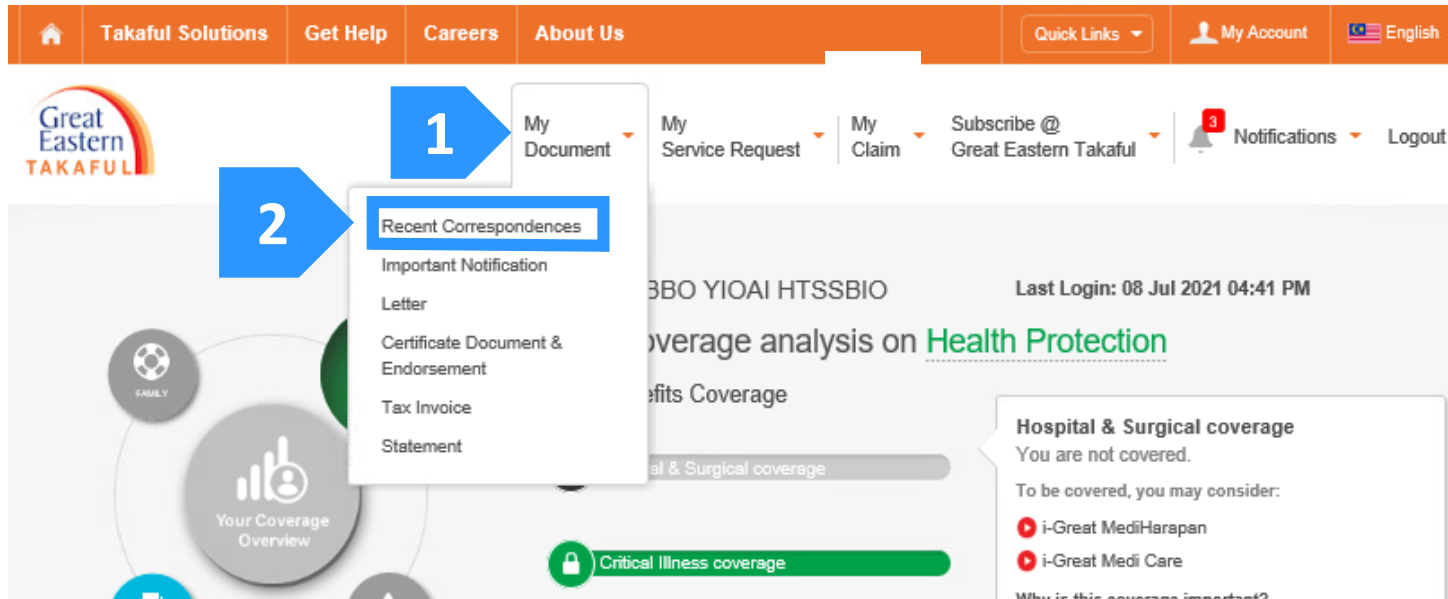
- Select document needed and click the icon to view and download.

Step 5

- Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 3: Under 'My Document', select 'Recent Correspondence'.



Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'My Document' and click 'Recent Correspondence'

Step 4

- Select document needed and click the icon to view and download.

Step 5

- Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 4: Select document needed and click document icon under the 'Actions' column to view or download document.

Home | Takaful Solutions | Get Help | Careers | About Us | Quick Links | My Account | English



My Portfolio | My Document | My Service Request | My Claim | Subscribe @ Great Eastern Takaful | Notifications (3) | Logout

My Recent Correspondences

Period	Document Name	Certificate Number, Plan Name, Person Covered Name	Category	Actions
07 Jul 2021	Claim Rejection Letter	400XXXXXXX i-GREAT IQRA'	Letter	1
07 Jul 2021	Claim Rejection Letter	400XXXXXXX i-GREAT IQRA'	Letter	
07 Jul 2021	Claim Rejection Letter	400XXXXXXX i-GREAT IQRA'	Letter	

We have made available copies of the following statements on this portal for the stated period as we like to provide you with the latest information regarding the certificate movements over the years.

Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'My Document' and click 'Recent Correspondence'

Step 4

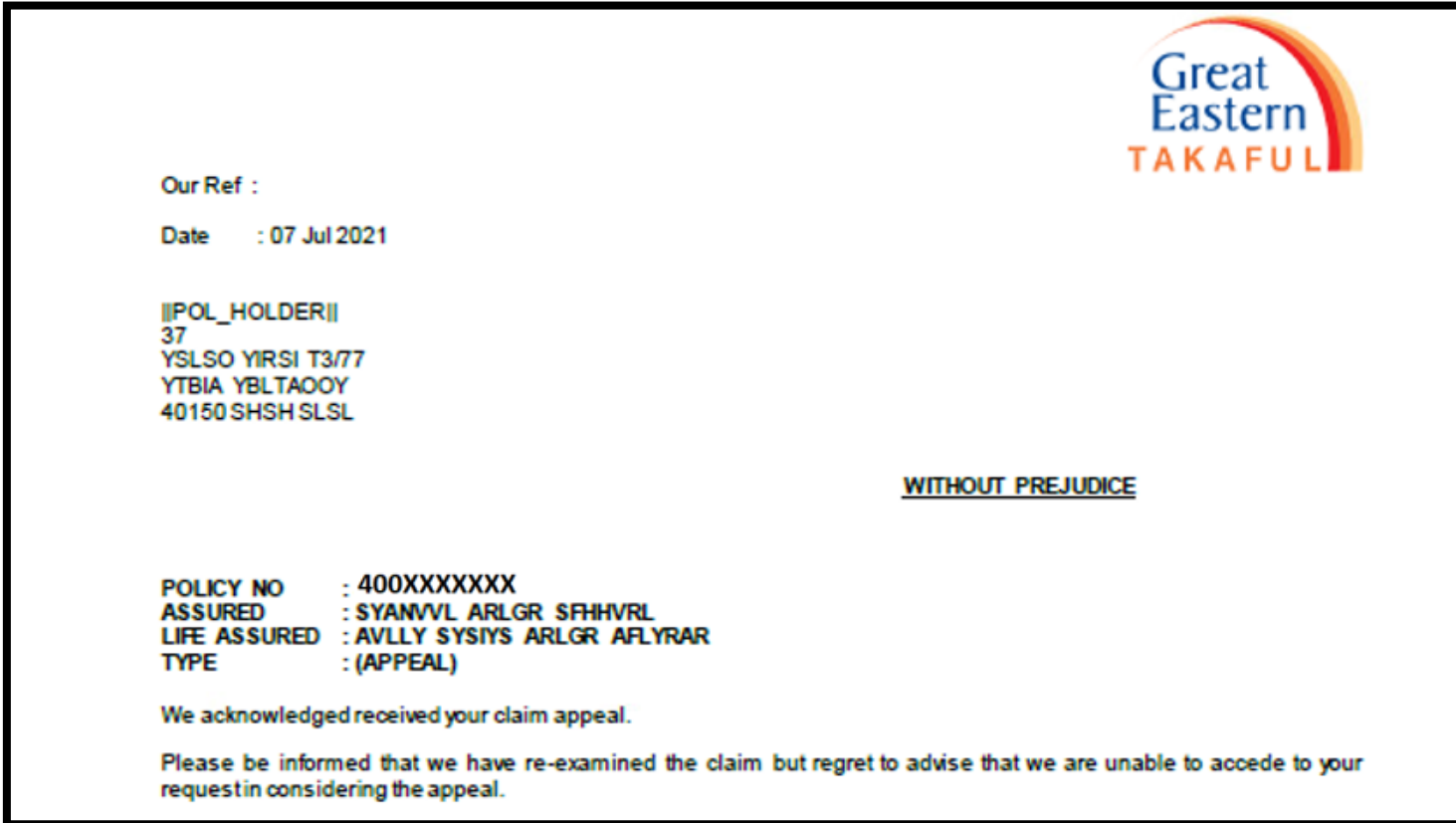
- Select document needed and click the icon to view and download.

Step 5

- Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 5: Document is ready to be view or download.



Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'My Document' and click 'Recent Correspondence'

Step 4

- Select document needed and click the icon to view and download.

Step 5

- Document is ready to be view and download

3. Retrieve e-Documents through My Document

i-Get In Touch: Retrieve e-Documents

Step 1: Click 'Log in with GREAT ID'.



Navigation: Home | Takaful Solutions | Get Help | Careers | About Us

Great Eastern TAKAFUL

WELCOME TO *i-Get in touch*

A secured portal for you to:

- Check your certificate details and values
- Perform selected transactions online
- Check status of your claim

Log in to i-Get in touch

Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your i-Get in touch. To migrate your old i-Get in touch ID, click [HERE](#)

Log in with Great ID

Do not have a Great ID?
[Register now](#)
[Registration Guide](#)

- Step 1** • Click 'Login with Great ID'
- Step 2 • Key in Great ID and Password
- Step 3 • At the Dashboard, go to 'My Document' and select any document category
- Step 4 • Select document needed and click the icon to view and download.
- Step 5 • Document is ready to be view and download

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For customer service
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Email Us

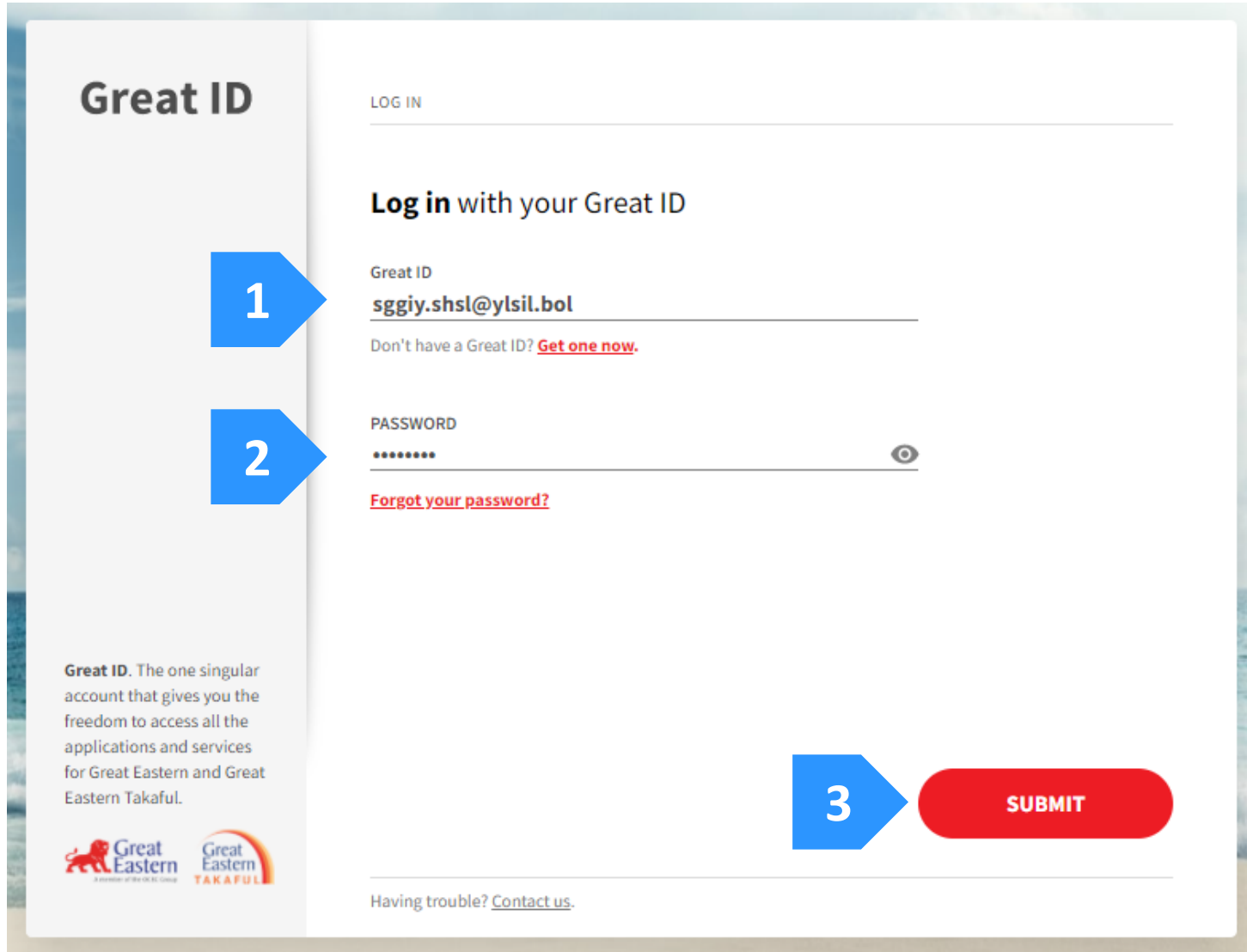
Visit Us

Make a claim

Find a Takaful Advisor

i-Get In Touch: Retrieve e-Documents

Step 2: Key in 'GREAT ID' and 'Password', then click 'Submit'.




Great ID

LOG IN

Log in with your Great ID

Great ID
sggiy.shsl@ylsil.bol



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PASSWORD
..... 

[Forgot your password?](#)

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Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'My Document' and select any document category

Step 4

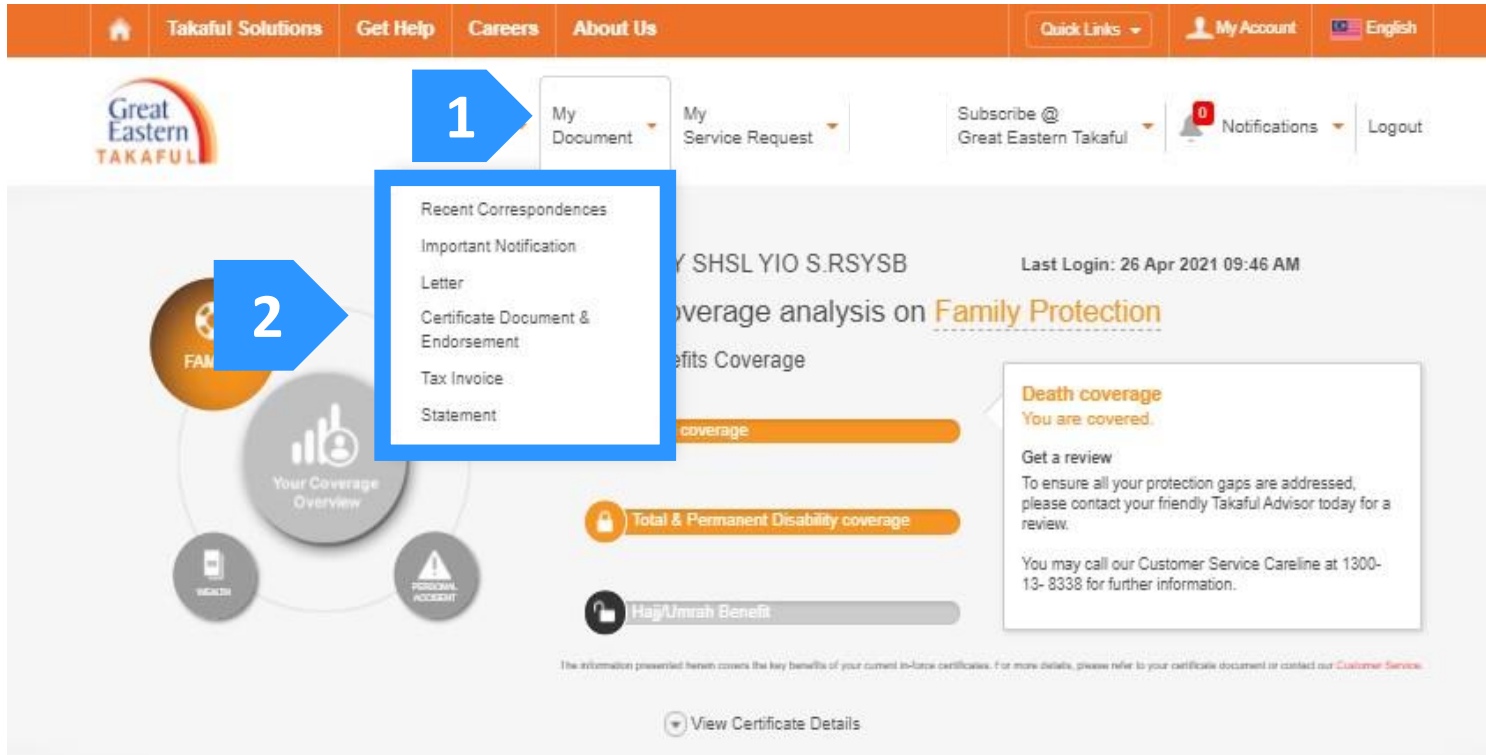
- Select document needed and click the icon to view and download.

Step 5

- Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 3: Under 'My Document', select Document Category.



Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'My Document' and select any document category

Step 4

- Select document needed and click the icon to view and download.

Step 5

- Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 4: Select document needed, then click document icon under 'Actions' column to view and download document.

The screenshot shows the 'My Letter' section of the Great Eastern Takaful portal. At the top, there is a navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. Below this, there are user-specific links: 'My Portfolio', 'My Document', 'My Service Request', 'My Claim', 'Subscribe @ Great Eastern Takaful', 'Notifications' (with a red badge showing '3'), and 'Logout'. The 'My Letter' section features a search filter for 'Document Type' with a dropdown menu and a search button. A callout box points to the dropdown menu with the text: 'You can search the document by select the Document Type in the drop down list'. Below the search filter is a table with the following data:

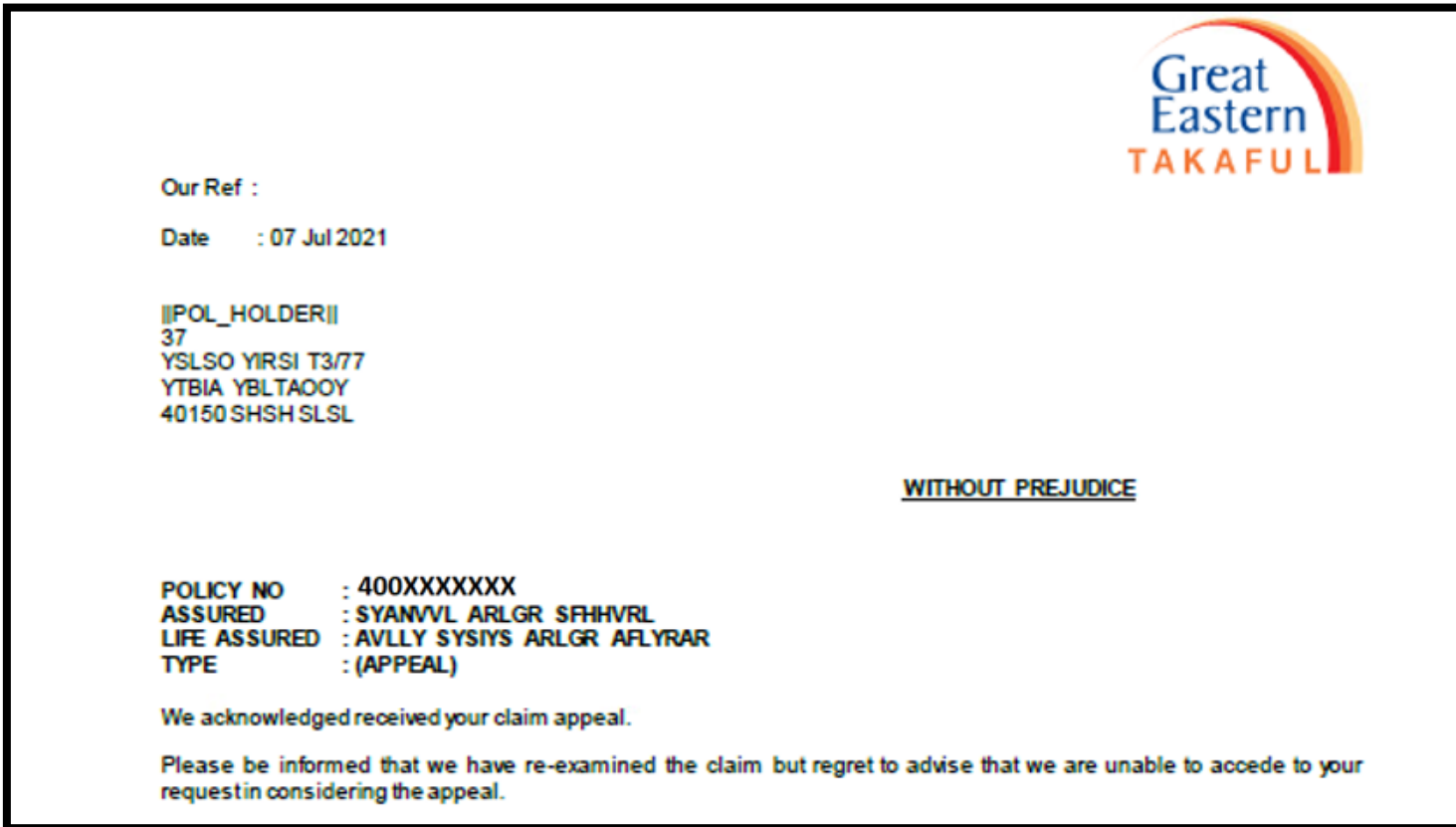
Period	Document Name	Certificate Number, Plan Name, Person Covered Name	Actions
07 Jul 2021	Claim Rejection Letter	400XXXXXXX i-GREAT IQRA'	
07 Jul 2021	Claim Rejection Letter	400XXXXXXX i-GREAT IQRA'	
07 Jul 2021	Claim Rejection	400XXXXXXX i-GREAT IQRA'	

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- Step 1**
 - Click 'Login with Great ID'
- Step 2**
 - Key in Great ID and Password
- Step 3**
 - At the Dashboard, go to 'My Document' and select any document category
- Step 4**
 - Select document needed and click the icon to view and download.
- Step 5**
 - Document is ready to be view and download

i-Get In Touch: Retrieve e-Documents

Step 5: Document is ready to be view and download.



Step 1

- Click 'Login with Great ID'

Step 2

- Key in Great ID and Password

Step 3

- At the Dashboard, go to 'My Document' and select any document category

Step 4

- Select document needed and click the icon to view and download.

Step 5

- Document is ready to be view and download

Need help? Please contact us at



1 300 13 8338 (Customer Careline)



i-greatcare@greasterntakaful.com

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