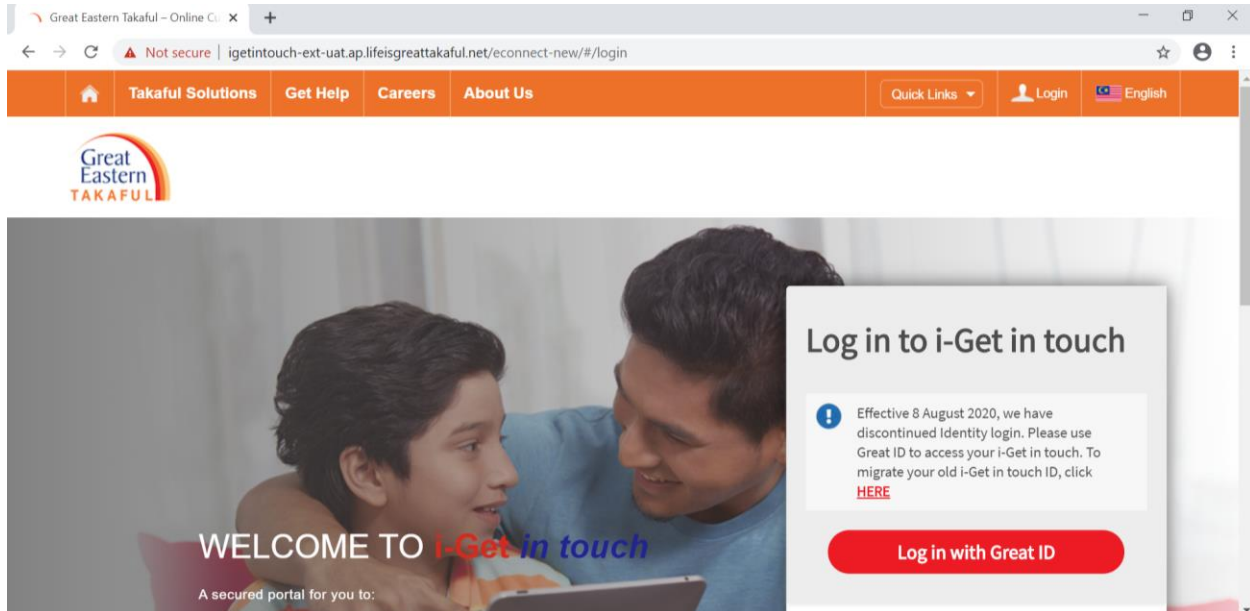
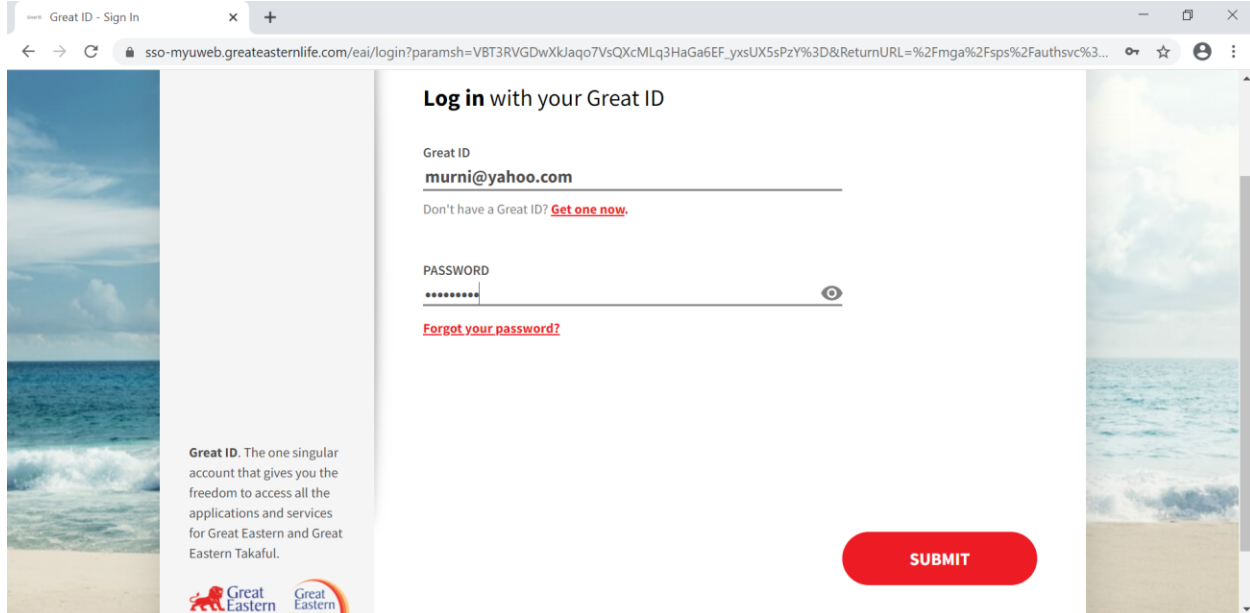


Steps to retrieve e-Letters in i-Get In Touch

1. Go to <https://igetintouch.greateastertakaful.com>



2. Log in with Great ID



3. Key in the OTP

Great Eastern

sso-myweb.greatasteamlife.com/mga/sps/authsvc?PolicyId=urn:ibm:security:authentication:asf:gelssosmsotp&Target=https://sso-myweb.greatasteamlife.com/m...

Great ID

VERIFICATION THROUGH MOBILE NUMBER

One-Time Password (OTP)

Please enter the six-digit pin sent to your mobile number: 12**56

Did not receive your pin? [Send again.](#)

No longer using that number? [Update your records.](#)

NEXT

Great ID. The one singular account that

4. Click "I Agree" to Proceed

Great Eastern Takaful – Online Cl... x +

Not secure | igetinouch-ext-uat.ap.lifeisgreataktakful.net/econnect-new/#/terms-and-conditions

Takaful Solutions Get Help Careers About Us Quick Links Login English

Great Eastern TAKAFUL

Great Eastern Takaful i-Get in touch Account Agreement

Terms and Conditions

The following terms and conditions ("**Terms and Conditions**") will govern the use of this website, including the web-account ("**i-Get in touch**") granted by Great Eastern Takaful Berhad ("**GETB**") to you. Please read the Terms and Conditions carefully before accessing and using this website.

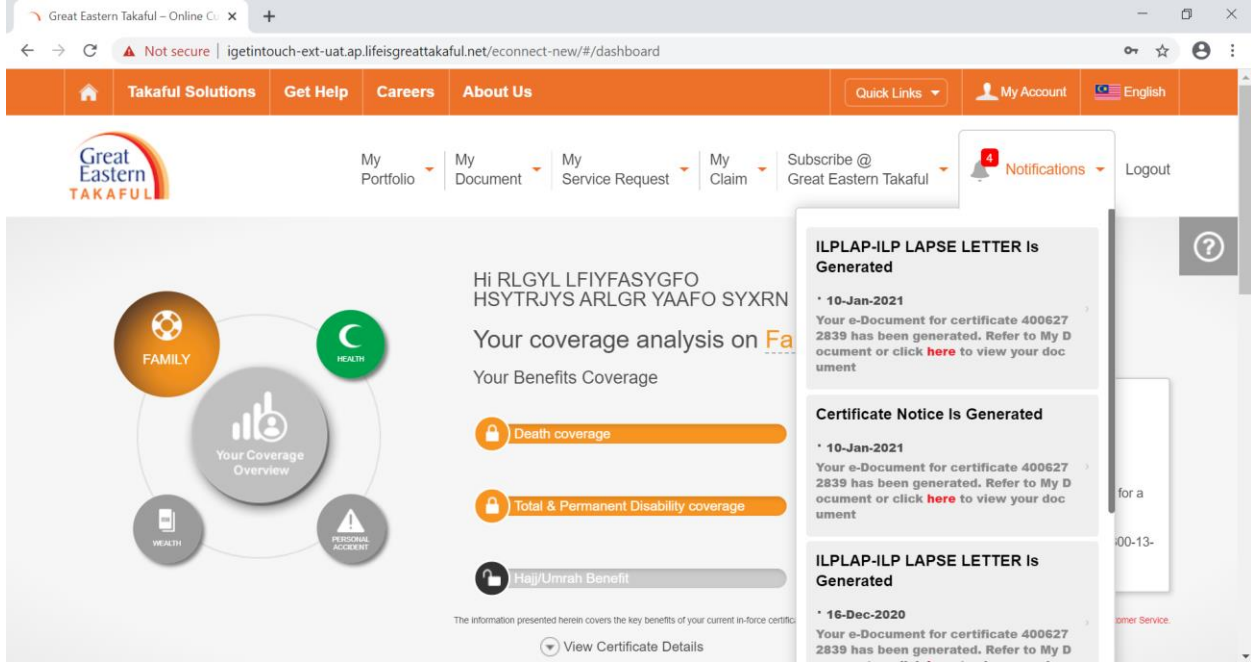
1. ACCESS AND USE

- 1.1 By viewing, accessing and using this website, you agree to be bound by the Terms and Conditions, **GETB**'s Client Charter & Customer Service Charter, Privacy Policy and Personal Data Protection Notice (available at <https://www.greatasterntakaful.com>)
- 1.2 If you do not agree to the Terms and Conditions, please discontinue from accessing and using this website immediately.
- 1.3 **GETB** is entitled, from time to time, to vary, add or otherwise amend information, material, function or content provided in this website, the Terms and Conditions or any part thereof with or without notice. Where the variation or amendment in **GETB**'s sole opinion, of a substantial nature and materially affects your access to this website, a seven (7) days prior written notice will be provided, unless **GETB** is unable to do so due to circumstances beyond **GETB**'s reasonable control. Please visit this website periodically to determine any variation or amendment. The prevailing Terms and Conditions updated on this website will apply and supersede all previous versions. Continued use of i-Get in touch following any changes constitutes an acceptance of those changes. If you do not accept the Terms and Conditions (including any changes), please discontinue your access and use of i-Get in touch.

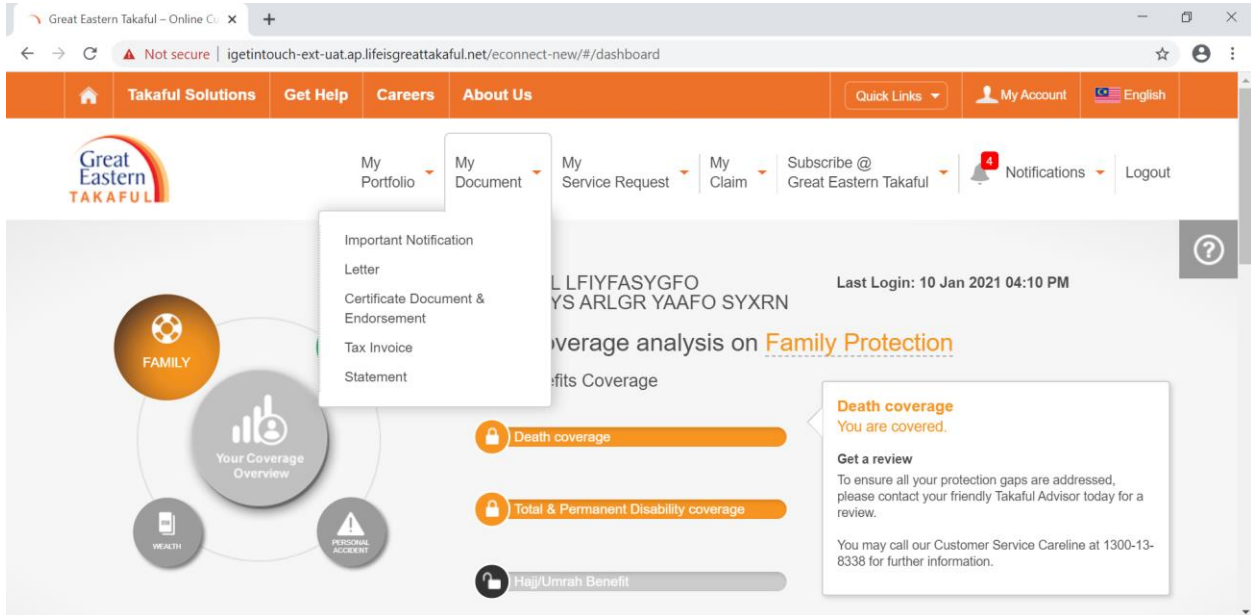
2. YOUR CONDUCT

- 2.1 Your access to this website shall at all times be in compliance with any guidelines, directions from **GETB** or any law, regulations or legislation as may be applicable and you agree that you shall not abuse or misuse this website or the services herein, in any way.
- 2.2 Without prejudice to the generality of the foregoing, you shall not nor assist any other person to hack into or obtain unauthorised access to this website or any services herein or interfere with the access and use of the same by others. You agree that you shall not carry out nor assist any other person to transmit communication, information or materials which adversely affects **GETB**'s rights or the rights of others, which is morally offensive, adversely affects **GETB**'s internet

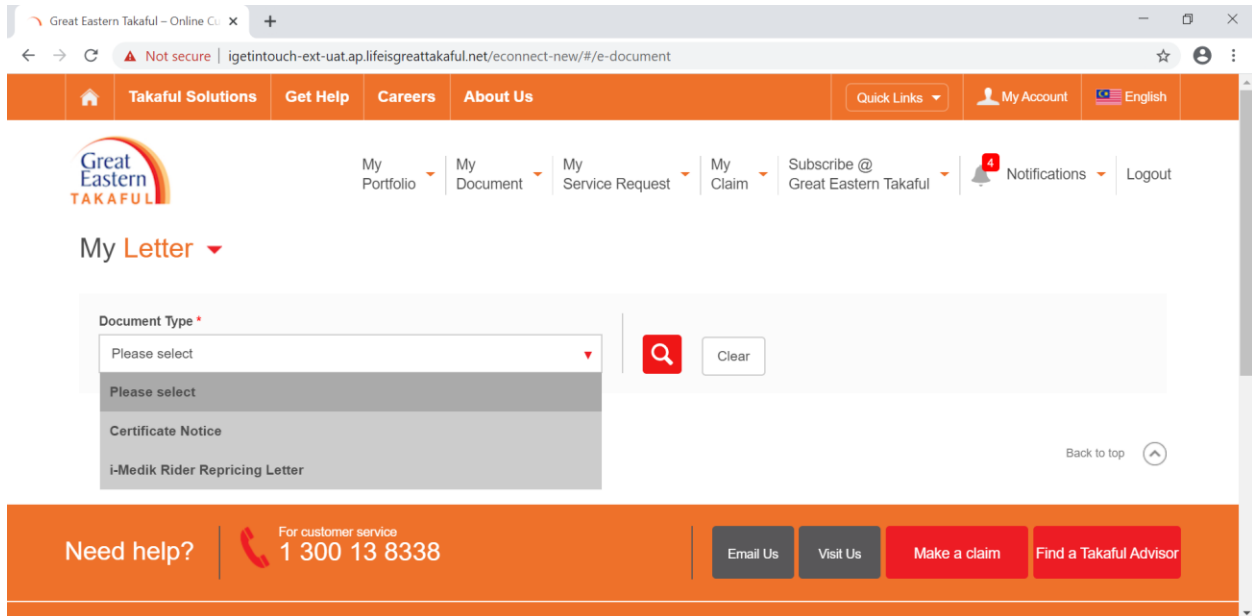
5. Tap on Notification menu to check on list of notifications available



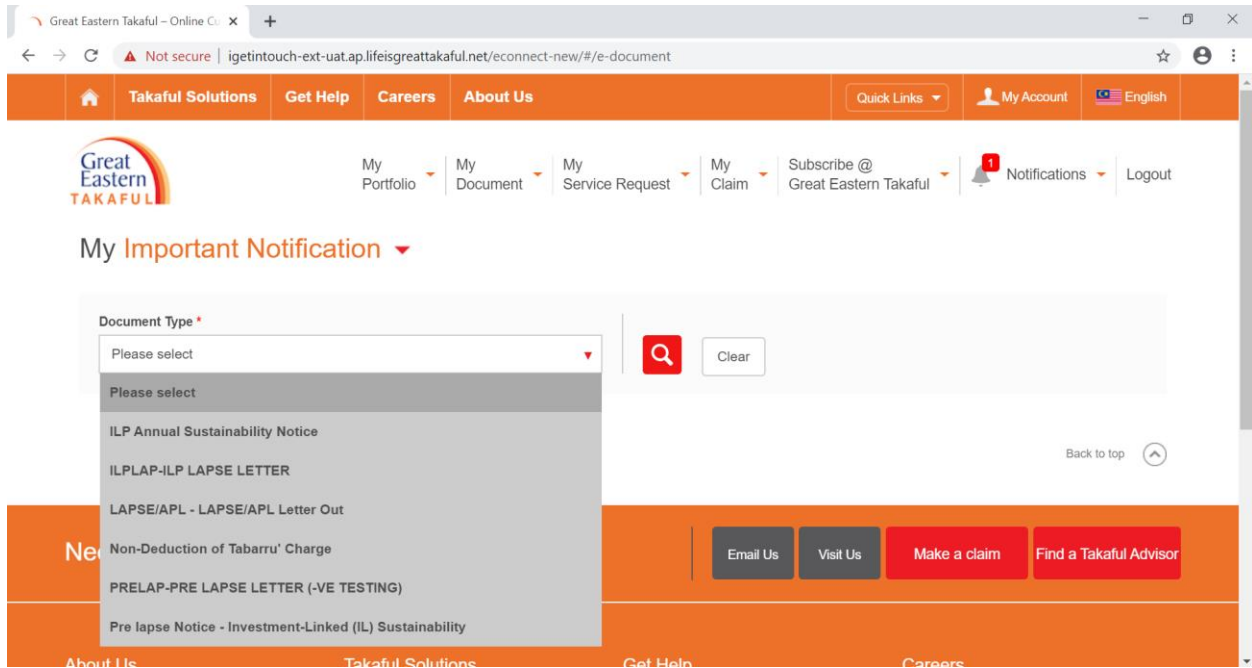
6. Select Important Notification or Letter



7. If Letter, then select Certificate Notice from Drop down list; if it is Important Notice, then Select Document Type (Either ILPLAP-ILP LAPSE LETTER (Lapsed Letter) or LAPSE/APL - LAPSE/APL Letter (Pre-lapsed Letter)



8. If it is important Notification,



- Select the Certificate Number from the dropdown list, select the Year from Duration drop down list

The screenshot shows the Great Eastern Takaful website interface. At the top, there is a navigation bar with links for 'Takaful Solutions', 'Get Help', 'Careers', and 'About Us'. Below this is a user account section with 'My Portfolio', 'My Document', 'My Service Request', and 'My Claim' dropdowns, along with a 'Subscribe @ Great Eastern Takaful' button and a 'Notifications' bell icon with a red '4' badge. The main content area is titled 'My Letter' and contains a search form with three dropdown menus: 'Document Type' (set to 'Certificate Notice'), 'Certificate Number' (set to '4006272839 I-GREAT DAMAI 2.'), and 'Duration' (set to '2020'). A red search icon and a 'Clear' button are also present. At the bottom of the page, there is an orange footer with the text 'Need help?' and a phone number '1 300 13 8338', along with buttons for 'Email Us', 'Visit Us', 'Make a claim', and 'Find a Takaful Advisor'.

- Click search, and the letter will appear. Click on the letter icon, the letter will display on the screen.

The screenshot shows the Great Eastern Takaful website interface after a search. The search form from the previous screenshot is still visible, but now a table of search results is displayed below it. The table has four columns: 'Period', 'Document Name', 'Certificate Number, Plan Name, Person Covered Name', and 'Actions'. The first row of data shows a period of '11 Dec 2020', a document name of 'Certificate Notice', and a certificate number of '4006272839 I-GREAT DAMAI 2.0' with the person covered name 'RLGYL LFIYFASYGFO HSYTRJYS ARLGR YAAFO SYXRN'. A red document icon is visible in the 'Actions' column. Below the table, there is a note: 'We have made available copies of the following statements on this portal for the stated period as we like to provide you with the latest information regarding the certificate'.

Period	Document Name	Certificate Number, Plan Name, Person Covered Name	Actions
11 Dec 2020	Certificate Notice	4006272839 I-GREAT DAMAI 2.0 RLGYL LFIYFASYGFO HSYTRJYS ARLGR YAAFO SYXRN	

We have made available copies of the following statements on this portal for the stated period as we like to provide you with the latest information regarding the certificate

GREAT EASTERN TAKAFUL BERHAD (916257-H)
Head Office : Lvl 3 Menara Great Eastern 303 Jalan Ampang 50450 Kuala Lumpur
Customer Service Caroline : 1-300 - 13-8338 Fax : (603) 4259 8808
E-mail : l-greatcare@greateastertakaful.com Website : www.greateastertakaful.com



Our Ref : GEITO_NHR2

11/12/2020

001 /1
CIK RLGYL LFIYFASYGFO HSYTRJYS ARLGR YAAFO SYXRN
LL 9 OIA AVLGYIY 2
GNL XLXSLI RLAYS
01000 XYLAYI

Dear Sir / Madam

Certificate No. : 4006272839
Person Covered : RLGYL LFIYFASYGFO HSYTRJYS ARLGR YAAFO SYXRN

We are pleased to advise that we have approved your application to reinstate your certificate and it is now in force.

Please note that we do not issue contribution notices for monthly renewals.