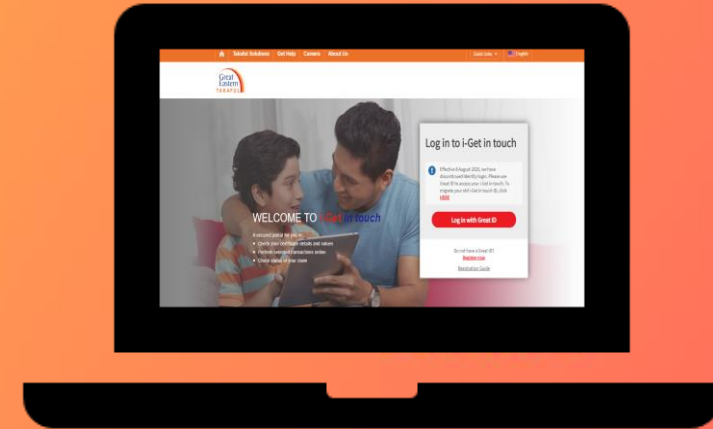


i-Get In Touch: RETRIEVE e-DOCUMENTS



i-Get In Touch: Retrieve e-Documents

Step 1: Click 'Log in with GREAT ID'.



Navigation: Home, Takaful Solutions, Get Help, Careers, About Us

Great Eastern TAKAFUL logo

WELCOME TO **i-Get in touch**

- Check your certificate details and values
- Perform selected transactions online
- Check status of your claim

1 Log in to i-Get in touch

Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your i-Get in touch. To migrate your old i-Get in touch ID, click [HERE](#)

Log in with Great ID

Do not have a Great ID?
[Register now](#)
[Registration Guide](#)

Need help? For customer service 1 300 13 8338

Email Us Visit Us Make a claim Find a Takaful Advisor

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

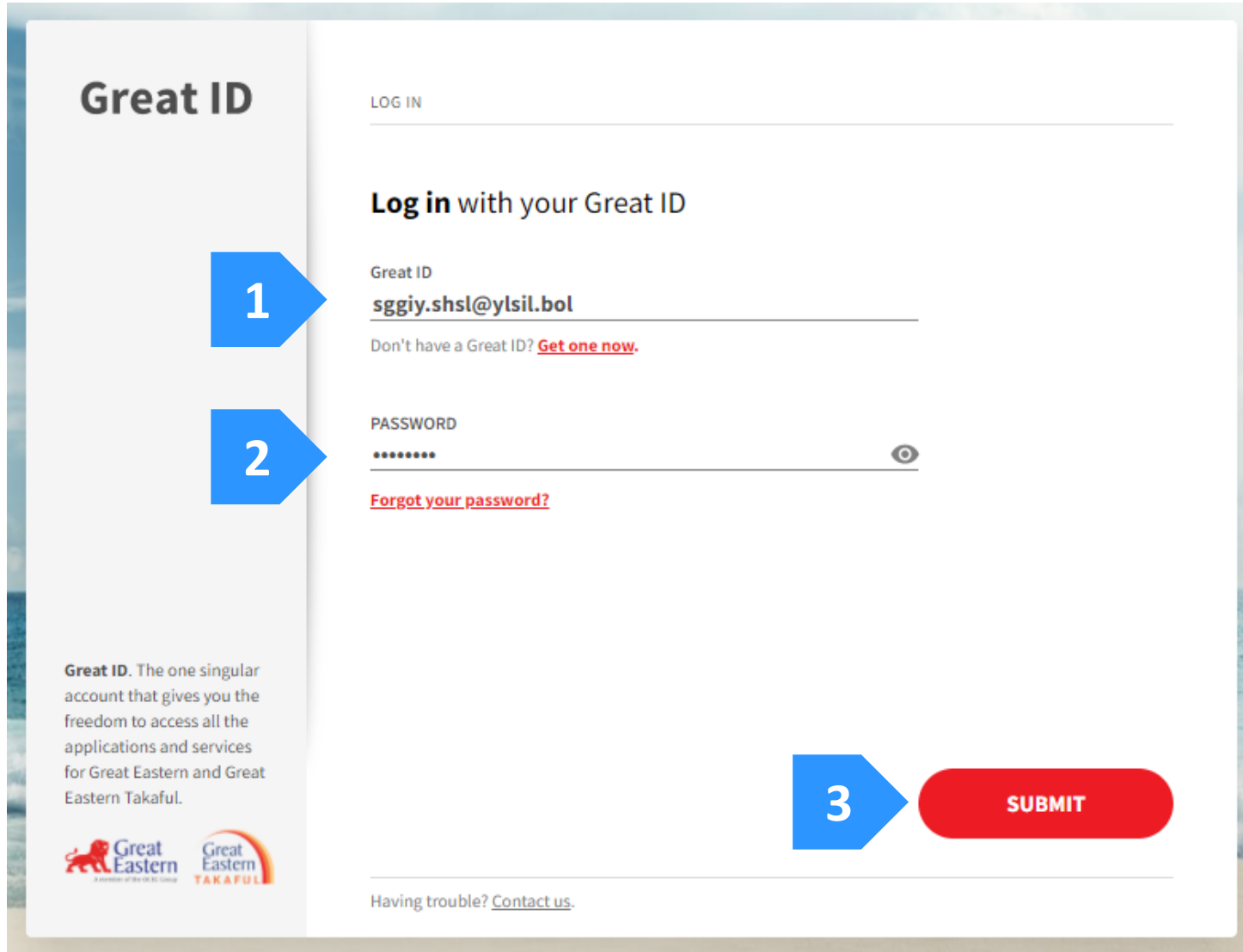
- Click on 'My Documents'.
- Select Document Category. (Eg : Letter)

Step 6

- Choose documents under 'Document Type'.
- Choose 'Duration', and click 'Search'.
- Click on 'Actions' to view or download e-Docs.

i-Get In Touch: Retrieve e-Documents

Step 2: Key in 'GREAT ID' and 'Password', then click 'Submit'.



Great ID

LOG IN

Log in with your Great ID

Great ID



Don't have a Great ID? [Get one now.](#)

PASSWORD

[Forgot your password?](#)

3

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Having trouble? [Contact us.](#)

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Documents'.
- Select Document Category. (Eg : Letter)

Step 6

- Choose documents under 'Document Type'.
- Choose 'Duration', and click 'Search'.
- Click on 'Actions' to view or download e-Docs.

i-Get In Touch: Retrieve e-Documents

Step 3: Key in the six-digit pin number sent to your registered mobile number, then click 'Next'.

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Documents'.
- Select Document Category. (Eg : Letter)

Step 6

- Choose documents under 'Document Type'.
- Choose 'Duration', and click 'Search'.
- Click on 'Actions' to view or download e-Docs.

i-Get In Touch: Retrieve e-Documents

Step 4: Read and Accept 'Terms & Conditions'. Click 'I Agree'.

Great Eastern Takaful i-Get in touch Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of this website, including the web-account ("i-Get in touch") granted by Great Eastern Takaful Berhad ("GETB") to you. Please read the Terms and Conditions carefully before accessing and using this website.

1. ACCESS AND USE

1.1 By viewing, accessing and using this website, you agree to be bound by the Terms and Conditions, GETB's Client Charter & Customer Service Charter, Privacy Policy and Personal Data Protection Notice (available at <https://www.greastertakaful.com>)

1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.

1.3 GETB is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in GETB's sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless GETB is unable to do so due to circumstances beyond GETB's reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.

2. YOUR CONDUCT

2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from GETB or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.

2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects GETB's rights or the rights of others, which is morally offensive, adversely affects GETB's internet takaful system or the security of GETB's internet takaful system or which is otherwise against the law.

2.3 In the event you breach any of the provision to the Terms and Conditions, GETB reserves the rights to restrict, suspend or terminate your i-Get in touch.

3. PASSWORD CONFIDENTIALITY

3.1 You may apply to subscribe to i-Get in touch through this website (or any other application channels made available by GETB from time to time) in which you are required to go through a registration process by entering certain information as may be required by GETB. GETB will forward to you your default password for first-time log in.

3.2 Upon receiving the default password from GETB, you will be required to follow the on-screen guided steps, including acknowledging that you have read and accepted this Clause 3, in order to complete the registration process.



Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

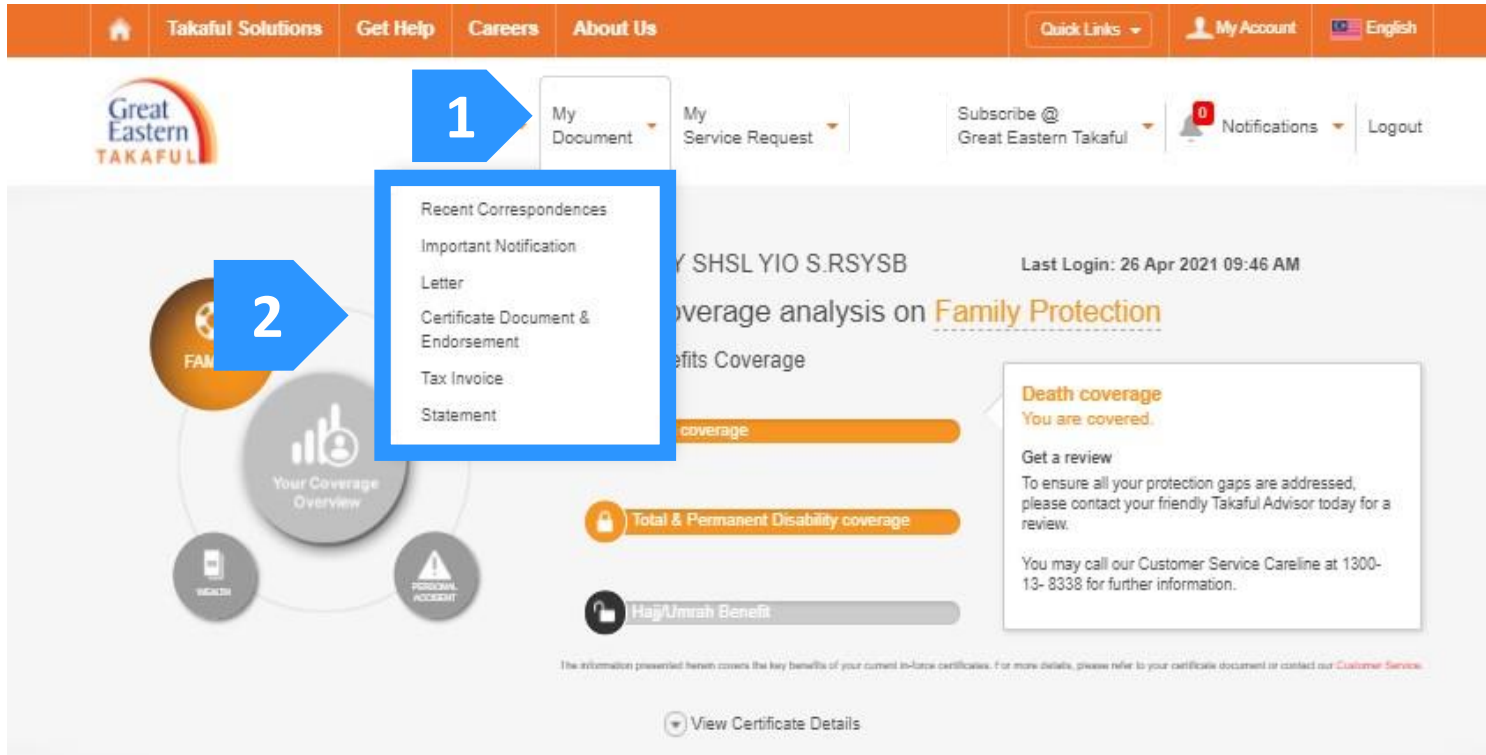
- Click on 'My Documents'.
- Select Document Category. (Eg : Letter)

Step 6

- Choose documents under 'Document Type'.
- Choose 'Duration', and click 'Search'.
- Click on 'Actions' to view or download e-Docs.

i-Get In Touch: Retrieve e-Documents

Step 5: Under 'My Document', select Document Category.



TIPS:

1. You may check for latest upload of documents under '[Notifications](#)' and '[Recent Correspondences](#)'.
2. You will also be notified of latest upload of documents in i-Get In Touch [via email or SMS](#), provided your personal information is updated.

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Documents'.
- Select Document Category. (Eg : Letter)

Step 6

- Choose documents under 'Document Type'.
- Choose 'Duration', and click 'Search'.
- Click on 'Actions' to view or download e-Docs.

i-Get In Touch: Retrieve e-Documents

Step 6: Choose the 'Document Type', 'Certificate Number', 'Duration', and click 'Search'.

My Letter ▾

1

Document Type *

Please select

Please select

Contribution Payment Frequency Alteration Letter

Contribution Payment Method Alteration Letter

Certificate Number, Plan Name, Person Covered Name

Actions

i-GREAT MEGA
SGGIY SHSL YIO S.RSYSB

07 Mar 2021

Contribution Payment Method Alteration Letter

i-GREAT MEGA
SGGIY SHSL YIO S.RSYSB

My Letter ▾

Document Type *

Contribution Payment Frequency ▾

Certificate Number *

i-GREAT ME

2

Duration *

2021

Search

Clear

Period ▾

Document Name ▾

Certificate Number, Plan Name, Person Covered Name

Actions

09 Mar 2021

Contribution Payment Frequency Alteration Letter

i-GREAT MEGA
SGGIY SHSL YIO S.RSYSB

3

We have made available copies of the following statements on this portal for the stated period as we like to provide you with the latest information regarding the certificate movements over the years.

Step 1

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Step 2

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- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Documents'.
- Select Document Category. (Eg : Letter)

Step 6

- Choose documents under 'Document Type'.
- Choose 'Duration', and click 'Search'.
- Click on 'Actions' to view or download e-Docs.

i-Get In Touch: Retrieve e-Documents

Example of an E-Letter:

GREAT EASTERN TAKAFUL BERHAD (916257-H)
Head Office : Lvl 3 Menara Great Eastern 303 Jalan Ampang 50450 Kuala Lumpur
Customer Service Careline : 1-300 - 13-8338 Fax : (603) 4259 8808
E-mail : i-greatcare@greateastertakaful.com Website : www.greateastertakaful.com



Our Ref : GEITO_NA1

07/03/2021

035/3
ENCIK SGGIY SHSL YIO S.RSYSB
OO 93 YLSO LBASGSSS T97/977
BLLIOS ABSA T97
40160 SHSH SLSL

Dear Sir / Madam,

CERTIFICATE NO :
PERSON COVERED : **SGGIY SHSL YIO S.RSYSB**

Thank you for your request to change the contribution frequency. The details are as follows:

Effective Date of Change : 16/02/2021
Revised Contribution : RM 975.00* Quarterly
Contribution Method : Credit Card

Step 1

- Click 'Log In with GREAT ID'.

Step 2

- Key in 'GREAT ID' and 'Password'.
- Click 'Submit'.

Step 3

- Key in six-digit pin number.
- Click 'Next'.

Step 4

- Read and Accept 'Terms & Conditions'.
- Click 'I Agree'.

Step 5

- Click on 'My Documents'.
- Select Document Category. (Eg : Letter)

Step 6

- Choose documents under 'Document Type'.
- Choose 'Duration', and click 'Search'.
- Click on 'Actions' to view or download e-Docs.

Need help? Please contact us at



1 300 13 8338 (Customer Careline)



i-greatcare@greasterntakaful.com

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