

How to update personal profile



Step 1: Key-in Login ID and password and then click Login

The screenshot shows the Great Eastern Takaful website's login page. At the top, there is a navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us', along with 'Quick Links', 'Login', and 'English'. The Great Eastern Takaful logo is on the left. The main content area features a background image of a man and a woman looking at a tablet. The text 'WELCOME TO i-Get in touch' is displayed, followed by a list of services: 'Check your certificate details and values', 'Perform selected transactions online', and 'Check status of your claim'. A callout box points to the 'Log in with Great ID' button, containing the text: 'Click 'Log in with Great ID' and key in your Great ID accordingly'. To the right, a white box titled 'Log in to i-Get in touch' contains an information icon and a message: 'Effective 8 August 2020, we have discontinued Identity login. Please use Great ID to access your e-Connect. To migrate your old e-Connect ID, click [HERE](#)'. Below this is the 'Log in with Great ID' button and a 'Do not have a Great ID? [Register now](#)' link. The footer includes 'Need help?' with a phone icon and the number '1 300 13 8338', and buttons for 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'.

Step 2: Click at 'My Account' and at the drop-down list, click 'View Profile'

The screenshot displays the Great Eastern Takaful website interface. At the top, there is a navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. A 'My Account' button is highlighted with a red box. Below it, a dropdown menu is open, showing options like 'View Portfolio', 'View Profile' (highlighted with a red box), 'Change Password', and 'Logout'. The main content area shows a user profile for 'Hi AYGFX HVIR HSVA YAOYL ARL HSVA RAIYSRN' with a 'Last Login:' timestamp. A 'Your coverage analysis on Family Protection' section is visible, with a 'Your Coverage Overview' diagram and a list of benefits: 'Death coverage', 'Total & Permanent Disability coverage' (highlighted with a green box), and 'Hajj/Umrah Benefit'. A 'View Certificate Details' button is located below the benefits list. At the bottom, there is a section for 'My Family Protection Certificates' with a 'View All Certificates' button and a 'Download all certificates as PDF' button.

Step 3: To update your personal information, click at 'Profile Information. Customers' personal details and contact details will be displayed. Click the 'Update' button.

Profile Information  Certificate Addresses 

Personal Details

Certificate Owner	AYGFX HVIR HSVA YAOYL ARL HSVA RAIYSRN	Date of Birth	09 Sep 1961
NRIC/Passport No.	610909-32-8239		

Contact Details



Mobile	+ 60 121212121	Office	+ 60 -
Home	+ 60 -	Email Address	HSYAYAOYL@DVHGHGYI.XLN. NS

Note:
1. Updated Contact Details will be reflected in i-Get In Touch within 15 minutes.
2. Updating of Mobile number will not change the OTP Mobile number in our records. To update OTP Mobile number, please use our 2FA Services Form.

Update **View Certificates**

Step 4: Update the necessary information. Then click 'Preview' button to check the changes made.

My Profile

Profile Information  Certificate Addresses 

Profile Update


Contact Details

Mobile*	MALAYSIA ▼	+60	123456789	Office	MALAYSIA ▼	+60	342567111
Home	MALAYSIA ▼	+60	333758923	Email Address*	testing@champion.com		

Note:

- Updated Contact Details will be reflected in i-Get In Touch within 15 minutes.
- Updating of Mobile number will not change the OTP Mobile number in our records. To update OTP Mobile number, please use our 2FA Services Form.

Cancel Preview

Back to top 

Step 5: Click at the 'Declaration' box and click 'Submit' button.

Preview Contact

Mobile	+60 123456789	Office	+60 342567111
Home	+60 333758923	Email Address	testing@champion.com

Note:
1. Updated Contact Details will be reflected in i-Get In Touch within 15 minutes.
2. Updating of Mobile number will not change the OTP Mobile number in our records. To update OTP Mobile number, please use our 2FA Services Form.

Declaration

I hereby give my authorisation to make the corrections / changes indicated below.

By providing the information here, I agree and consent to Great Eastern Takaful Berhad ("Company"), as well as its Takaful Advisors ("Representatives") collecting, using, disclosing and sharing amongst themselves my personal data, and disclosing such personal data to the Company's authorised service providers and relevant third parties for purposes reasonably required by the Company to provide the products or services which I am applying for.

These purposes are set out in Great Eastern Takaful Berhad's Personal Data Protection Notice, which is accessible at <https://www.greastertakaful.com/en/terms-and-conditions.html> and which I confirm I have read and understood.

I accept the terms and conditions as stated above.

Step 6: An OTP will be sent to your registered mobile number. Key-in the OTP and click 'Submit' button

The screenshot shows the Great Eastern Takaful website interface. At the top, there is a navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. On the right side of the navigation bar, there are links for 'Quick Links', 'My Account', and 'English'. Below the navigation bar, the Great Eastern Takaful logo is on the left, and a user menu is on the right with options: 'My Portfolio', 'My Document', 'My Service Request', 'Subscribe @ Great Eastern Takaful', 'Notifications', and 'Logout'. The main content area is titled 'One Time Password' and contains the instruction: 'Please enter your one time password sent to your mobile no.'. Below this is a text input field with a red border containing six dots, a red 'Submit' button, and a grey 'Cancel' button. A 'Resend One Time Password' button is located below the input field. A 'Back to top' button is in the bottom right of the main content area. The footer contains a 'Need help?' section with a phone icon and the number '1 300 13 8338', and four buttons: 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'. The bottom-most footer section has four columns: 'About Us' (Company Profile), 'Takaful Solutions' (Find the Right Plan), 'Get Help' (Overview), and 'Careers' (Overview).

Step 7: A notification will be displayed once the request is successfully submitted.

The screenshot displays the Great Eastern Takaful user interface. At the top, there is an orange navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. On the right side of this bar are 'Quick Links', 'My Account', and 'English'. Below the navigation bar, the Great Eastern Takaful logo is on the left, and a user menu is on the right containing 'My Portfolio', 'My Document', 'My Service Request', 'Subscribe @ Great Eastern Takaful', 'Notifications' (with a red badge showing '0'), and 'Logout'. The main content area features a 'My Profile' heading and a light gray notification box. The notification text reads: 'Your request to Update My Profile is successfully submitted.' followed by 'Reference No. : UIP-TMMP200212000557'. To the right of the text is a circular icon with a document and a checkmark. Below the notification are two buttons: 'Back to My Profile' (red) and 'Back to Dashboard' (dark gray). A 'Back to top' link with an upward arrow is located at the bottom right of the notification area. The footer is an orange bar with 'Need help?' on the left, a phone icon and the number '1 300 13 8338' in the center, and four buttons on the right: 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'.

Great Eastern
TAKAFUL

My Portfolio | My Document | My Service Request | Subscribe @ Great Eastern Takaful | Notifications | Logout

My Profile

Your request to Update My Profile is successfully submitted.

Reference No. : UIP-TMMP200212000557



Back to My Profile | Back to Dashboard

Back to top

Need help? | For customer service 1 300 13 8338 | Email Us | Visit Us | Make a claim | Find a Takaful Advisor

Step 8: After 15 minutes, you should be able to see the updated information.

My Profile

Profile Information  Certificate Addresses 

Personal Details

Certificate Owner	AYGFX HVIR HSV A YAOYL ARL HSV A RAIYSRN	Date of Birth	09 Sep 1961
NRIC/Passport No.	610909-32-8239		

Contact Details

Mobile	+ 60 123456789	Office	+ 60 342567111
Home	+ 60 333758923	Email Address	TESTING@CHAMPION.COM



Note:

1. Updated Contact Details will be reflected in i-Get In Touch within 15 minutes.
2. Updating of Mobile number will not change the OTP Mobile number in our records. To update OTP Mobile number, please use our 2FA Services Form.

To update certificate address

Step 1: Click at 'Certificate Addresses' button

My Profile

Profile Information  **Certificate Addresses** 

1. Update Certificate Address


Certificate No.	Plan Name	Address
4000342648	i-GREAT IQRA'	39 AYOYL KRL YLA XA NVOYSF 68000 YNKYLA

Disclaimer:

For Group Corporate Certificates
View and update of Certificate Address is not allowed for Group Corporate Certificate.



For GMBTS Certificates:
Any GMBTS Certificate that you've chosen on this address update, will reflect correspondence address of all your GMBTS certificates with us.
All correspondence or notices will follow the standing instruction of the respective master certificate holder/ scheme arrangements.

[Update](#) [View Certificates](#)

Back to top 

Step 2: Click the 'Update' button

My Profile

Profile Information  **Certificate Addresses** 

1. Update Certificate Address


Certificate No.	Plan Name	Address
4000342648	i-GREAT IQRA'	39 AYOYL KRLYLA XA NVOYSF 68000 YNKYLA

Disclaimer:

For Group Corporate Certificates
View and update of Certificate Address is not allowed for Group Corporate Certificate.

For GMBTS Certificates:
Any GMBTS Certificate that you've chosen on this address update, will reflect correspondence address of all your GMBTS certificates with us.
All correspondence or notices will follow the standing instruction of the respective master certificate holder/ scheme arrangements.

Update **View Certificates**

Back to top 

Step 3: Fill in the new address at the relevant lines. Fields marked with (*) are compulsory to be keyed-in.

Important Notes

1. The change of particulars will not be applicable to any group takaful corporate certificates participated by your employer. Please advise your HR to inform us of the required changes.
2. Request to change to Takaful Advisor's address and/or contact details is not allowed unless proof of relationship (spouse/child/parent), or proof of ID showing the new address is provided.

1. Update Certificate Address

New Address

Overseas

Address Line 1 *

Postal Code *

Address Line 2 *

City / Town *

Address Line 3

Country

MALAYSIA ▼

Address Line 4

Clear

Step 4: Once the postcode is keyed-in, it will auto filled according to the code selected. The country will be defaulted to 'Malaysia'. Fields marked with (*) are compulsory to be keyed-in.

Important Notes

1. The change of particulars will not be applicable to any group takaful corporate certificates participated by your employer. Please advise your HR to inform us of the required changes.
2. Request to change to Takaful Advisor's address and/or contact details is not allowed unless proof of relationship (spouse/child/parent), or proof of ID showing the new address is provided.

1. Update Certificate Address

New Address

Overseas

Address Line 1 *

19 Jalan Mawar 1

Postal Code *

50000

Address Line 2 *

Taman Mawar

City / Town *

KUALA LUMPUR

Address Line 3

Country

MALAYSIA

Address Line 4

Clear

Step 5: If the address is overseas address, click the 'Overseas' dropdown menu and choose the country. Continue key-in the address. Fields marked with (*) are compulsory to be keyed-in.

2. Request to change to Takaful Advisor's address and/or contact details is not allowed unless proof of relationship (spouse/child/parent), or proof of ID showing the new address is provided.

1. Update Certificate Address

New Overseas Address

Country *

Overseas

Address Line 1 *

Address Line 2 *

Address Line 3

Address Line 4

AFGHANISTAN

AFRIKA

ALAND ISLANDS

ALBANIA

ALDERNEY (CHANNEL IS

ALGERIA

Note: To include postal codes in the address lines


Step 6: Go to 'Select a Certificate'. The green tick will be auto –ticked to all certificates available. Click 'Deselect All' button to remove the green tick


2. Select a Certificate

[Deselect All](#)

Update	Certificate No.	Plan Name	Address
<input checked="" type="checkbox"/>	4000201567	i-GREAT DAMAI	9 AYOYL 3/8 GYNYL GYI 68000 YNKYLA
<input checked="" type="checkbox"/>	4000201630	i-GREAT DAMAI	9 AYOYL 3/8 GYNYL GYI 68000 YNKYLA

[Cancel](#) [Preview](#)

[Back to top](#) 

Need help?  For customer service
1 300 13 8338

[Email Us](#) [Visit Us](#) [Make a claim](#) [Find a Takaful Advisor](#)

Step 7: Select which certificate(s) that need to be updated to the new address. Then click 'Preview' button to view the updates.

2. Select a Certificate

Select All

Update	Certificate No.	Plan Name	Address
<input checked="" type="checkbox"/>	4000201567	i-GREAT DAMAI	9 AYOYL 3/8 GYNYL GYI 68000 YNKYLA
<input type="checkbox"/>	4000201630	i-GREAT DAMAI	9 AYOYL 3/8 GYNYL GYI 68000 YNKYLA

Cancel Preview

Back to top

Need help? For customer service 1 300 13 8338

Email Us Visit Us Make a claim Find a Takaful Advisor

Step 8: Click at the 'Declaration' box and click 'Submit' button.

Preview Certificate Address

Certificate No.	Plan Name	Address
4000201567	i-GREAT DAMAI	19 JALAN MAWAR 1 TAMAN MAWAR 50000 KUALA LUMPUR MALAYSIA

Declaration

I hereby give my authorisation to make the corrections / changes indicated below.


By providing the information here, I agree and consent to Great Eastern Takaful Berhad ("Company"), as well as its Takaful Advisors ("Representatives") collecting, using, disclosing and sharing amongst themselves my personal data, and disclosing such personal data to the Company's authorised service providers and relevant third parties for purposes reasonably required by the Company to provide the products or services which I am applying for.

These purposes are set out in Great Eastern Takaful Berhad's Personal Data Protection Notice, which is accessible at <https://www.greastertakaful.com/en/terms-and-conditions.html> and which I confirm I have read and understood.

I accept the terms and conditions as stated above.

Back

Submit

Back to top 

Step 9: An OTP will be sent to your registered mobile number. Key-in the OTP and click 'Submit' button

Home Takaful Solutions Get Help Careers About Us Quick Links My Account English

Great Eastern TAKAFUL My Portfolio My Document My Service Request Subscribe @ Great Eastern Takaful Notifications Logout

One Time Password

Please enter your one time password sent to your mobile no.

.....|

If you do not receive the password in the next 2 minutes, please click "Resend" button.

Back to top

Need help? For customer service 1 300 13 8338 Email Us Visit Us Make a claim Find a Takaful Advisor

About Us Takaful Solutions Get Help Careers

Step 10: A notification will be displayed once the request is successfully submitted. The data will be updated in the system on the same day. It will reflect the latest address in i-Get In Touch after 2 working days.



My Profile

Your request to Update My Profile is successfully submitted.

Reference No. : UIP-TMMP200217000559

Back to My Profile Back to Dashboard



Back to top

Need help?

For customer service
1 300 13 8338

Email Us

Visit Us

Make a claim

Find a Takaful Advisor